

# **Notice of Examination**

# Promotion to Maintenance Supervisor (Surface) Exam No. 8726

# **Application Deadline:**

June 26, 2018

# **Types of Tests:**

Multiple-Choice Test and Structured Interview

# **Application Fee:**

\$88.00

**Test Dates:** (subject to change)

Saturday, August 18, 2018 or Sunday, August 19, 2018

#### JOB DESCRIPTION

At Assignment Level I, Maintenance Supervisors (Surface) supervise assigned Maintainers and Helpers performing maintenance, installation, inspection, testing, alteration and repair of buses, other automotive vehicles and related bus shop equipment; perform safety assessments and quality audits; perform diagnoses and troubleshooting of bus systems; perform inspection work and research on new equipment; keep written and electronic records and make detailed written reports; operate buses for testing, evaluation or instructional purposes and perform related work.

Some of the physical activities performed by Maintenance Supervisors (Surface) and environmental conditions they experience are: working outdoors in all weather conditions; walking in bus garages; climbing and walking on fuel, oil and gasoline trucks; reaching into dark spaces and making tactile inspections; making visual inspections of equipment; distinguishing colors; reading gauges and prints; and hearing and responding to bell, whistle and vocal warnings.

**Special Working Conditions:** Maintenance Supervisors (Surface) may be required to work various shifts including nights, Saturdays, Sundays and holidays.

(This brief description does not include all of the duties of this position.)

#### **SALARY**

The current minimum salary for Maintenance Supervisor (Surface) is \$75,710 per annum increasing to \$94,638 in the sixth year of service. These rates are subject to change.

#### **ELIGIBILITY TO TAKE EXAMINATION**

This examination is open to each employee of MTA New York City Transit who **on the first date of the multiple-choice test**:

- 1. Is permanently (not provisionally) employed in or appears on a Preferred List (see Note, below) for the title of Bus Maintainer Group A, Bus Maintainer Group B, or Mechanical Maintainer Group C; and
- 2. Is not otherwise ineligible.

(Note: A "Preferred List" is a civil service list which is only for certain former permanent incumbents of the eligible title who have rehiring rights.) This examination is also open to employees who were appointed to an eligible title pursuant to New York State Civil Service Law, section 55-a, and who meet all other eligibility requirements.

You are responsible for determining whether you meet the eligibility requirements for this examination prior to submitting the *Application*. If you do not know if you are eligible check with **your department's Human Resources representative**. You may be given the test before we verify your eligibility. If you are marked "Not Eligible," your application fee will **not** be refunded and you will **not** receive a score.

This examination is <u>not</u> open to employees of MaBSTOA or MTA Bus Company, or to employees of MTA agencies other than New York City Transit.

#### REQUIREMENTS TO BE PROMOTED

**Probationary Period:** At the time of promotion, you must have completed your probationary period in one of the eligible titles indicated in the above "Eligibility to Take Examination" section, and you must be permanently employed in one of those titles or your name must appear on a Preferred List for one of those titles. Additionally, you must have served permanently in an eligible title for at least one year. Time served prior to a break in service of more than one year will not be credited.

**Driver License Requirement:** At the time of promotion, you must have a motor vehicle driver license valid in the State of New York. If you have moving violations, license suspension or an accident record you may be returned to your previous title. You will be promoted subject to the receipt of a Class B Commercial Driver License (CDL), valid in the state of New York, within the probationary period. The CDL may **not** have **any** restrictions which would preclude the performance of the duties of a Maintenance Supervisor (Surface) and must be maintained for the duration of your employment in the title.

**Drug Screening Requirement:** You must pass a drug screening in order to be promoted.

#### HOW TO SUBMIT AN APPLICATION AND PAY THE APPLICATION FEE

If you believe you meet the requirements in the "Eligibility to Take Examination" section, submit an application online by the last day of the application period unless you are requesting a Fee Waiver. Applicants who wish to request a Fee Waiver should refer to the "How to Submit an Application When Requesting a Fee Waiver" section below.

**Application Fee:** This fee is generally not refundable. Under special circumstances, you may be entitled to a refund. You should refer to the Department of Citywide Administrative Services ("DCAS") Exam Regulations to determine if you are entitled to a refund prior to requesting a refund. You can refer to the bottom of the last page of the Notice of Examination for instructions on how to obtain a copy of the DCAS Exam Regulations.

# HOW TO SUBMIT AN APPLICATION AND PAY THE APPLICATION FEE (Continued)

#### **Online Applications:**

- 1. Apply using the "BSC" employee portal at <a href="www.mymta.info">www.mymta.info</a> by the last day of the Application period.
- 2. You must pay the *Application* fee via payroll deduction. Applicants who request a fee waiver must apply by mail.
- 3. You will be sent a confirmation number after you complete your *Application* and pay the application fee.

Save your confirmation numbers for future reference and proof of filing an Application.

Computers with internet access are available on a limited basis at branches of the New York Public Library, the Brooklyn Public Library and the Queens Library to patrons with a valid library card.

#### HOW TO SUBMIT AN APPLICATION WHEN REQUESTING A FEE WAIVER

Applicants who wish to request a Fee Waiver must obtain an *Application* in person at the MTA New York City Transit Exam Information Center as indicated above and must submit the *Application* by mail to the address in the Correspondence section below **by the last day of the application period**.

MTA New York City Transit will not accept applications in person. Additional information on how to request an application fee waiver is available with the *Application*.

MTA New York City Transit Exam Information Center: Open Monday through Friday, from 9 AM to 3 PM, in the lobby at 180 Livingston Street, Brooklyn, New York. Directions: take the A, C, F or R trains to the Jay Street-Metro Tech Station, or the 2, 3, or the G train to the Hoyt Street Station.

#### ADMISSION LETTER

An *Admission Letter* will be mailed to you about 10 days before the first date of the multiple-choice test. If you do not receive an *Admission Letter* at least 4 days before this date, you may obtain a duplicate letter at the MTA New York City Transit Exam Information Center (as indicated above). A paper copy of the *Admission Letter* is your ticket for admission to the test.

Employees **must** keep their official mailing address **up to date.** Only the address on file with the MTA Business Service Center will be used to mail correspondence, including the *Admission Letter*.

#### THE TEST

The test will consist of two distinct components; a <u>competitive</u> multiple-choice test and a <u>qualifying</u> structured interview. The <u>competitive</u> multiple-choice test will be given on one of the dates that are stated on the first page. The <u>qualifying</u> structured interview will be given at a later date to candidates who have passed the <u>competitive</u> multiple-choice test and are deemed to meet the qualification requirements. A score of at least 70% is required to pass each component.

You will be given a competitive multiple-choice test. A score of at least 70% is required to pass the multiple-choice test. Your score on this test will determine 85% of your final score. Your seniority will determine the remaining 15%. You must pass the multiple-choice test to have your seniority credited. Your seniority score will be 70 plus ½ point for each three months of completed, permanent continuous service with an agency under the jurisdiction of the Commissioner, Department of Citywide Administrative Services in competitive class titles. Your service will be credited through the date of the multiple-choice test, up to a maximum of 15 years. Time served prior to a break in service of more than one year will not be credited.

## **THE TEST (Continued)**

Veterans' or Disabled Veterans' Credit will be granted only to eligible passing candidates who request that such credit be applied. Veterans' or Disabled Veterans' Credit should be requested at the time of application, but **must** be requested before the date the eligible list is established. Claims for Veterans' or Disabled Veterans' Credit cannot be made once the eligible list is established.

The multiple-choice test may include questions on the installation, troubleshooting, inspection, repair, testing, and maintenance of automotive/bus equipment, including tools and equipment used in automotive/bus maintenance; supervisory methods and practices; the ability to follow rules, regulations, policies and procedures; labor-management practices; safe and efficient work practices and procedures; reading and interpreting technical drawings, wiring diagrams and schematics; and other related areas.

The qualifying structured interview may include questions on the following abilities:

- Oral Comprehension Ability to understand spoken English words and sentences
- Oral Expression Ability to use English words or sentences in speaking so others will understand
- **Planning and Organizing** Establishing a course of action for self and/or others to accomplish a specific goal; planning proper assignment of personnel and appropriate allocation of resources
- **Delegation** Utilizing subordinates effectively; allocating decision-making and other responsibilities to the appropriate subordinates
- Management Control Establishing procedures to monitor and/or regulate processes, tasks, or activities of subordinates and job activities and responsibilities; taking action to monitor the results of delegated assignments or projects
- **Development of Subordinates** Developing the skills and competencies of subordinates through training and developmental activities related to current and future jobs
- **Analysis** Identifying problems, securing relevant information, relating data from different sources and identifying possible causes of problems
- Judgment Developing alternative courses of action and making decisions based on logical assumptions that reflect factual information
- **Technical Translation** Demonstrating knowledge of the meaning of technical/professional terminology used on the job

#### **TEST ADMINISTRATION GUIDELINES**

**Warning:** You are not permitted to enter the test site with cellular phones, smart watches, beepers, pagers, cameras, portable media players, or other electronic devices. Calculators are permitted: however, they must be hand-held, battery or solar powered numeric only. Calculators with functions other than addition, subtraction, multiplication and division are prohibited. Electronic devices with an alphabetic keyboard or with word processing or data recording capabilities such as planners, organizers, etc. are prohibited. If you use any of these devices in the building at any time before, during or after the test, you may **not** receive your test results, your test score may be nullified, and your application fee will **not** be refunded.

You may not have any other person, including children, present with you while you are being processed for or taking the test and no one may wait for you inside of the test site while you are taking the test.

### **TEST ADMINISTRATION GUIDELINES (Continued)**

**Leaving:** You must leave the test site once you finish the test. If you leave the test site after being fingerprinted but before finishing the test, you will not be permitted to re-enter. If you disregard this instruction and re-enter the test site, you may not receive your test results, your test score may be nullified, and your application fee will not be refunded.(Continued)

**Proof of Identity:** You must present your MTA employee ID when you arrive to take the test.

#### THE TEST RESULTS

If you pass the <u>competitive</u> multiple-choice test, the <u>qualifying</u> structured interview, and are marked eligible, your name will be placed in final score order on an eligible list and you will be given a list number. You will be notified by mail of your test results. If you meet all requirements and conditions, you will be considered for promotion when your name is reached on the eligible list.

#### SPECIAL ARRANGEMENTS

**Late Filing:** Consult with **your department's Human Resources representative** to determine the procedure for filing a late *Application* if you meet one of the following conditions:

- 1. You are absent from work for at least one-half of the application period and are unable to apply for reasons such as vacation, sick leave or military duty; or
- 2. You become eligible after the above application period, but on or before the first date of the multiple-choice test.

**Make-Up Test:** You may apply for a make-up test if you cannot take the multiple-choice or structured interview on the regular test date for any of the following reasons:

- 1. Compulsory attendance before a public body;
- 2. On-the-job injury or illness caused by municipal employment where you are an officer or employee of MTA New York City Transit;
- 3. Absence from the test within one week after the death of a spouse, domestic partner, parent, sibling, child or child of a domestic partner;
- 4. Absence due to ordered military duty;
- 5. A clear error for which MTA New York City Transit is responsible; or
- 6. A temporary disability, pregnancy-related, or child-birth-related condition preventing you from taking the test.

To request a make-up test, mail your request with your documentation of special circumstances to the address found in the "Correspondence Section" below within 60 days of your scheduled test date or make the request within 60 days of restoration to your position after performing military duty.

**Special Test Accommodations:** If you plan to request special testing accommodations due to disability or an alternate test date due to your religious belief, follow the instructions included with your *Application* and mail your request to the address found in the "Correspondence" section below no later than 30 days prior to the scheduled test date.

#### CORRESPONDENCE

Change of Contact Information: It is critical that you keep your employee contact information (telephone number, mailing address and/or email address) current with MTA New York City Transit. You may miss important information about your exam(s) or consideration for promotion, including important information that may require a response by a specified deadline, if we do not have your correct contact information.

# **CORRESPONDENCE(Continued)**

All changes to your employee contact information should be made through the MTA Business Service Center (BSC) via the employee portal at <a href="https://www.mymta.info">www.mymta.info</a>.

All other correspondence must be sent to the following address:

Promotion to Maintenance Supervisor (Surface), Exam No. 8726
MTA New York City Transit
180 Livingston Street, Room 4070
Brooklyn, NY 11201

#### PENALTY FOR MISREPRESENTATION

Any intentional misrepresentation on the *Application* or examination may result in disqualification, even after promotion, and may result in criminal prosecution.

The General Examination Regulations of the Department of Citywide Administrative Services apply to this examination and are part of this Notice of Examination. They are posted and copies are available in the MTA New York City Transit Exam Information Center, 180 Livingston Street (Lobby), Brooklyn, NY 11201.