

Be TrainSmart.

Tune In To Safety!

Customer safety is the Long Island Rail Road's top priority. Be sure to follow these other safety tips every time you ride the train:

Stand aside and allow customers to get off the train before you board.

Hold a child's hand when exiting and entering the train.

Never try to keep train doors from closing by placing your arm or leg in the way.

Cross tracks only at grade crossings when gates are up and lights are not flashing.

Look down when using stairs or escalators.

Always Pay Attention To Your Surroundings.



Visit our website at www.mta.info and select the **Customer Safety Information** link. A gap safety video is available online.

In case of emergency, call MTA Police at 212-878-1000 or 911.



Watch the gap!

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Tune In To Safety!



We know you are tuned in to **your** world.
But take a moment to tune in to **safety**.

There has to be some space between the train and the platform. The gap allows for safe movement of the train. The MTA Long Island Rail Road is working to make gaps as small as possible. In addition, we are taking steps to raise awareness of things you can do to ensure your safety. This educational campaign includes posters, in-station and on-board announcements, as well as informational brochures, like this one.

Still, you need to be careful. Be Train Smart. Tune in to safety and tune out the cell phone and text messaging until you're safely on or off the train. We need you to act responsibly for yourself and your fellow customers.

Whether you are a regular commuter or an occasional rider, please remember the basic safety tips on the opposite page:



Our Train. Our Story.

Leah and Nani: We take the train from Flatbush in Brooklyn to see our relatives out on the Island. Riding trains to go where we want is

easy. We've always done it. We can talk or listen to music. Sometimes we just "text" our friends! Our Mom bugs us to watch out for the gap when we're taking the train. We promise to remember!

AT THE STATION

- Stay behind the yellow safety line, away from the edge of the platform
- Give yourself enough time to board the train safely

STEP OVER THE GAP

- Look down, and step carefully over the gap every time you enter or exit the train
- Take a break from "texting" or using the phone as you step over the gap
- Always hold a child's hand firmly when entering and exiting the train
- Stand aside and allow customers to get off the train before you board
- Move inside the car as you board, to let others behind you enter safely
- Use extra caution at curved platforms where the gaps are wider

LOOKING OUT FOR OTHERS

- Lend a hand if you see someone who needs help lifting a stroller or suitcase over the gap
- Use the train emergency cord only to prevent an accident or injury. For example, if you see someone fall between the train and the platform, and no crewmember is nearby, pull the cord to prevent the train from moving. Then get help.

MOBILITY IMPAIRED CUSTOMERS

Mobility impaired customers may enlist the help of a train crewmember to place a sturdy, steel bridge plate across the gap for easy movement on and off the train.

Mention your destination to train crewmembers who can assist you when exiting the train.