

Maximum Metropolitan Transportation Authority

Bridges and Tunnels Committee Meeting

January 2023

Committee Members

- D. Mack, Chair
- A. Albert
- J. Barbas
- N. Brown
- R. Glucksman
- F. Miranda
- J. Samuelsen
- L. Sorin
- V. Tessitore
- M. Valdivia

Bridges & Tunnels Committee Meeting 2 Broadway, 20th Floor Board Room New York, NY 10004 Monday, 1/30/2023 8:30 AM - 12:00 PM ET

- 1. Summary of Actions None
- 2. Public Comments Period
- **3. Approval of Minutes December 2022** B&T Committee Minutes - December 2022 - Page 3
- **4. Approval of Committee Work Plan** B&T Committee Work Plan - Page 10
- **5. Report on Operations November 2022** B&T Report on Operations - November 2022 - Page 16
- 6. Safety Report November 2022 B&T Safety Report - November 2022 - Page 28
- 7. Procurements None



Minutes of Committee Meeting December 2022



MONTHLY MEETING OF TRIBOROUGH BRIDGE AND TUNNEL AUTHORITY COMMITTEE

December 19, 2022

9:00 a.m.

In attendance were the Honorable:

David Mack, Chair Andrew Albert Jamey Barbas Norman Brown Randolph Glucksman Frankie Miranda Vincent Tessitore, Jr. Midori Valdivia (Virtual)

In Person:

Nichola Angel, Vice President of Intelligent Transportation Systems Joyce Brown, Agency Chief Equal Opportunity Officer Daniel F. DeCrescenzo, Jr., President Paul L. Friman, Acting General Counsel and Corporate Secretary – TBTA, MTA Richard Hildebrand, Vice President and Chief of Operations Eric Osnes, Vice President and Chief Safety Officer Charles J. Passarella, Vice President of Maintenance and Operations Support

Virtual:

Allison L. C. de Cerreño, Ph.D., Deputy Chief Operating Officer, MTA

MONTHLY MEETING OF TRIBOROUGH BRIDGE AND TUNNEL AUTHORITY COMMITTEE

December 19, 2022

Minutes of TBTA Committee held December 19, 2022 at 9:00 a.m. A list of those in attendance is attached.

Public Speakers

The following speakers commented during the public speakers' session:

- Jason Anthony about the traffic patterns to access the Queens Midtown Tunnel.
- Charlton D'souza about toll evasion, congestion pricing, bus service, and holiday gridlock.
- Murray Bodin about electrical outlets and roadway lines.
- Christopher Greif thanking TBTA for the electrical work on the Marine Parkway-Gil Hodges Memorial Bridge.

Minutes

Upon a motion duly made and seconded, the minutes of the Committee Meeting held on November 29, 2022 were approved.

Committee Work Plan

President DeCrescenzo stated that annually in the December meeting, the TBTA Committee Work Plan for the following year is proposed and then any changes are approved in the January meeting. TBTA's proposed 2023 Work Plan has been updated with the following changes to the TBTA Committee's agenda:

- 1. The November 2022 Financial Report is included in this month's TBTA Committee materials. Reporting of the Final Review of 2022 Year-end Operating Results will occur in May 2023, consistent with the reporting of all other MTA agencies.
- 2. The Third Quarter 2022 Diversity Report for TBTA is included in this month's TBTA Committee materials. The MTA-wide Diversity Report will be provided by the Department of Diversity and Civil Rights at the Diversity Committee meeting.

President DeCrescenzo's Remarks

President DeCrescenzo acknowledged the efforts of TBTA employees throughout yet another challenging year. From the early Omicron-variant surge to the current "more normal," TBTA's workforce focused on the goals set forth in early 2022: customer and employee safety, an improved customer experience, and revenue recovery and protection of the critical toll revenue that TBTA generates, which supports mass transit now more than ever. As the year progressed and TBTA's traffic rebounded to pre-pandemic levels, TBTA found itself getting back to basics, all while ensuring a high level of service whether in the field or the back office. President DeCrescenzo recognized the team's tremendous efforts, especially as TBTA adapted and changed with each new challenge.

As TBTA closes the door on 2022, President DeCrescenzo touched upon some of the milestones and achievements based on the goals that he outlined:

• *Safety* -- Relative to safety of TBTA's employees and customers, TBTA's overall collision rate so far this year, has improved from 2021 by a little over 1%. When compared to 2019, which had record-breaking traffic, TBTA is seeing a 36% improvement. This shows that the improvement TBTA has made since 2019 through the pandemic is still being maintained. TBTA's employee lost-time injury rate has also improved year-over-year.

- *Customer Experience* -- Regarding customer experience, TBTA's workforce in the field kept pivoting throughout the year to accommodate changing traffic trends during the COVID-19 cycles as the traffic rebounded to pre-pandemic numbers. Getting back to basics, providing timely and correct customer messaging, quick response to disabled vehicles and other incidents, maintaining clear roadways and clean facilities all these things are noticed by customers and underscore a sense of safety and security for TBTA's customer environment.
- *Revenue Recovery and Protection* -- TBTA has a layered approach to revenue recovery and protection, utilizing all TBTA departments and coordinating with TBTA's City and State law enforcement partners and other agencies such as the New York Department of Motor Vehicles. Through these efforts TBTA is moving the needle in the right direction on covered/obstructed license plate enforcement. Looking forward to sharing more of these achievements in the coming months after TBTA closes out the year, President DeCrescenzo shared for now that TBTA's enforcement of persistent toll violators whose registrations have been suspended has resulted in a \$20 million recovery so far this year, which is the highest single-year recovery and one-third of the \$60 million TBTA has collected since 2016.

Shifting to current news, on the last day of November TBTA passed a noteworthy milestone with 300 million vehicle crossings. In comparison to TBTA's record-highest traffic year of 2019, with more than 330 million total crossings, TBTA also reached that 300-million mark in late November. So TBTA is on track with that pre-pandemic record-breaking year.

Reiterating that 2022 was a productive year on all accounts for TBTA, President DeCrescenzo thanked all of TBTA's employees for their hard work and dedication, across Operations, Maintenance, Security, and Safety & Health. President DeCrescenzo also acknowledged the expanding role of the Intelligent Transportation Systems & Tolling team for their fine work and heavy lifting they have been doing especially over the past year.

In addition, President DeCrescenzo extended gratitude to TBTA's consolidated business partners, chiefly Construction & Development, Human Resources, Labor Relations, Law and Procurement, the Office of Management & Budget, as well as many of the departments within MTA Headquarters. TBTA works closely with them every day and appreciates their support of TBTA's mission.

President DeCrescenzo also thanked all of TBTA's Commissioners, the entire MTA Board, and Chair Janno Lieber, for their ongoing guidance and support throughout the year. TBTA's senior staff looks forward to working together again next year with them, hopefully to share new achievements and milestones.

Finally, President DeCrescenzo wished everyone a peaceful, safe, healthy, and festive holiday season and a happy New Year.

Chair Mack congratulated President DeCrescenzo and Vice President Hildebrand for doing a great job, adding his view that more bridge and tunnel officers are needed to combat covered and obstructed license plates. President DeCrescenzo responded that TBTA has been working closely with its consolidated partners in regional policing and law enforcement throughout the year to make progress against covered and obstructed plates with a layered approach of education and enforcement and, through TBTA's Tolling Group, was able to bill another one million transactions compared to last year, which potentially equates to an additional \$10 million in revenue recovery.

Commissioner Valdivia voiced her appreciation to TBTA's senior management team and field staff for their professionalism and responsiveness, and stated that she looks forward to discussing further in 2023 the different ways to reduce congestion and travel times on TBTA's bridges and tunnels.

In response to Commissioner Albert's question whether photographs are taken of toll-evading vehicles in combination with using day-and-time tracking to catch repeat offenders, Chair Mack answered that blocked license plate numbers cannot be tracked. President DeCrescenzo added that, although covered plates do not generate a Department of Motor Vehicles (DMV) hit and are thus unbillable, in response to TBTA and its regional police partners noticing an increase of covered plates during the pandemic, TBTA assembled a task force consisting of its department heads and their representatives. Based on traffic pattern information identified by the tolling group, TBTA concentrated its enforcement resources at the places and times that were generating the most unbillable crossings. In June 2021, for example, three people were arrested within thirty minutes of each other for fraudulent plates based on information of when they were coming through which facility.

Commissioner Albert noted that if a vehicle with an obscured plate is photographed at one facility plaza and photographed later that day evading the toll at another facility plaza, then TBTA could interdict the vehicle based on its description and travel pattern. Acknowledging that is how TBTA uses such information, President DeCrescenzo stated that TBTA is exploring how when toll evaders are interdicted on the plaza and their pedigree is obtained, the tolling unit can do the labor intensive investigative work of back charging when feasible -- TBTA is chasing the money in different ways. Chair Mack reiterated his view that more bridge and tunnel officers are needed to combat toll evasion and enforce safety.

In response to Commissioner Albert's next question whether, akin to the indicator lights on the formerly gated lanes, there is an indicator when a vehicle with an obscured plate passes under the gantry, President DeCrescenzo stated that not specifically for covered plates but our persistent toll violator enforcement uses license plate reader technology and an alert goes directly to the officer's vehicle, which could be anywhere on the facility, while much of the other enforcement is done by observation and by the metrics earlier described.

In response to Commissioner Glucksman's question whether toll evaders have to pay the full amount of their tolls and fees, President DeCrescenzo stated that when unpaid toll bills accumulate fees, customers are more inclined to contact our customer service department to reconcile what they owe -- the toll money being the base amount and the fees being part of the layered approach to combatting toll evasion.

In response to Commissioner Miranda's question whether there are any patterns or reasons people give for engaging in toll evasion, President DeCrescenzo noted that motorists' spontaneous statements upon being summonsed include a variety of transparent excuses, while at the other end of the spectrum the financial hardship inquiries are processed through the customer service center.

In response to Commissioner Brown's question whether people summonsed for obscured plates are liable for just that single incident or all prior occurrences by tracing the same plates, President DeCrescenzo first thanked the Governor for increasing the fines for covered/obstructed plates, noted TBTA's additional legislative efforts to combat toll evasion, then reiterated that TBTA gets the pedigrees of people caught on its facilities with covered plates and in certain cases TBTA's tolling group explores billing them for what they may owe for prior crossings based on the pictures that are being taken, all as part of TBTA's layered approach to combatting the toll evasion. Vice President Hildebrand added that, while obstructed or modified plates do not provide the frame of reference of a DMV hit, where patterns can be identified in certain cases liability can be potentially backtracked. Recounting his experience and observations at another tolling agency, Chair Mack again reiterated his view that more bridge and tunnel officers are needed to combat toll evasion.

Report on Operations

With regard to the Report on Operations for October 2022, Vice President and Chief of Operations Hildebrand stated that at TBTA's vehicular crossings TBTA continued to experience strong traffic counts that were slightly above pre-pandemic levels for the first full month of autumn.

Paid vehicle traffic for October 2022 was 28.3 million vehicles, an increase of 0.9% over the 28.1 million crossings TBTA had in October 2021 or about 8,000 more vehicles per day, and was 15.9% higher than October 2020 with 3.9 million more crossings for the month or 126,000 additional vehicles per day. When compared to the pre-pandemic month of October 2019, October of this year was 0.8% higher with approximately 7,000 more vehicles per day authority-wide. E-Z Pass market share was 95.2% for October of this year, which was slightly above both last year and two years ago.

For November 2022, preliminary TBTA traffic was 0.3% higher than November 2021 and 22.9% higher than November 2020. Per preliminary traffic data, traffic for this year in November was essentially the same when compared to pre-pandemic traffic of November 2019.

Gasoline prices continued to decrease to an average of \$3.73 per gallon in October of this year, and weather was not a significant factor in TBTA's delivery of service.

Vice President Hildebrand stated that with the 2022 winter holiday season in full motion, TBTA strives to provide safe and efficient travel for those heading out to visit family and friends. He thanked the entire TBTA Operations Department as well as its partner departments for their support and coordination throughout the year. Wishing everyone a happy holiday season, he noted that TBTA looks forward to a new year of continued safe and efficient delivery of service to its customers.

Safety Report

With regard to the Report on Safety for October 2022, Vice President and Chief Safety Officer Osnes stated that the total collision rate was 3.92 per million vehicles, better than rolling year 2019/2020 and the same as last year. The collisions with injury rate was 0.80 per million vehicles, on par with rolling year 2019/2020 and higher than last year but still less than one collision-with-injury per million crossings, and better than the two-year average rate of 0.86 per million vehicles. The employee lost time injury rate was 5.4 incidents per 200,000 work hours, better than both last year and rolling year 2019/2020.

In response to Commissioner Albert's question whether there is something in the traffic movement or layout that contributes to the Verrazzano-Narrows Bridge consistently having a higher collision rate than TBTA's other bridges and tunnels, Vice President Osnes stated that TBTA constantly evaluates the traffic patterns as well as the behavior patterns occurring on all of its facilities, and noted that there is a paradigm shift underway in how people are viewing work and how their travel schedules are being modified as a result. In that regard, TBTA is exploring whether there are absolute patterns that can be addressed by different law enforcement and education strategies. He added that beyond any single factor on a facility, there may also be an off-property condition contributing to its total collision count in a given month. Commissioner Albert then asked whether an accident either on the Belt Parkway or the Staten Island Expressway on the approaches to the Verrazzano-Narrows Bridge is considered a bridge accident. Vice President Osnes clarified that such an accident would be considered offproperty. Vice President Hildebrand elaborated that off-property conditions do cause stop-and-go conditions on TBTA's bridges and that occasionally TBTA will handle an accident report for its NYPD partners that is close to TBTA's property line, which line of demarcation determines whether an accident gets charged to the bridge. Recognizing that everything impacts traffic, TBTA constantly strives to work with its regional partners to make the corridors between its facilities and key points around the region safer and smoother. Citing for example a recent meeting with NYPD highway district to discuss regional mobility improvements, Vice President Hildebrand expressed TBTA's appreciation for their partnership.

Procurements

President DeCrescenzo stated that there are no procurements.

Adjournment

There being no further business before the Committee, the meeting was adjourned.

Respectfully submitted,

Paul L. Friman Acting General Counsel and Corporate Secretary



Committee Work Plan

I. RECURRING AGENDA ITEMS

TOPIC

Approval of Minutes Committee Work Plan Report on Operations Safety Report Financial Report Procurements Action Items (if any)

<u>Responsibility</u>

Committee Chair & Members Committee Chair & Members ITS & Tolling Safety & Health Controller/Planning & Budget Procurement & Materials

II. SPECIFIC AGENDA ITEMS

January 2023

Approval of 2023 Work Plan

February 2023

2023 Adopted Budget/Financial Plan 2023-2026 2022 B&T Operating Surplus 2022 Customer Environment Report

March 2023

Annual Procurement Contracts Report

<u>April 2023</u> No items scheduled

<u>May 2023</u> Final Review of 2022 Year-End Operating Results

June 2023 No items scheduled

July 2023 No items scheduled

August 2023 No meeting scheduled

<u>September 2023</u> 2024 Preliminary Budget <u>Responsibility</u>

Committee Chair & Members

Planning & Budget Controller Operations

Procurement & Materials/ Finance

Planning & Budget

Planning & Budget

October 2023 2024 Preliminary Budget

Planning & Budget

November 2023 No items scheduled

December 2023

2024 Proposed Committee Work Plan 2024 Proposed Final Budget Committee Chair & Members Planning & Budget

BRIDGES & TUNNELS COMMITTEE WORK PLAN

Detailed Summary

I. RECURRING

Approval of Minutes

Approval of the official proceedings of the Committee Meeting.

Report on Operations

Summary of major B&T service indicators, including graphs and tables depicting total traffic for all facilities, average daily traffic by method of payment and vehicle type, traffic by facility, and data on factors that can impact B&T traffic such as weather and gasoline prices. The Report on Operations is provided on a two-month lag, except in September when it includes reports with June and July data.

Safety Report

A compilation of key leading and lagging customer and employee safety indicators, including collision rates, employee lost time injury rates, and leading indicators for roadway and fire safety. The Safety Report is provided on a two month lag, except in September when it includes reports with June and July data.

Financial Report

Summary presentation of the financial indicators for the month, which includes the Balance Sheet for the reported month, Accrual Statement of Operations for the month and year-todate, variance analysis, traffic volume and ridership information, toll collection rates, and headcount charts. The Financial Report is provided on a one-month lag, except in the month of September, at which time it includes the July and August reports.

Procurements

List of procurement action items requiring Board approval. The non-competitive items are listed first, followed by competitive items, and then ratifications. The list will indicate items that require a 2/3 vote and a majority vote of the Board for approval. Procurements are for the current month; in the month of September, the August and September procurements are included.

Staff summary documents presented to the Board for approval for items affecting business standards and practices.

II. SPECIFIC AGENDA ITEMS

JANUARY 2023

Approval of Work Plan for 2023

The committee will have already received a draft work plan for 2023 at the December 2022 meeting. The committee will be requested to approve the amended work plan for the year.

FEBRUARY 2023

2023 Adopted Budget and February Financial Plan 2023-2026

The Agency will present its revised 2023 Adopted Budget and Financial Plan which incorporates any changes made by the Board at the December 2022 meeting and any Agency technical adjustments is included for information.

2022 B&T Operating Surplus

The Committee will recommend action to the Board.

2022 Customer Environment Report

Review and discuss key customer service areas: improve customer service and traffic mobility at all facilities; ensure the safety of customers traveling over the bridges and tunnels; and enhance the customer environment of bridge and tunnel facilities.

MARCH 2023

Annual Procurement Contracts Report

This report contains information on contracts awarded during the previous fiscal year and contracts open from the previous years as required by Section 2879 of the State Public Authorities Law.

APRIL 2023

No items scheduled

May 2023

Final Review of 2022 Year-End Operating Results

The customary review of prior year's budget results and their implications for current and future budget performance will be presented to the Committee. Each Agency will present for inclusion in the Agenda materials, and be prepared to answer questions on, a review of its financial performance. The MTA Budget Division will prepare an overall review also for inclusion in the materials that draws MTA-wide conclusions.

JUNE 2023

No items scheduled

JULY 2023

No items scheduled

AUGUST 2023

No meeting scheduled

SEPTEMBER 2023

2024 Preliminary Budget

Agency will present highlights of the Preliminary Budget to the Committee. Public comment will be accepted on the 2024 Preliminary Budget.

OCTOBER 2023

2024 Preliminary Budget

Public comment will be accepted on the 2024 Preliminary Budget.

NOVEMBER 2023

No items scheduled.

DECEMBER 2023

2024 Proposed Committee Work Plan

The Committee Chair will present a draft Bridges and Tunnels Committee Work Plan for 2024 that will address initiatives to be reported throughout the year.

2024 Proposed Final Budget

The Committee will recommend action to the Board.



Report on Operations November 2022

Richard Hildebrand Vice President Operations

MTA Bridges and Tunnels November 2022 Traffic Trends

<u>Summary</u>

B&T's traffic numbers are closely resembling pre-pandemic levels. For the month of November, 26.9 million paid vehicles crossed B&T facilities, an increase of 0.3% compared to 26.8 million in November 2021. Compared to November 2020, B&T paid traffic was 22.9% higher with an increase of 5.0 million more crossings. E-ZPass market share was 94.4% in November, 0.8% lower than last year and 0.3% lower than two years ago.

Gasoline prices increased in November to an average of \$3.97 per gallon, which is \$0.34 higher than 2021 and \$1.76 higher than two years ago. Gasoline prices and weather conditions were not significant factors on November traffic.



MTA Bridges and Tunnels E-ZPass and Tolls by Mail Traffic November 2022 Preliminary data subject to final audit

November 2022 November 2020 2021 V1D E-ZPass1 25406 751 25406 751 25406 774 25 Total 25406 751 25406 751 25406 721 244 977 426 Total 244 556 956 201 1157 412 244 977 426 Total 244 4% 95.266 956 214270 202 293 244 774 256 Total 244 4% 95.2% 95.2% 95.2% 95.2% F-ZPass Market Share: Total 94.4% 95.2% <th col<="" th=""><th>All B&I Facilities by Method of Payment</th><th></th><th></th><th></th><th></th><th></th></th>	<th>All B&I Facilities by Method of Payment</th> <th></th> <th></th> <th></th> <th></th> <th></th>	All B&I Facilities by Method of Payment					
25,406,751 25,560,936 20,732,443 1503,333 1,280,836 1,157,547 26,910,144 26,941,772 21,889,990 Total 94,4% 95,2% 94,7% Cars 94,3% 95,2% 94,5% Tucks 96,4% 96,1% 97,3%		No	vember 2022	November 2021	November 2020	2022 YTD	
1503333 1280836 1157.547 26910,144 26,941,772 21,889,990 Total 94,4% 95,2% 94,7% Cars 94,3% 95,2% 94,5% Trucks 96,4% 96,1% 97,3%	E-ZPass1		25,406,751	25,560,936	20,732,443	284,977,426	
26,910,144 26,841,772 21,889,890 Total 94,4% 95,2% 94,5% Cars 94,3% 95,2% 94,5% Trucks 96,4% 96,1% 97,3%	Tolls by Mail1		1,503,393	1,280,836	1,157,547	14,270,308	
Total 94.4% 95.2% 94.7% Cars 94.3% 95.2% 94.5% Trucks 96.4% 96.1% 97.3%	Total		26,910,144	26,841,772	21,889,990	299,247,734	
Total 94.4% 95.2% 94.7% Cars 94.3% 95.2% 94.5% Trucks 96.4% 96.1% 97.3%							
94.4% 95.2% 94.7% 94.3% 95.2% 94.5% 96.4% 96.1% 97.3%	E-ZPass Market Share:						
94.3% 95.2% 94.5% 96.4% 96.1% 97.3%		Total	94.4%	95.2%	94.7%	95.2%	
96.4% 96.1% 97.3%		Cars	94.3%	95.2%	94.5%	95.1%	
		Trucks	96.4%	96.1%	97.3%	97.1%	

	Average Weekday ²	kday ²							Average Weekend ²	kend ²						
		November 2022			E-ZF	E-ZPass Market Share	lare			November 2022			E-2	E-ZPass Market Share	Share	
Facility	Total	E-ZPass	TBM	Nov 2022	Nov 2021	Nov 2020	2022 vs 2021	2022 vs 2020	Total	E-ZPass	TBM	Nov 2022	Nov 2021	Nov 2020 2	2022 vs 2021 2	2022 vs 2020
Bronx-Whitestone Bridge	139,120	129,885	9,235	93.4%	94.4%	93.8%	-1.0%	-0.4%	138,162	126,786	11,376	91.8%	93.1%	92.3%	-1.4%	-0.6%
Cross Bay Bridge	22,220	21,247	974	92.6%	96.1%	95.8%	-0.5%	-0.2%	16,439	15,567	872	94.7%	95.3%	94.9%	-0.6%	-0.2%
Henry Hudson Bridge	72,577	69,089	3,487	95.2%	95.6%	95.6%	-0.4%	-0.4%	65,745	61,710	4,035	93.9%	94.6%	94.4%	-0.7%	-0.6%
Hugh L. Carey Tunnel	63,320	60,894	2,426	96.2%	96.7%	96.3%	-0.5%	-0.2%	54,916	52,084	2,831	94.8%	95.6%	95.0%	-0.7%	-0.2%
Marine Parkway Bridge	21,809	21,098	711	96.7%	97.0%	96.8%	-0.3%	-0.1%	15,867	15,212	655	95.9%	96.4%	96.1%	-0.5%	-0.2%
Queens Midtown Tunnel	85,195	81,854	3,340	96.1%	96.5%	95.4%	-0.4%	0.7%	81,372	77,298	4,075	95.0%	95.6%	93.7%	-0.7%	1.2%
Robert F. Kennedy Bridge	185,149	174,369	10,780	94.2%	95.2%	94.5%	-1.0%	-0.3%	171,300	158,835	12,465	92.7%	94.0%	93.2%	-1.3%	-0.4%
Throgs Neck Bridge	107,814	101,238	6,575	93.9%	94.9%	94.7%	-1.0%	-0.8%	116,851	107,799	9,052	92.3%	93.5%	93.1%	-1.3%	-0.9%
Verrazzano-Narrows Bridge ¹	219,675	210,077	9,597	95.6%	96.1%	96.0%	-0.5%	-0.4%	199,127	187,623	11,504	94.2%	94.7%	94.4%	-0.5%	-0.2%
All Facilities ¹	916,878	869,752	47,126	94.9%	92.6%	95.1%	-0.7%	-0.3%	859,778	802,913	56,864	93.4%	94.3%	93.7%	-1.0%	-0.3%

At the Verrazzano-Narrows Bridge (VNB), tolls were only collected in the westbound direction prior to December 1, 2020.

Average traffic and market share figures exclude holidays.

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Votes:

MTA Bridges and Tunnels E-ZPass and Tolls by Mail Traffic November 2022 Preliminary data subject to final audit

Distribution by Facility & Tin	ne Period		
		November 2022	
Facility	Weekday AM Peak	Weekday PM Peak	Off-Peak
Bronx-Whitestone Bridge	22.2%	22.6%	55.2%
Cross Bay Bridge	25.4%	24.1%	50.5%
Henry Hudson Bridge	23.1%	28.1%	48.8%
Hugh L. Carey Tunnel	24.1%	24.8%	51.1%
Marine Parkway Bridge	26.6%	26.1%	47.3%
Queens Midtown Tunnel	21.0%	22.7%	56.3%
Robert F. Kennedy Bridge	24.1%	21.6%	54.3%
Throgs Neck Bridge	24.6%	23.8%	51.6%
Verrazzano-Narrows Bridge	<u>23.3%</u>	<u>23.7%</u>	<u>53.0%</u>
All Facilities	23.4%	23.5%	53.1%

Payment Metho	od by Facility	(Transactions	5)
		November 2022	
	NY CSC	Non-NY CSC	
Facility	E-ZPass	E-ZPass	Tolls By Mail
Bronx-Whitestone Bridge	87.6%	5.3%	7.1%
Cross Bay Bridge	93.8%	1.6%	4.6%
Henry Hudson Bridge	83.2%	11.6%	5.2%
Hugh L. Carey Tunnel	89.5%	6.3%	4.2%
Marine Parkway Bridge	93.5%	3.0%	3.5%
Queens Midtown Tunnel	90.5%	5.3%	4.2%
Robert F. Kennedy Bridge	87.2%	6.5%	6.3%
Throgs Neck Bridge	85.2%	8.2%	6.6%
Verrazzano-Narrows Bridge	<u>84.4%</u>	<u>10.8%</u>	<u>4.8%</u>
All Facilities	86.8%	7.6%	5.6%











	MTA Bridges and Tunnels Percent Change in Average Daily Traffic by Toll Media	MTA Bridges Ige in Averag	MTA Bridges and Tunnels ge in Average Daily Traffic	s c by Toll Mee	dia	
Corridor	Toll Media	Nov(1)	3 Months(2) (Sep-Nov)	6 Months(3) (Jun -Nov)	9 Months(4) (Mar-Nov)	12 Months(5) (Dec-Nov)
All Facilities	Total Vehicles E-ZPass Tolls by Mail	0.3% -0.6% 17.4%	1.7% 1.5% 6.2%	2.5% 2.6% 2.2%	4.9% 5.0% 2.0%	7.4% 7.6% 3.5%
RFK Bridge	Total Vehicles E-ZPass Tolls by Mail	2.9% 1.7% 25.3%	3.9% 3.4% 11.6%	3.5% 3.3% 6.3%	5.5% 5.5% 5.4%	7.4% 7.5% 5.6%
Queens Midtown Tunnel Hugh L. Carey Tunnel	Total Vehicles E-ZPass Tolls by Mail	2.0% 1.4% 17.1%	4.8% 4.8% 6.6%	7.8% 8.1% 2.8%	12.4% 12.8% 2.4%	16.2% 16.7% 4.9%
Bronx-Whitestone Bridge Throgs Neck Bridge	Total Vehicles E-ZPass Tolls by Mail	-0.2% -1.4% 19.3%	1.4% 1.0% 8.3%	2.2% 2.0% 4.9%	5.1% 5.3% 1.5%	6.4% 6.5% 5.7%
Verrazzano-Narrows Bridge	Total Vehicles E-ZPass Tolls by Mail	0.0% -0.5% 12.4%	1.1% 1.0% 1.6%	1.1% 1.4% -3.4%	2.8% 3.0% -3.3%	4.8% 5.1% -1.8%
Henry Hudson Bridge	Total Vehicles E-ZPass Tolls By Mail	-4.2% -4.7% 6.7%	-2.8% -3.0% -0.4%	-1.2% -1.2% -1.6%	2.0% 2.1% -0.1%	6.2% 6.3% 3.8%
Marine Parkway Bridge Cross Bay Bridge	Total Vehicles E-ZPass Tolls by Mail	-4.8% -5.3% 7.2%	-4.2% -4.2% -4.9%	-2.2% -2.1% -5.9%	-0.5% -0.3% -3.9%	1.9% 2.1% -2.2%
 (1) November 2022 vs. November 2021 (2) September 2022 to November 2022 vs. September 2021 to November 2021 	ember 2021 smber 2022 vs. Septembe	r 2021 to Novembei	r 2021			

November 2022 vs. November 2021
 September 2022 to November 2021 vs. September 2021 to November 2021
 June 2022 to November 2022 vs. June 2021 to November 2021
 March 2022 to November 2022 vs. March 2021 to November 2021
 December 2021 to November 2022 vs. December 2020 to November 2021

Colligo	Toll Media	Nov(1)	3 Months(2) (Sep-Nov)	6 Months(3) (Jun -Nov)	9 Months(4) (Mar-Nov)	12 Months(5) (Dec-Nov)
All Facilities	Total Vehicles	0.3%	1.7%	2.5%	4.9%	7.4%
	Passenger	0.1%	1.6%	2.4%	4.9%	7.5%
_	Other	2.7%	3.1%	4.5%	4.3%	5.8%
RFK Bridge	Total Vehicles	2.9%	3.9%	3.5%	5.5%	7.4%
_	Passenger	2.7%	3.7%	3.3%	5.6%	7.6%
_	Other	5.8%	5.3%	5.1%	4.1%	5.4%
Queens Midtown Tunnel	Total Vehicles	2.0%	4.8%	7.8%	12.4%	16.2%
Hugh L. Carey Tunnel	Passenger	1.6%	4.6%	7.6%	12.5%	16.5%
_	Other	8.0%	8.8%	10.9%	10.7%	12.2%
	Totol Mahiolog		1 10/	/0C C	10/	6 40/
		0.40/	0/ 1	0/ 7.7 /0C C	00	0.470
	Other	-0.1% -1.4%	-1.0%	2.2% 1.8%	3.2% 4.6%	0.0% 4_1%
Verrazzano-Narrows Bridde	Total Vehicles	%U U	1 1%	1 1%	7 8%	4 R%
	Passender	-0.1%	1 0%	1 0%	2.8%	4 9%
_	Other	1.2%	2.1%	2.6%	2.3%	3.4%
Honey Hudson Bridge	Totol Wohiolog	700 1	700 C	700		5 207
		0/ 7. 1	0/ 0.7-	0/ 7. I -	2.0 %	0.2.0
	r asseriger Other	30.9%	-3.2% 31.6%	-1.3% 30.3%	30.0%	36.1%
Marine Parkway Bridge	Total Vehicles	-4.8%	-4.2%	-2.2%	-0.5%	1.9%
-	Passender	-5.4%	-4.9%	-2.8%	-0.9%	1.5%
_	Other	4.6%	7.9%	8.4%	7.0%	8.9%

November 2022 vs. November 2021
 November 2022 to November 2022 vs. September 2021 to November 2021
 June 2022 to November 2022 vs. June 2021 to November 2021
 March 2022 to November 2022 vs. March 2021 to November 2021
 March 2022 to November 2022 vs. December 2020 to November 2021



Safety Report November 2022

Eric Osnes Vice President and Chief Safety Officer Safety and Health



Safety Report

Statistical results for the 12-Month period are shown below.

Performance I	ndicator		
	12-	Month Avera	age
Performance Indicator	December 2019 - November 2020	December 2020 - November 2021	December 2021 - November 2022
Customer Collisions Rate per Million Vehicles	4.35	3.99	3.94
Customer Injury Collisions Rate per Million Vehicles	0.72	0.65	0.82
Employee Accident Reports	148	140	111
Employee Lost Time Injuries Rate per 200,000 Hours Worked	6.0	5.7	5.5

Leading	Indicator	S		
	20	21	20	22
Roadway Safety	November	Year End	November	Year to Date
Workforce Development (# of Participants)	0	0	12	486
Fleet Preventative Maintenance Insp.	121	1559	111	1418
Safety Taskforce Inspections	0	14	0	14
Fire Safety	November	Year End	November	Year to Date
Fire Code Audits Completed	2	14	2	13
FDNY Liaison Visits	1	34	0	29

Definitions:

Workforce Development provides for focused safety and skills training to all operations, maintenance and staff personnel. Classes feature OSHA 10 and 30 Classes, operations mandatory safety and skills instruction and retraining and specialty training (TIMS, CDL, FDNY instruction, Wrecker Driver Instruction and Roadway Safety Rules).

Fleet Preventative Maintenance Inspections are conducted at each location to improve the customer and worker safety environment. Inspections identify potential hazardous roadway or facility conditions and prescribe corrective actions to eliminate hazards.

Safety Taskforce Inspections are conducted by the joint Labor and Management Committee at each facility throughout the year on a rotating basis. The inspections consists of reviewing past accident and incident experiences/reports and facility safety reports. The Taskforce meets with location management and union representatives and make a complete tour of the facility. The Taskforce is comprised of representatives of the Safety and Operations groups and has representation from each of the represented unions.

Fire Code Audits are required by the NY'S Uniform Fire Prevention Code. They are conducted by the Safety and Health Department at each building and facility throughout the Agency. They feature a review of fire prevention activities and the condition of fire fighting and suppression equipment.

FDNY Liaison Visits are conducted as a regular basis (typically twice a year) whereby local fire companies visit and tour the facilities to become familiar with the structures and buildings and the fire equipment provided. This facilitates the development of strategies for fighting fires and responding to emergencies. Additionally, special drills and training exercises are conducted to drill on communications and special rescue operations should they be required.





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