

**DATE: 03/01/2023**

## **NON-CONSTRUCTION CONTRACT SOLICITATION NOTICE**

MTA- HQ IS NOW ADVERTISING FOR THE FOLLOWING:

**SSE #:** 0000428890

**OPENING/DUE DATE:** 03/23/2023

**TYPE OF SOLICITATION:** IFB

**DOCUMENT AVAILABILITY DATE:** 03/01/2023

**SOLICITATION TITLE: Mercury Services and Support for 3 Years Plus 2 One Year Options (Paid Annual Basis)**

**DESCRIPTION:** The Metropolitan Transit Authority (MTA) is experiencing large demands to support its various platform's development and user needs. To meet the needs of a changing environment, we are looking to partner with a professional consulting technology vendor that can support MTA IT stakeholders with digital strategy, product management, software development, and product design resources to bolster the MTA's digital products and other technical areas. Due to the agile nature of our organization, the ability to scale on-demand resources is critical.

It's expected that our potential partner will work in a joint agile process for planning, design, preparation, configuration, and implementation of enhancements and other backlog items. The selected partner will play a role in developing and maintaining a Mercury roadmap and will product manage Mercury, helping balance the demands of multiple stakeholders with technical realities and challenges. The selected partner will be required to support Mercury with an acceptable SLA that accounts for 24/7 support.

Funding: 100% MTA      Goals: N/A      Est \$ Range: \$5M- \$10M      Contract Term: 3 Years + 2 One Year Options

**(X) PRE-BID CONFERENCE**

**DATE:** 03/10/2023

**TIME:** 3:00PM

Virtual via Microsoft Teams- Please contact the assigned procurement representative at [rmamudis@mtabsc.org](mailto:rmamudis@mtabsc.org) to register

**( ) SITE TOUR** N/A

**DATE:**

**TIME:**

**PLACE:**

**FOR MORE INFORMATION, PLEASE CONTACT:**

**PROCUREMENT REPRESENTATIVE:** Roopa Mamudiseeti

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