





MTA Board Meeting

January 31, 2024





NEW YORK STATE LEGISLATURE

JOINT BUDGET HEARING:



TRANSPORTATION

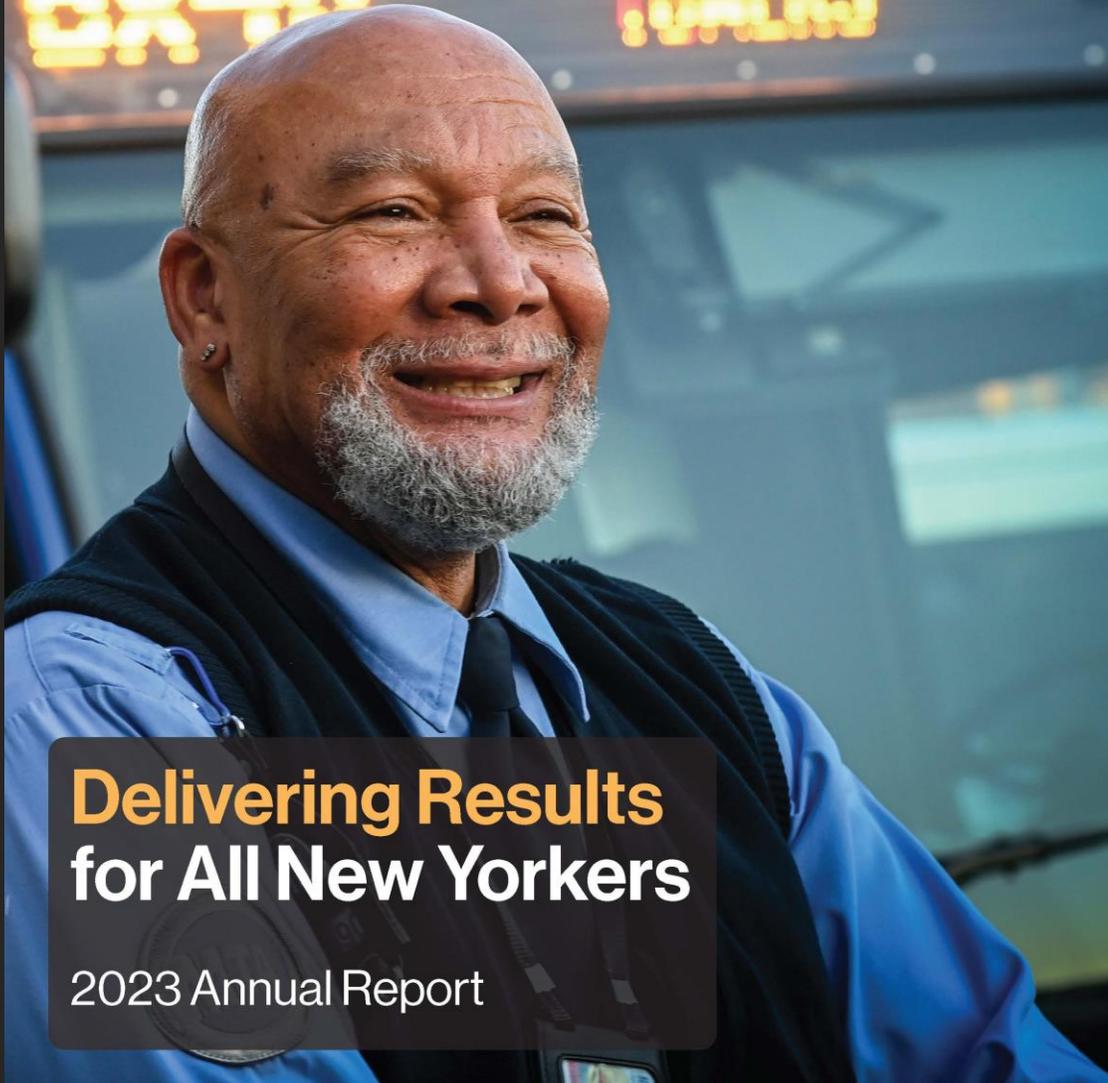
Updating NYS Legislature on MTA's Strong Start to the New Year





Metropolitan Transportation Authority

MTA
METROPOLITAN
TRANSPORTATION
AUTHORITY



Delivering Results for All New Yorkers

2023 Annual Report

To Access Report:





Improving Service





Elmont
UBS Arena

To Hempstead & Points East
Track 4



Improving Service





MAGGIES PARATRANSIT CORP. OPERATOR

1-877-337-2017



WATCH YOUR



Improving Service



24/7 City Ticket



Increasing Affordability



*New Customer Service Centers
Station Agents Out of the Booth*

Customer Service Center



Welcome to the Subway
Thanks for riding with us
Fare required for entry
\$100 fine for non-payment

New York City Transit
Customer Service



Innovation: Customer Service



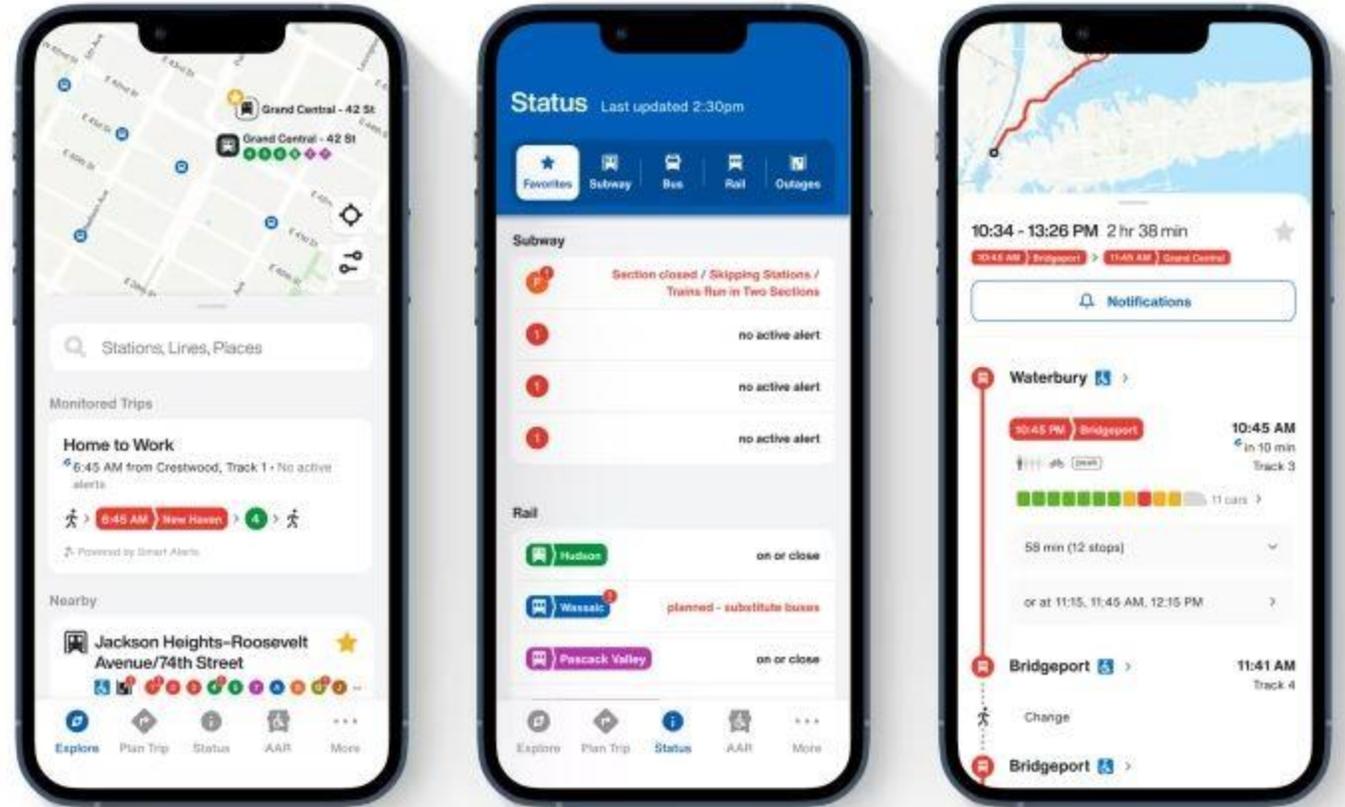
MTA Weekender



Happy Friday! We made it to the last weekend in January. We hope you've stayed dry this week and have some fun plans for the weekend.

Here's what's happening this weekend ([also viewable as a handy map](#)):

- **1** trains aren't running between 14 St and South Ferry.
- **2** trains aren't running between Wakefield-241 St and E 180 St.
- **4** trains are running in two sections.
- **5** trains aren't running at all.
- **7** trains aren't running between 74 St-Broadway and 34 St-Hudson Yards.
- Overnight, **E** trains are running on the **R** line between Queens Plaza and 34 St-Herald Sq, skipping 49 St.
- **L** trains aren't running between 8 Av and 14 St-Union Sq.
- **N** trains are running in two sections: between Astoria-Ditmars Blvd and 39 Av-Dutch Kills, and between 96 St on the **Q** line and



Innovation: Customer Information





Increase
Appeal for
Customers



Innovation: Re-NEW-vation





Innovation: Platform Barriers



...Boulevard, Archer Avenue & LIRR Jamaica Station



Innovation: New Fare Gates





Achieve
Financial
Stability &
Viability

Innovation: Checking Tickets





Increase
Appeal for
Customers

Innovation: Bus Network Redesigns





Flip Up This Seat
1) Ensure others are safely clear of seat
2) Pull yellow handle
3) Pull seat up
4) Place mobility equipment or belongings here

To sit
1) Pull yellow handle
2) Push seat down until it locks
Use this seat or be kind and offer it to someone.

Increase Appeal for Customers
✓

Innovation: Open Stroller Pilot





Strengthen
& Expand
the Network



The New MTA – Faster, Better, Cheaper





LIRR Third Track



The New MTA – Faster, Better, Cheaper



L Train Tunnel Project



The New MTA – Faster, Better, Cheaper



Beach 67 St ADA Project

Exit  To street, Brooklyn & Manhattan A

Increase Appeal for Customers 

Alternate Accessible Travel Information
If this elevator is out of service:
Use nearby elevator EL-481 to take a Far Rockaway-Mott Av-bound # to Far Rockaway-Mott Av. Then, use the elevator to exit the station and take a Rockaway-bound Q22 bus (Mott Av and Beach 21 St) to Beach Channel Dr and Beach 67 St.



EL 480
UP
DN
FREE AND RELEASE FOR ASSISTANCE

TO STP BKLYN MANH A

The New MTA – Faster, Better, Cheaper





Penn Station LIRR Concourse



The New MTA – Faster, Better, Cheaper



Second Avenue Subway Phase 2 (Rendering)



The New MTA – Faster, Better, Cheaper



*Grand Central Madison
One-Year Anniversary*



The New MTA – Faster, Better, Cheaper





Implementing Congestion Pricing



A photograph of two men in business suits standing in a meeting room. The man on the left is gesturing with his hands while speaking. The man on the right is holding a smartphone. In the background, a large screen displays the text "Metropolitan Transportation Authority" and "Meeting".

Metropolitan Transportation Authority

Thank You Hank & Willie!

