

Monthly Operations Report

Statistical results for the month of December 2012 are shown below.

Subway Monthly Operations Report Service Indicators						
Performance Indicator	Current Month: December 2012			12-Month Average		
	This Year	Last Year	% Difference	This Year	Last Year	% Difference
System Weekday Wait Assessment				79.0%	78.4%	+0.6%
A Division Weekday Wait Assessment - ATS-A lines	74.8%	74.3%	+0.5%			
A Division Weekday Wait Assessment - (All Lines)				75.2%	74.7%	+0.5%
B Division Weekday Wait Assessment	81.5%	80.3%	+1.2%	80.8%	80.2%	+0.6%
System Weekend Wait Assessment				85.1%	83.7%	+1.4%
A Division Weekday Wait Assessment - ATS-A lines	85.3%	86.1%	-0.8%			
A Division Weekday Wait Assessment - (All Lines)				84.4%	85.2%	-0.8%
B Division Weekday Wait Assessment	86.9%	84.1%	+2.8%	85.5%	82.8%	+2.7%
System Weekday Terminal On-Time Performance	83.9%	84.2%	-0.3%	83.7%	84.8%	-1.1%
A Division Weekday Terminal On-Time Performance	74.9%	77.6%	-2.7%	76.9%	78.8%	-1.9%
B Division Weekday Terminal On-Time Performance	90.0%	89.0%	+1.0%	88.5%	89.0%	-0.5%
System Number of Terminal Delays	23,075	23,274	-0.9%	23,202	22,455	+3.3%
System Weekend Terminal On-Time Performance	88.4%	89.5%	-1.1%	88.4%	88.3%	+0.1%
A Division Weekend Terminal On-Time Performance	81.9%	82.7%	-0.8%	82.7%	83.4%	-0.7%
B Division Weekend Terminal On-Time Performance	92.2%	93.6%	-1.4%	91.9%	91.2%	+0.7%
System Number of Weekend Terminal Delays	6,500	5,145	+26.3%	5,169	5,383	-4.0%
Mean Distance Between Failures	180,610	201,628	-10.4%	162,138	172,700	-6.1%
System Weekday Service-KPI	82.2%	82.5%	-0.3%			
A Division Weekday Service-KPI	76.5%	79.6%	-3.1%			
B Division Weekday Service-KPI	85.5%	84.8%	+0.7%			
System Weekday PES-KPI	90.9%	90.8%	+0.1%			
Staten Island Railway						
24 Hour On-Time Performance	87.3%	96.9%	-9.6%	93.1%	95.1%	-2.0%
AM Rush On-Time Performance	86.4%	95.5%	-9.1%	97.5%	95.7%	+1.8%
PM Rush On-Time Performance	86.7%	99.3%	-12.6%	96.7%	97.8%	-1.1%
Percentage of Completed Trips	99.5%	99.5%	0.0%	99.3%	99.3%	0.0%
Mean Distance Between Failures	63,987	206,763	-69.1%	74,774	201,523	-62.9%
Staten Island Railway PES-KPI	92.0%	85.1%	+6.9%			

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Statistical results for the month of December 2012 are shown below.

MTA Bus Operations - Fixed Route Monthly Operations Report Service Indicators						
Performance Indicator	Current Month: December 2012			12-Month Average		
	This Year	Last Year	% Difference	This Year	Last Year	% Difference
System MDBF	5,664	4,054	+39.7%	4,704	3,361	+40.0%
NYCT Bus	5,504	3,959	+39.0%	4,546	3,340	+36.1%
MTA Bus	6,245	4,395	+42.1%	5,300	3,430	+54.5%
System MDBSI	3,044	2,358	+29.1%	2,654	2,138	+24.1%
NYCT Bus	2,955	2,318	+27.5%	2,594	2,046	+26.8%
MTA Bus	3,371	2,498	+34.9%	2,868	2,501	+14.7%
System Trips Completed	99.18%	98.25%	+0.9%	98.89%	97.96%	+0.9%
NYCT Bus	99.17%	98.37%	+0.8%	98.90%	98.09%	+0.8%
MTA Bus	99.20%	97.74%	+1.5%	98.83%	97.42%	+1.4%
System AM Pull Out	99.57%	98.65%	+0.9%	99.36%	98.47%	+0.9%
NYCT Bus	99.60%	98.90%	+0.7%	99.42%	98.62%	+0.8%
MTA Bus	99.49%	97.79%	+1.7%	99.15%	97.91%	+1.2%
System PM Pull Out	99.73%	99.14%	+0.6%	99.64%	99.12%	+0.5%
NYCT Bus	99.69%	99.32%	+0.4%	99.66%	99.30%	+0.4%
MTA Bus	99.84%	98.54%	+1.3%	99.56%	98.52%	+1.0%
System Buses>=12 years	29.54%	35.20%				
NYCT Bus	32.51%	37.25%				
MTA Bus	19.32%	28.04%				
System Fleet Age	7.72	8.19				
NYCT Bus	7.83	8.94				
MTA Bus	7.32	7.59				
Paratransit						
% of Trips Completed	93.68%	94.21%	-0.5%	94.23%	93.78%	+0.5%
Trips Requested	637,235	659,622	-3.4%	662,162	651,911	+1.6%
Trips Scheduled	572,789	597,400	-4.1%	598,768	582,965	+2.7%
Trips Completed	536,593	562,829	-4.7%	564,230	546,691	+3.2%
Early Cancellations as a Percentage of Trips Requested	9.41%	8.82%	+0.6%	8.89%	9.49%	-0.6%
Late Cancellations as a Percentage of Trips Scheduled	4.03%	3.65%	+0.4%	3.73%	3.61%	+0.1%
No-Shows (Passenger) as a Percentage of Trips Scheduled	1.85%	1.81%	+0.0%	1.68%	2.17%	-0.5%
No-Shows (Carrier and No-Fault) as a Percentage of Trips Schedule	0.44%	0.33%	+0.1%	0.36%	0.45%	-0.1%
Denials (Capacity) as a Percentage of Trips Requested	0.00%	0.00%	N/A	0.00%	0.00%	N/A
Customer Refusals as a Percentage of Trips Requested	0.71%	0.62%	+0.1%	0.68%	0.83%	-0.1%
New Applications Received	2,624	2,594	+1.2%	2,658	2,623	+1.3%

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Statistical results for the month of December 2012 are shown below.

Safety Report						
Performance Indicator	Current Month: December 2012			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Subway Customer Accidents per Million Customers ¹	2.79	2.76	+1.1%	2.75	2.99	-8.0%
Subway Customer Injuries per Million Customers ¹	2.83	2.79	+1.4%	2.81	3.06	-8.2%
Subway Collisions ^{2,4}	0	0	N/A	0	2	-100.0%
Subway Derailments ^{2,4}	0	0	N/A	3	3	0.0%
Subway Fires ²	58	79	-26.6%	795	1,032	-23.0%
Subway Employee On-Duty Lost-Time Accidents per 100 Employees	1.67	1.65	+1.0%	2.36	2.58	-8.3%

Bus Collisions Per Million Miles						
Regional	45.88	46.84	-2.1%	46.35	46.51	-0.3%
NYCT Bus	48.71	48.62	+0.2%	47.47	46.75	+1.5%
MTA Bus	36.88	41.09	-10.3%	42.75	45.75	-6.6%
Bus Collision Injuries per Million Miles						
Regional	5.40	8.52	-36.6%	6.32	6.40	-1.3%
NYCT Bus	5.84	9.89	-41.0%	6.60	6.92	-4.6%
MTA Bus	3.99	4.08	-2.2%	5.39	4.72	+14.3%
Bus Customer Accidents Per Million Customers						
Regional	1.03	1.26	-18.2%	1.12	1.19	-5.7%
NYCT Bus	1.03	1.20	-13.8%	1.10	1.13	-2.7%
MTA Bus	1.02	1.61	-36.6%	1.24	1.52	-18.2%
Bus Customer Accident Injuries Per Million Customers						
Regional	1.08	1.31	-17.5%	1.17	1.22	-4.7%
NYCT Bus	1.07	1.22	-12.0%	1.15	1.17	-1.5%
MTA Bus	1.12	1.81	-38.0%	1.25	1.54	-18.6%
Bus Employee Lost Time Accidents per 100 Employees						
NYCT Bus	3.66	5.76	-36.5%	5.38	5.80	-7.2%
MTA Bus	6.94	11.05	-37.2%	8.36	9.25	-9.6%

Subways Crime Report						
Performance Indicator	Current Month: December 2012			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Major Felonies ^{3,4}	241	251	-4.0%	241	251	-4.0%
Robberies ^{3,4}	61	88	-30.7%	61	88	-30.7%

SIR Crime Report						
Performance Indicator	Current Month: December 2012			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Major Felonies ^{3,4}	3	4	-25.0%	3	4	-25.0%
Robberies ^{3,4}	1	2	-50.0%	1	2	-50.0%

¹ Current month data are for November 2012.

² 12-month figures shown are totals rather than averages.

³ The table shows year-to-date figures rather than 12-month averages.

⁴ Current month data are for January 2013.

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