

**Minutes of Regular Meeting
Committee on Operations of the MTA New York City Transit Authority, Manhattan and
Bronx Surface Transit Operating Authority,
Staten Island Rapid Transit Operating Authority,
and MTA Bus Company**

**Monday, February 24, 2025
10:45 a.m.
2 Broadway
New York, NY 10004**

The following Committee Members attended the meeting:

**Hon. Haeda Mihaltses
Hon. Andrew Albert
Hon. Daniel Garodnick
Hon. Lisa Sorin
Hon. Midori Valdivia**

The following Committee Members attended the meeting by videoconference:

**Hon. David Jones
Hon. John Ross Rizzo
Hon. Randolph Glucksman**

The following staff members attended in person or by videoconference:

William Amarosa Jr., Acting Senior Vice President, Subways, NYCT
Frank Annicaro, Senior Vice President, NYCT Department of Buses and MTA
Rachel Cohen, Acting Vice President, Paratransit, NYCT
Christopher Pangilinan, Chief, Operations Planning, NYCT
Joseph Gulotta, Chief, Transit, NYPD
Quemuel Arroyo, Chief Accessibility Officer, MTA
Sean Fitzpatrick, Deputy Chief of Staff, MTA C&D
Hugo Zamora, Acting General Superintendent, NYCT
Jamie Torres-Springer, President, MTA C&D
Michael Kemper, Chief Security Officer, MTA
Jaibala Patel, Deputy Chief Financial Officer, MTA
Theresa Brennan Murphy, Acting Chief Administrative Officer, NYCT David Farber, General Counsel, NYCT and MTA Bus
Franck Joseph, Acting Chief of Staff, NYCT
Norman Grandstaff, Deputy Chief, Transit, NYPD
Brian McGuinn, Deputy Chief, Transit, NYPD
Kenneth Corey, Chief of Department, NYPD
Dana Hecht, Senior Vice President, Infrastructure, MTA C&D Timothy Dodd, Vice President, Office of System Safety, MTA Shanifah Rieara, Chief Customer Officer

Raymond Porteus, Inspector, NYPD Transit Bureau
Jesse Seder, Acting Deputy Vice President, Central Maintenance Facilities, NYCT
Kathryn Falasca, Criminal Justice Advocate, MTA
Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA
Jonathan Flynn, Assistant Director, Government and Community Relations

1. OPENING MEETING

Hon. Haeda Mihaltses called the February Committee Meeting to order.

A recorded audio public safety announcement was played.

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records for the details.

2. PUBLIC SPEAKERS SESSION

The MTA moderator reminded public speakers of the rules of conduct, the two-minute speaking limit, and that speakers will be alerted when 30 seconds remain to conclude their remarks.

The following public speakers commented:

Mark Saccomagno
Kara Gurl
David Kupferberg
Elizabeth Abraham
Michael Ring
Jason Anthony
Murray Bodin
Miriam Fisher
Michael Ortiz
Ian Matthews
Christopher Greif
Charlton DeSouza
Andy Pollack
Khalia Hayslett
Jean Ryan
Omar Vega
Mike Howard
Anna Humphrey

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records for the details.

3. APPROVAL OF MINUTES

The Committee did not have quorum to approve the Minutes of the Committee meeting held on January 27, 2025.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

4. APPROVAL OF WORK PLAN

President Crichlow stated that there were no changes to the Work Plan.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

5. PRESIDENT'S REPORT

Demetrius Crichlow, President, NYCT, delivered the President's Report.

He stated that after a few years of minimal snow, winter had come back in New York City this year. He reported the city had nearly a foot of snow fall so far this year, with seven snow events. President Crichlow stated he wanted to provide a bit of context in how the agency prepares for and responds to the winter weather and snow seen in recent months.

He emphasized how it truly takes a team effort to keep the system moving in extreme weather, where each of the 30,000 Department of Subways employees plays a role in winterizing 800 miles of track, 472 subway stations, and 6,000 subway cars. He discussed how this work is governed by a comprehensive cold weather plan, which is drilled by leadership every year.

President Crichlow explained that during extreme cold the department looks to protect all assets that are in danger of failing, which include rails, switches, stop arms and signals. He noted the department deploys resources where they anticipate failure or impact would be the greatest and where they have the highest ridership. He noted this work is not something customers see firsthand.

He discussed that when snow falls, they turn on switch and third rail heaters, run de-icer trains and add scraping shoes to remove ice from building up on the third rail. He stated that for significant snowfall, heavy machinery is used, which moves 8 to 9 inches of snow to clear big sections of track. He further discussed the work the team performs in the stations, which includes pre-salting and preparing stairwells, shoveling snow on platforms and stairwells, as well as redirecting resources.

President Crichlow discussed the work the Department of Buses performs to keep New York moving. He stated mechanics put chains on tires for added traction and operating snow fighting gear. He noted Buses is a well-oiled machine that gets customers into buses that continue to move while cars are stranded. President Crichlow also emphasized the difficult road conditions bus operators navigate to keep service going and how dispatchers and superintendents keep a watchful eye on bus operations.

He further reported that this work is especially important on days with significant accumulating snow, like the weekend of February 8th and 9th, when snow rapidly fell, and they were prepared to keep 1.3 million bus riders moving.

President Crichlow provided an update on the Rockaway shutdown work and how they are serving customers during this shutdown. He emphasized they have put riders first as the work is important and impacts their daily lives. He reported that one point of pride is their shuttle operations, which is a unique operation, as the bridge is out, and those trains cannot go to the maintenance shop for full inspections.

He reported it has been a smooth operation, and they had a 98% on-time performance. He further reported that in March they will be executing a swap of their shuttle fleet, and along with C&D, they will work on bringing the South Channel Bridge back in place and changing out the shuttle fleet for freshly inspected R46 cars, to serve for the duration of the project and to ensure continued reliable service for riders.

President Crichlow discussed visiting the Rockaways on multiple occasions with Jamie Torres, President, C&D, to see how customers are responding. He also noted the great work that Project Lead Hugo Zamora and the entire team is doing. He further stated he received positive feedback from the team and that the project is to be completed in May.

He provided an update on fare evasion. He reported visiting the EDM machine shop with Chairman Lieber and members of Subways leadership. He reported EDM machines are installed in nearly 80% of turnstiles. He further reported that Steve Ilardi, the EMD leader who designed this solution, told President Crichlow how this is making a difference.

He spoke about piloting a number of fare evasion tactics on subways and buses, which are working. He reported a 26% decrease in subway fare evasion from June 2024 through December 2024, from 14% of subway riders evading the fare to 10%. He further reported a decrease of 9.1% in fare evasion across Buses, from 50% of riders evading the fare last summer down to 45%, marking a pivotal shift in combating fare evasion.

William Amorosa, Acting Senior Vice President, Subways, NYCT discussed Subways January performance metrics.

Frank Annicaro, Senior Vice President, Department of Buses, NYCT and MTA Bus, delivered the Buses Report and discussed performance metrics.

Rachel Cohen, Acting Vice President, Paratransit, NYCT delivered the Paratransit Report and discussed performance metrics.

6. SAFETY AND SECURITY REPORT

Joseph Gulotta, Chief, Transit, NYPD, delivered the Safety and Security Report.

Chief Gulotta reported 147 fewer crimes in the month of January. He attributed the reduction to a decrease in all major crimes, including robberies, grand larcenies and felony assaults. He commended the hard work of the officers deployed throughout the system.

Chief Gulotta noted that the Late Night Train Patrol initiative aims to put two cops on every train during the overnight hours, who are highly visible and are announced by the MTA public address system.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

7. PROCUREMENT

Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA, delivered the Procurement Report.

Mr. Montanti stated the NYCT Procurement package includes four items this month. He reported the first item is a request from NYCT, for itself and, LIRR and MNR, to obtain Board approval to award a five-year estimated quantity contract for sole-source replacements parts to Kawasaki Rail Car, Inc. (“KRC”) in the estimated value of \$122.2 million.

Mr. Montanti noted the contract covers the furnishing of various replacement parts identified as obtainable only from or through KRC, all of which are required for the Agencies to operate and maintain their respective fleets of rolling stock. He discussed how this is the first joint procurement contract with KRC that addresses the needs of all three Agencies, which combines the buying power of the Agencies and achieves the most favorable pricing and better supply chain management.

Mr. Montanti reported additional benefits that include process efficiencies and individual purchases of items frequently obtainable only from KRC. He further reported that the contract establishes fixed unit pricing for the initial three years and shall be adjusted based on a Producer Price Index for the remaining two years of the term, achieving savings of \$9.5 million. He also noted additional items may be added during the term of the contract whose pricing will be subject to a cost/price analysis.

Mr. Montanti reported on an additional procurement item, consisting of the exercise of options to personal service contracts with PRM Management Corp.; NY Paratransit Group; and AMR All-Transit LLC, to continue Access-A-Ride Primary Carrier Transportation Service for the Department of Paratransit for two years.

He reported the base contract was competitively solicited and resulted in the award of four contracts, each with a base term of five years and an option to extend for an additional two years. He further reported that pricing for Primary Carrier service is based on an all-in operating per Vehicle Service Hour, adjusted annually based on the Consumer Price Index., totaling \$243.6 million for the option period.

There was no vote on the procurement items due to lack of a quorum.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

8. ADJOURNMENT

The Chair adjourned the meeting.