

# Subway Monthly Operations Report

Statistical results for the month of January 2013 are shown below.

## Subway Monthly Operations Report Service Indicators

Performance Indicator	Current Month: January 2013			12-Month Average		
	This Year	Last Year	% Difference	This Year	Last Year	% Difference
System Weekday Wait Assessment				79.6%	78.3%	+1.3%
A Division Weekday Wait Assessment - ATS-A lines	76.3%	74.1%	+2.2%			
A Division Weekday Wait Assessment - (All Lines)				76.7%	74.3%	+2.4%
B Division Weekday Wait Assessment	81.8%	80.7%	+1.1%	80.9%	80.2%	+0.7%
System Weekend Wait Assessment				85.2%	83.2%	+2.0%
A Division Weekday Wait Assessment - ATS-A lines	85.5%	84.6%	+0.9%			
A Division Weekday Wait Assessment - (All Lines)				84.6%	84.0%	+0.6%
B Division Weekday Wait Assessment	83.2%	84.4%	-1.2%	85.5%	82.6%	+2.9%
System Weekday Terminal On-Time Performance	84.1%	85.5%	-1.4%	83.6%	85.0%	-1.4%
A Division Weekday Terminal On-Time Performance	79.1%	79.3%	-0.2%	77.1%	79.2%	-2.1%
B Division Weekday Terminal On-Time Performance	88.2%	90.4%	-2.2%	88.3%	89.2%	-0.9%
System Number of Terminal Delays	26,890	22,240	+20.9%	23,593	22,230	+6.1%
System Weekend Terminal On-Time Performance	90.7%	89.2%	+1.5%	88.6%	88.0%	+0.6%
A Division Weekend Terminal On-Time Performance	85.8%	86.3%	-0.5%	82.8%	83.3%	-0.5%
B Division Weekend Terminal On-Time Performance	94.2%	91.1%	+3.1%	92.2%	90.9%	+1.3%
System Number of Weekend Terminal Delays	4,579	5,442	-15.9%	5,101	5,510	-7.4%
Mean Distance Between Failures	186,830	174,687	+7.0%	162,993	171,314	-4.9%
A Division Mean Distance Between Failures	190,252	155,169	+22.6%	151,952	163,225	-6.9%
B Division Mean Distance Between Failures	184,412	192,410	-4.2%	172,182	177,735	-3.1%
System Weekday Service-KPI	82.7%	82.6%	+0.1%			
A Division Weekday Service-KPI	78.8%	78.1%	+0.7%			
B Division Weekday Service-KPI	85.0%	85.2%	-0.2%			
System Weekday PES-KPI	90.9%	90.8%	+0.1%			
Staten Island Railway						
24 Hour On-Time Performance	95.6%	95.3%	+0.3%	93.1%	95.3%	-2.2%
AM Rush On-Time Performance	97.2%	100.0%	-2.8%	97.3%	96.3%	+1.0%
PM Rush On-Time Performance	100.0%	99.6%	+0.4%	96.7%	97.8%	-1.1%
Percentage of Completed Trips	99.6%	99.4%	+0.2%	99.3%	99.5%	-0.2%
Mean Distance Between Failures	53,349	34,449	+54.9%	79,982	134,564	-40.6%
Staten Island Railway PES-KPI	92.2%	85.1%	+7.1%			

# Bus Monthly Operations Report

Statistical results for the month of January 2013 are shown below.

MTA Bus Operations - Fixed Route Monthly Operations Report Service Indicators						
Performance Indicator	Current Month: January 2013			12-Month Average		
	This Year	Last Year	% Difference	This Year	Last Year	% Difference
System MDBF	5,311	4,133	28.5%	4,808	3,415	40.8%
NYCT Bus	5,144	3,994	28.8%	4,647	3,380	37.5%
MTA Bus	5,933	4,663	27.2%	5,412	3,531	53.3%
System MDBSI	2,931	2,419	21.2%	2,698	2,167	24.5%
NYCT Bus	2,953	2,387	23.7%	2,641	2,076	27.2%
MTA Bus	2,863	2,528	13.3%	2,900	2,521	15.1%
System Trips Completed	99.29%	98.76%	0.5%	98.93%	98.07%	0.9%
NYCT Bus	99.29%	98.70%	0.6%	98.95%	98.18%	0.8%
MTA Bus	99.26%	98.98%	0.3%	98.85%	97.62%	1.2%
System AM Pull Out	99.63%	99.58%	0.0%	99.36%	98.58%	0.8%
NYCT Bus	99.63%	99.55%	0.1%	99.43%	98.72%	0.7%
MTA Bus	99.60%	99.70%	-0.1%	99.14%	98.12%	1.0%
System PM Pull Out	99.90%	99.76%	0.1%	99.65%	99.18%	0.5%
NYCT Bus	99.88%	99.76%	0.1%	99.67%	99.34%	0.3%
MTA Bus	99.94%	99.75%	0.2%	99.58%	98.64%	0.9%
System Buses> = 12 years	26%	31%				
NYCT Bus	30%	32%				
MTA Bus	14%	26%				
System Fleet Age	7.29	7.99				
NYCT Bus	7.50	8.18				
MTA Bus	6.57	7.32				
Paratransit						
% of Trips Completed	93.75%	94.28%	-0.5%	94.19%	94.02%	0.2%
Trips Requested	657,045	653,487	0.5%	662,459	656,618	0.9%
Trips Scheduled	591,725	589,799	0.3%	598,929	589,754	1.6%
Trips Completed	554,757	556,062	-0.2%	564,121	554,516	1.7%
Early Cancellations as a Percentage of Trips Requested	9.34%	9.05%	0.29%	8.91%	9.26%	-0.34%
Late Cancellations as a Percentage of Trips Scheduled	4.12%	3.84%	0.29%	3.75%	3.53%	0.23%
No-Shows (Passenger) as a Percentage of Trips Scheduled	1.80%	1.68%	0.12%	1.69%	2.06%	-0.37%
No-Shows (Carrier and No-Fault) as a Percentage of Trips Scheduled	0.32%	0.21%	0.12%	0.37%	0.38%	-0.02%
Denials (Capacity) as a Percentage of Trips Requested	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Customer Refusals as a Percentage of Trips Requested	0.60%	0.70%	-0.10%	0.68%	0.85%	-0.17%
New Applications Received	2,588	2,188	18.3%	2,691	2,664	1.0%

# Crime & Safety Monthly Operations Report

Statistical results for the month of January 2013 are shown below.

Safety Report						
Performance Indicator	Current Month: January 2013			12-Month Average		
	This Year	Last Year	% Difference	This Year	Last Year	% Difference
Subway Customer Accidents per Million Customers <sup>1</sup>	3.60	2.93	+22.8%	2.80	2.89	-3.1%
Subway Customer Injuries per Million Customers <sup>1</sup>	3.64	2.97	+22.7%	2.86	2.94	-2.7%
Subway Collisions <sup>2,4</sup>	0	0	N/A	0	2	-100.0%
Subway Derailments <sup>2,4</sup>	0	0	N/A	3	3	0.0%
Subway Fires <sup>2</sup>	72	57	+26.3%	809	980	-17.4%
Subway Employee On-Duty Lost-Time Accidents per 100 Employees	2.46	2.81	-12.3%	2.38	2.54	-6.2%

Bus Collisions Per Million Miles						
Regional	43.96	40.82	+7.7%	46.61	44.93	+3.7%
NYCT Bus	44.13	41.56	+6.2%	47.67	45.16	+5.6%
MTA Bus	43.41	38.40	+13.0%	43.17	44.21	-2.4%
Bus Collision Injuries per Million Miles						
Regional	5.28	5.98	-11.7%	6.25	6.51	-4.0%
NYCT Bus	5.13	6.77	-24.2%	6.46	7.14	-9.6%
MTA Bus	5.75	3.40	+69.1%	5.59	4.49	+24.3%
Bus Customer Accidents Per Million Customers						
Regional	0.95	1.01	-5.6%	1.11	1.18	-6.2%
NYCT Bus	1.02	0.93	+9.8%	1.10	1.12	-1.9%
MTA Bus	0.58	1.45	-59.7%	1.16	1.52	-23.9%
Bus Customer Accident Injuries Per Million Customers						
Regional	0.97	0.95	+2.3%	1.16	1.21	-4.5%
NYCT Bus	1.04	0.91	+14.0%	1.15	1.16	-0.4%
MTA Bus	0.58	1.14	-48.7%	1.19	1.53	-22.1%
Bus Employee Lost Time Accidents per 100 Employees						
NYCT Bus	4.64	4.53	+2.5%	5.41	5.69	-4.9%
MTA Bus	3.98	9.33	-57.3%	8.00	9.10	-12.1%
Total NYCT Employee Lost Time Accidents per 100 Employees	2.93	3.10	-5.5%	3.11	3.29	-5.3%

Subways Crime Report						
Performance Indicator	Current Month: February 2013			12-Month Average		
	This Year	Last Year	% Difference	This Year	Last Year	% Difference
Major Felonies <sup>3,4</sup>	162	235	-31.1%	405	486	-16.7%
Robberies <sup>3,4</sup>	36	86	-58.1%	97	174	-44.3%

SIR Crime Report						
Performance Indicator	Current Month: February 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Major Felonies <sup>3,4</sup>	3	4	-25.0%	3	4	-25.0%
Robberies <sup>3,4</sup>	1	2	-50.0%	1	2	-50.0%

<sup>1</sup> Current month data are for December 2012.

<sup>2</sup> 12-month figures shown are totals rather than averages.

<sup>3</sup> The table shows year-to-date figures rather than 12-month averages.

<sup>4</sup> Current month data are for February 2013.