

Monthly Operations Report

Statistical results for the month of March 2013 are shown below.

Subway Monthly Operations Report Service Indicators

Performance Indicator	Current Month: March 2013			12-Month Average		
	This Year	Last Year	% Difference	This Year	Last Year	% Difference
System Weekday Wait Assessment				79.9%	78.9%	+1.0%
A Division Weekday Wait Assessment - ATS-A (1 thru 6 lines)	76.6%	76.3%	+0.3%			
A Division Weekday Wait Assessment - (All Lines)				77.0%	76.3%	+0.7%
B Division Weekday Wait Assessment	82.7%	79.4%	+3.3%	81.2%	80.0%	+1.2%
System Weekend Wait Assessment				84.0%	84.1%	-0.1%
A Division Weekend Wait Assessment - ATS-A (1 thru 6 lines)	82.0%	86.0%	-4.0%			
A Division Weekend Wait Assessment - (All Lines)				81.7%	85.1%	-3.4%
B Division Weekend Wait Assessment	86.0%	86.6%	-0.6%	85.3%	83.5%	+1.8%
System Weekday Terminal On-Time Performance	85.0%	86.2%	-1.2%	83.4%	85.2%	-1.8%
A Division Weekday Terminal On-Time Performance	78.8%	81.5%	-2.7%	76.8%	79.6%	-2.8%
B Division Weekday Terminal On-Time Performance	90.2%	89.8%	+0.4%	88.2%	89.2%	-1.0%
System Number of Terminal Delays	24,331	22,076	+10.2%	24,181	22,174	+9.0%
System Weekend Terminal On-Time Performance	86.8%	88.5%	-1.7%	88.5%	88.0%	+0.5%
A Division Weekend Terminal On-Time Performance	82.9%	84.2%	-1.3%	82.8%	83.6%	-0.8%
B Division Weekend Terminal On-Time Performance	89.8%	91.3%	-1.5%	92.1%	90.8%	+1.3%
System Number of Weekend Terminal Delays	7,264	5,392	+34.7%	5,289	5,580	-5.2%
Mean Distance Between Failures	188,232	174,507	+7.9%	163,739	170,206	-3.8%
A Division Mean Distance Between Failures	194,091	136,905	+41.8%	156,342	159,068	-1.7%
B Division Mean Distance Between Failures	184,176	217,821	-15.4%	169,650	179,324	-5.4%
System Weekday Service-KPI	83.2%	83.2%	0.0%			
A Division Weekday Service-KPI	79.2%	79.7%	-0.5%			
B Division Weekday Service-KPI	85.8%	85.0%	+0.8%			
System Weekday PES-KPI	91.1%	90.8%	+0.3%			
Staten Island Railway						
24 Hour On-Time Performance	97.2%	95.0%	+2.3%	93.4%	95.1%	-1.7%
AM Rush On-Time Performance	99.7%	99.5%	+0.2%	97.7%	96.6%	+1.1%
PM Rush On-Time Performance	100.0%	99.5%	+0.5%	96.4%	97.8%	-1.4%
Percentage of Completed Trips	99.9%	98.9%	+0.9%	99.4%	99.4%	0.0%
Mean Distance Between Failures	104,001	105,396	-1.3%	76,969	135,029	-43.0%
Staten Island Railway PES-KPI	92.2%	87.1%	+5.1%			

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MTA Bus Operations - Fixed Route Monthly Operations Report Service Indicators						
Performance Indicator	Current Month: March 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
System MDBF	5,839	4,830	+20.9%	4,905	3,589	+36.6%
NYCT Bus	5,657	4,810	+17.6%	4,727	3,540	+33.5%
MTA Bus	6,530	4,893	+33.5%	5,582	3,759	+48.5%
System MDBSI	3,020	2,651	+13.9%	2,740	2,239	+22.4%
NYCT Bus	2,952	2,651	+11.4%	2,676	2,159	+24.0%
MTA Bus	3,269	2,651	+23.3%	2,968	2,544	+16.7%
System Trips Completed	99.34%	98.47%	+0.9%	99.06%	98.20%	+0.9%
NYCT Bus	99.33%	98.46%	+0.9%	99.08%	98.26%	+0.8%
MTA Bus	99.38%	98.51%	+0.9%	98.98%	97.97%	+1.0%
System AM Pull Out	99.79%	98.98%	+0.8%	99.48%	98.71%	+0.8%
NYCT Bus	99.76%	99.04%	+0.7%	99.54%	98.79%	+0.7%
MTA Bus	99.88%	98.78%	+1.1%	99.29%	98.44%	+0.8%
System PM Pull Out	99.89%	99.36%	+0.5%	99.74%	99.28%	+0.5%
NYCT Bus	99.90%	99.43%	+0.5%	99.74%	99.37%	+0.4%
MTA Bus	99.88%	99.08%	+0.8%	99.71%	98.94%	+0.8%
System Buses>=12 years	27%	32%				
NYCT Bus	31%	34%				
MTA Bus	14%	26%				
System Fleet Age	7.53	8.23				
NYCT Bus	7.74	8.42				
MTA Bus	6.81	7.57				
Paratransit						
% of Trips Completed	93.56%	94.70%	-1.1%	94.00%	94.26%	-0.3%
Trips Requested	661,631	720,808	-8.2%	652,526	658,900	-1.0%
Trips Scheduled	597,391	655,362	-8.8%	588,853	593,798	-0.8%
Trips Completed	558,925	620,631	-9.9%	553,522	559,708	-1.1%
Early Cancellations as a Percentage of Trips Requested	9.12%	8.32%	+0.8%	9.11%	8.98%	+0.1%
Late Cancellations as a Percentage of Trips Scheduled	3.63%	3.46%	+0.2%	3.81%	3.52%	+0.3%
No-Shows (Passenger) as a Percentage of Trips Scheduled	2.29%	1.59%	+0.7%	1.78%	1.89%	-0.1%
No-Shows (Carrier and No-Fault) as a Percentage of Trips Scheduled	0.51%	0.25%	+0.3%	0.41%	0.33%	+0.1%
Denials (Capacity) as a Percentage of Trips Requested	0.00%	0.00%	N/A	0.00%	0.00%	N/A
Customer Refusals as a Percentage of Trips Requested	0.59%	0.76%	-0.2%	0.65%	0.90%	-0.3%
New Applications Received	3,012	3,032	-0.7%	2,693	2,663	+1.1%

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Statistical results for the month of March 2013 are shown below.

Safety Report						
Performance Indicator	Current Month: March 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Subway Customer Accidents per Million Customers ¹	3.45	2.87	+20.2%	2.87	2.81	+2.1%
Subway Customer Injuries per Million Customers ¹	3.43	2.86	+20.0%	2.92	2.84	+2.8%
Subway Collisions ^{2,4}	0	0	N/A	0	2	-100.0%
Subway Derailments ^{2,4}	0	0	N/A	2	3	-33.3%
Subway Fires ²	83	71	+16.9%	819	936	-12.5%
Subway Employee On-Duty Lost-Time Accidents per 100 Employees	3.50	2.84	+23.1%	2.49	2.53	-1.6%

Bus Collisions Per Million Miles						
Regional	46.30	44.23	+4.7%	47.41	44.43	+6.7%
NYCT Bus	49.09	45.78	+7.2%	48.60	44.66	+8.8%
MTA Bus	37.15	39.16	-5.1%	43.57	43.71	-0.3%
Bus Collision Injuries per Million Miles						
Regional	3.77	6.57	-42.6%	5.96	6.93	-13.9%
NYCT Bus	3.54	7.58	-53.3%	5.96	7.72	-22.8%
MTA Bus	4.52	3.29	+37.4%	5.95	4.37	+36.3%
Bus Customer Accidents Per Million Customers						
Regional	0.83	1.12	-25.5%	1.08	1.19	-9.7%
NYCT Bus	0.80	1.08	-26.1%	1.06	1.13	-6.1%
MTA Bus	1.04	1.36	-23.1%	1.17	1.54	-24.5%
Bus Customer Accident Injuries Per Million Customers						
Regional	0.94	1.13	-17.4%	1.13	1.22	-7.2%
NYCT Bus	0.92	1.09	-16.2%	1.12	1.16	-3.5%
MTA Bus	1.04	1.36	-23.1%	1.22	1.58	-22.4%
Bus Employee Lost Time Accidents per 100 Employees						
NYCT Bus	4.96	6.04	-17.9%	5.34	5.82	-8.2%
MTA Bus	6.67	7.99	-16.6%	7.87	9.23	-14.8%
Total NYCT Employee Lost Time Accidents per 100 Employees	3.61	3.50	+3.1%	3.16	3.32	-4.8%

Subways Crime Report						
Performance Indicator	Current Month: March 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Major Felonies ^{3,4}	174	196	-11.2%	581	675	-13.9%
Robberies ^{3,4}	56	62	-9.7%	153	232	-34.1%

SIR Crime Report						
Performance Indicator	Current Month: March 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Major Felonies ^{3,4}	1	2	-50.0%	5	7	-28.6%
Robberies ^{3,4}	1	0	+100.0%	3	2	+50.0%

¹ Current month data are for February 2013.

² 12-month figures shown are totals rather than averages.

³ The table shows year-to-date figures rather than 12-month averages.

⁴ Current month data are for April 2013.