

Monthly Operations Report

Statistical results for the month of April 2013 are shown below.

Subway Monthly Operations Report Service Indicators						
Performance Indicator	Current Month: April 2013			12-Month Average		
	This Year	Last Year	% Difference	This Year	Last Year	% Difference
System Weekday Wait Assessment				80.1%	78.5%	+1.6%
A Division Weekday Wait Assessment - ATS-A (1 thru 6 lines)	77.0%	74.8%	+2.2%			
A Division Weekday Wait Assessment - (All Lines)				77.3%	75.1%	+2.2%
B Division Weekday Wait Assessment	83.7%	81.6%	+2.1%	81.5%	80.2%	+1.3%
System Weekend Wait Assessment				83.5%	84.0%	-0.5%
A Division Weekend Wait Assessment - ATS-A (1 thru 6 lines)	79.6%	86.0%	-6.4%			
A Division Weekend Wait Assessment - (All Lines)				79.8%	84.9%	-5.1%
B Division Weekend Wait Assessment	86.8%	83.4%	+3.4%	85.7%	83.4%	+2.3%
System Weekday Terminal OTP	85.2%	85.0%	+0.2%	83.4%	85.1%	-1.7%
A Division Weekday Terminal On-Time Performance	79.8%	78.7%	+1.1%	77.0%	79.7%	-2.7%
B Division Weekday Terminal On-Time Performance	89.6%	89.5%	+0.1%	88.2%	89.0%	-0.8%
System Number of Terminal Delays	25,250	21,944	+15.1%	24,454	22,306	+9.6%
System Weekend Terminal OTP	88.5%	87.4%	+1.1%	88.6%	87.9%	+0.7%
A Division Weekend Terminal On-Time Performance	85.4%	82.9%	+2.5%	83.1%	83.7%	-0.6%
B Division Weekend Terminal On-Time Performance	90.7%	90.1%	+0.6%	92.2%	90.5%	+1.7%
System Number of Weekend Terminal Delays	5,012	5,551	-9.7%	5,241	5,638	-7.0%
Mean Distance Between Failures	179,699	184,739	-2.7%	163,412	168,209	-2.9%
A Division Mean Distance Between Failures	149,279	152,767	-2.3%	156,014	155,450	+0.4%
B Division Mean Distance Between Failures	212,489	218,415	-2.7%	169,340	178,911	-5.3%
System Weekday Service-KPI	83.4%	82.6%	+0.8%			
A Division Weekday Service-KPI	79.7%	77.8%	+1.9%			
B Division Weekday Service-KPI	85.8%	84.9%	+0.9%			
System Weekday PES-KPI	90.9%	90.8%	+0.1%			
Staten Island Railway						
24 Hour On-Time Performance	93.4%	97.5%	-4.1%	93.0%	95.2%	-2.2%
AM Rush On-Time Performance	100.0%	100.0%	0.0%	97.7%	96.7%	+1.0%
PM Rush On-Time Performance	99.6%	99.8%	-0.2%	96.4%	97.9%	-1.5%
Percentage of Completed Trips	99.5%	99.7%	-0.2%	99.4%	99.4%	0.0%
Mean Distance Between Failures	100,356	101,421	-1.0%	76,900	128,056	-39.9%
Staten Island Railway PES-KPI	92.1%	88.1%	+4.0%			

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MTA Bus Operations - Fixed Route Monthly Operations Report Service Indicators						
Performance Indicator	Current Month: April 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
System MDBF	5,763	4,859	+18.6%	4,973	3,656	+36.0%
NYCT Bus	5,650	4,749	+19.0%	4,793	3,600	+33.1%
MTA Bus	6,165	5,257	+17.3%	5,656	3,848	+47.0%
System MDBSI	2,921	2,637	+10.8%	2,763	2,262	+22.2%
NYCT Bus	2,910	2,614	+11.3%	2,700	2,189	+23.4%
MTA Bus	2,958	2,715	+9.0%	2,990	2,536	+17.9%
System Trips Completed	99.36%	98.75%	+0.6%	99.11%	98.25%	+0.9%
NYCT Bus	99.38%	98.83%	+0.6%	99.13%	98.31%	+0.8%
MTA Bus	99.26%	98.41%	+0.9%	99.05%	98.04%	+1.0%
System AM Pull Out	99.83%	99.16%	+0.7%	99.54%	98.77%	+0.8%
NYCT Bus	99.84%	99.27%	+0.6%	99.59%	98.84%	+0.7%
MTA Bus	99.77%	98.76%	+1.0%	99.37%	98.52%	+0.8%
System PM Pull Out	99.94%	99.41%	+0.5%	99.78%	99.30%	+0.5%
NYCT Bus	99.95%	99.51%	+0.4%	99.78%	99.39%	+0.4%
MTA Bus	99.91%	99.05%	+0.9%	99.78%	98.98%	+0.8%
System Buses>= 12 years	27%	29%				
NYCT Bus	31%	31%				
MTA Bus	14%	23%				
System Fleet Age	7.62	7.74				
NYCT Bus	7.82	7.87				
MTA Bus	6.91	7.32				
Paratransit						
% of Trips Completed	94.20%	94.70%	-0.5%	93.93%	94.30%	-0.4%
Trips Requested	686,788	678,452	+1.2%	650,169	659,998	-1.5%
Trips Scheduled	618,971	615,883	+0.5%	586,396	595,416	-1.5%
Trips Completed	583,072	583,247	-0.0%	550,820	561,482	-1.9%
Early Cancellations as a Percentage of Trips Requested	8.87%	8.47%	+0.4%	9.17%	8.88%	+0.3%
Late Cancellations as a Percentage of Trips Scheduled	3.56%	3.43%	+0.1%	3.85%	3.54%	+0.3%
No-Shows (Passenger) as a Percentage of Trips Scheduled	1.82%	1.59%	+0.2%	1.80%	1.83%	-0.0%
No-Shows (Carrier and No-Fault) as a Percentage of Trips Scheduled	0.42%	0.28%	+0.1%	0.42%	0.33%	+0.1%
Denials (Capacity) as a Percentage of Trips Requested	0.00%	0.00%	0.0%	0.00%	0.00%	0.0%
Customer Refusals as a Percentage of Trips Requested	1.01%	0.75%	+0.3%	0.64%	0.90%	-0.3%
New Applications Received	3,288	2,796	+17.6%	2,684	2,671	+0.5%

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Safety Report						
Performance Indicator	Current Month: April 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Subway Customer Accidents per Million Customers ¹	2.88	2.75	+4.5%	2.89	2.80	+3.2%
Subway Customer Injuries per Million Customers ¹	2.97	2.72	+9.1%	2.95	2.82	+4.6%
Subway Collisions ^{2,4}	0	0	N/A	0	1	-100.0%
Subway Derailments ^{2,4}	1	0	N/A	3	2	+50.0%
Subway Fires ²	82	103	-20.4%	798	957	-16.6%
Subway Employee On-Duty LT Accidents per 100 Employees	2.64	2.94	-10.2%	2.47	2.58	-4.5%

Bus Collisions Per Million Miles						
Regional	44.96	43.94	+2.3%	47.49	44.48	+6.8%
NYCT Bus	45.19	46.79	-3.4%	48.46	44.89	+7.9%
MTA Bus	44.21	34.58	+27.8%	44.35	43.15	+2.8%
Bus Collision Injuries per Million Miles						
Regional	6.02	7.43	-19.0%	5.85	6.94	-15.8%
NYCT Bus	7.27	7.27	-0.1%	5.97	7.65	-21.9%
MTA Bus	1.95	7.95	-75.5%	5.44	4.67	+16.5%
Bus Customer Accidents Per Million Customers						
Regional	0.86	0.97	-10.5%	1.07	1.20	-10.7%
NYCT Bus	0.91	0.87	+4.1%	1.06	1.13	-5.7%
MTA Bus	0.63	1.49	-57.5%	1.09	1.57	-30.7%
Bus Customer Accident Injuries Per Million Customers						
Regional	0.88	1.06	-16.8%	1.12	1.23	-9.1%
NYCT Bus	0.92	0.98	-5.5%	1.11	1.16	-4.2%
MTA Bus	0.63	1.49	-57.5%	1.15	1.61	-28.5%
Bus Employee LT Accidents per 100 Employees						
NYCT Bus	5.54	5.26	+5.4%	5.36	5.81	-7.7%
MTA Bus	8.37	12.93	-35.3%	7.49	9.61	-22.0%
Total NYCT Employee LT Accidents per 100 Employees	3.39	3.36	+0.9%	3.16	3.34	-5.4%

Subways Crime Report						
Performance Indicator	Current Month: April 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Major Felonies ³	173	217	-20.3%	758	892	-15.0%
Robberies ³	50	64	-21.9%	205	296	-30.7%

SIR Crime Report						
Performance Indicator	Current Month: April 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Major Felonies ³	1	4	-75.0%	6	11	-45.5%
Robberies ³	1	2	-50.0%	4	4	0.0%

¹ Current month data are for March 2013.

² 12-month figures shown are totals rather than averages.

³ The table shows year-to-date figures rather than 12-month averages.

⁴ Current month data are for May 2013.