

Monthly Operations Report

Statistical results for the month of May 2013 are shown below.

Subway Monthly Operations Report Service Indicators

Performance Indicator	Current Month: May 2013			12-Month Average		
	This Year	Last Year	% Difference	This Year	Last Year	% Difference
System Weekday Wait Assessment				79.9%	79.3%	+0.6%
A Division Weekday Wait Assessment - ATS-A (1 thru 6 lines)	75.6%	77.5%	-1.9%			
A Division Weekday Wait Assessment - (All Lines)				76.1%	77.3%	-1.2%
B Division Weekday Wait Assessment	82.8%	80.7%	+2.1%	81.7%	80.2%	+1.5%
System Weekend Wait Assessment				84.9%	85.0%	-0.1%
A Division Weekend Wait Assessment - ATS-A (1 thru 6 lines)	84.0%	88.7%	-4.7%			
A Division Weekend Wait Assessment - (All Lines)				83.5%	87.5%	-4.0%
B Division Weekend Wait Assessment	85.1%	84.4%	+0.7%	85.8%	83.6%	+2.2%
System Weekday Terminal On-Time Performance	83.3%	83.7%	-0.4%	83.4%	85.0%	-1.6%
A Division Weekday Terminal On-Time Performance	77.7%	77.7%	0.0%	77.0%	79.6%	-2.6%
B Division Weekday Terminal On-Time Performance	87.9%	88.0%	-0.1%	88.2%	88.8%	-0.6%
System Number of Terminal Delays	28,399	24,993	+13.6%	24,727	22,577	+9.5%
System Weekend Terminal On-Time Performance	86.8%	90.0%	-3.2%	88.3%	87.9%	+0.4%
A Division Weekend Terminal On-Time Performance	81.7%	83.7%	-2.0%	82.9%	83.5%	-0.6%
B Division Weekend Terminal On-Time Performance	90.3%	94.0%	-3.7%	91.8%	90.6%	+1.2%
System Number of Weekend Terminal Delays	6,422	4,338	+48.0%	5,414	5,599	-3.3%
Mean Distance Between Failures	206,211	174,824	+18.0%	165,445	164,772	+0.4%
A Division Mean Distance Between Failures	204,936	166,405	+23.2%	158,471	150,943	+5.0%
B Division Mean Distance Between Failures	207,186	181,632	+14.1%	171,010	176,602	-3.2%
System Weekday Service-KPI	83.0%	82.5%	+0.5%			
A Division Weekday Service-KPI	79.2%	78.7%	+0.5%			
B Division Weekday Service-KPI	85.2%	84.5%	+0.7%			
System Weekday PES-KPI	91.0%	90.9%	+0.1%			
Staten Island Railway						
24 Hour On-Time Performance	93.1%	97.2%	-4.1%	92.6%	95.4%	-2.8%
AM Rush On-Time Performance	100.0%	99.2%	+0.8%	97.7%	96.6%	+1.1%
PM Rush On-Time Performance	99.8%	100.0%	-0.2%	96.4%	98.0%	-1.6%
Percentage of Completed Trips	99.6%	99.4%	+0.2%	99.4%	99.4%	0.0%
Mean Distance Between Failures	110,310	104,212	+5.9%	77,294	116,030	-33.4%
Staten Island Railway PES-KPI	92.3%	88.9%	+3.4%			

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Statistical results for the month of May 2013 are shown below.

MTA Bus Operations - Fixed Route Monthly Operations Report Service Indicators						
Performance Indicator	Current Month: May 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
System MDBF	4,944	4,399	+12.4%	5,026	3,756	+33.8%
NYCT Bus	4,803	4,255	+12.9%	4,847	3,695	+31.2%
MTA Bus	5,467	4,949	+10.5%	5,707	3,968	+43.8%
System MDBSI	2,606	2,474	+5.3%	2,776	2,299	+20.8%
NYCT Bus	2,609	2,432	+7.3%	2,717	2,232	+21.7%
MTA Bus	2,597	2,625	-1.1%	2,986	2,541	+17.5%
System Trips Completed	99.26%	98.71%	+0.5%	99.16%	98.34%	+0.8%
NYCT Bus	99.24%	98.73%	+0.5%	99.17%	98.40%	+0.8%
MTA Bus	99.33%	98.61%	+0.7%	99.11%	98.08%	+1.0%
System AM Pull Out	99.72%	99.12%	+0.6%	99.59%	98.85%	+0.7%
NYCT Bus	99.69%	99.15%	+0.5%	99.63%	98.93%	+0.7%
MTA Bus	99.86%	99.01%	+0.8%	99.45%	98.57%	+0.9%
System PM Pull Out	99.91%	99.49%	+0.4%	99.82%	99.34%	+0.5%
NYCT Bus	99.90%	99.50%	+0.4%	99.82%	99.44%	+0.4%
MTA Bus	99.94%	99.46%	+0.5%	99.82%	99.00%	+0.8%
System Buses>= 12 years	28%	29%				
NYCT Bus	31%	31%				
MTA Bus	14%	23%				
System Fleet Age	7.70	7.83				
NYCT Bus	7.91	7.95				
MTA Bus	6.99	7.40				
Paratransit						
% of Trips Completed	93.80%	94.52%	-0.7%	93.89%	94.36%	-0.5%
Trips Requested	697,106	720,655	-3.3%	651,258	663,230	-1.8%
Trips Scheduled	625,613	653,885	-4.3%	586,754	599,263	-2.1%
Trips Completed	586,843	618,028	-5.0%	550,909	565,450	-2.6%
Early Cancellations as a Percentage of Trips Requested	9.40%	8.53%	+0.9%	9.22%	8.83%	+0.4%
Late Cancellations as a Percentage of Trips Scheduled	3.93%	3.57%	+0.4%	3.85%	3.54%	+0.3%
No-Shows (Passenger) as a Percentage of Trips Scheduled	1.59%	1.56%	+0.0%	1.81%	1.78%	+0.0%
No-Shows (Carrier and No-Fault) as a Percentage of Trips Scheduled	0.67%	0.36%	+0.3%	0.45%	0.32%	+0.1%
Denials (Capacity) as a Percentage of Trips Requested	0.00%	0.00%	0.0%	0.00%	0.00%	0.0%
Customer Refusals as a Percentage of Trips Requested	0.86%	0.74%	+0.1%	0.68%	0.81%	-0.1%
New Applications Received	3,242	3,090	+4.9%	2,747	2,677	+2.6%

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Statistical results for the month of May 2013 are shown below.

Safety Report						
Performance Indicator	Current Month: May 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Subway Customer Accidents per Million Customers ¹	2.68	2.59	+3.3%	2.89	2.76	+4.7%
Subway Customer Injuries per Million Customers ¹	2.68	2.58	+3.9%	2.96	2.78	+6.5%
Subway Collisions ^{2,4}	0	0	N/A	0	1	-100.0%
Subway Derailments ^{2,4}	0	0	N/A	3	2	+50.0%
Subway Fires ²	76	50	+52.0%	824	905	-9.0%
Subway Employee On-Duty Lost-Time Accidents per 100 Employees	2.63	2.21	+19.2%	2.48	2.54	-2.4%

Bus Collisions Per Million Miles						
Regional	52.90	47.75	+10.8%	47.94	44.57	+7.6%
NYCT Bus	55.77	48.70	+14.5%	49.08	45.24	+8.5%
MTA Bus	43.57	44.64	-2.4%	44.26	42.41	+4.4%
Bus Collision Injuries per Million Miles						
Regional	6.25	5.10	+22.7%	5.95	6.93	-14.2%
NYCT Bus	6.70	4.74	+41.4%	6.14	7.57	-18.9%
MTA Bus	4.81	6.28	-23.5%	5.32	4.89	+8.8%
Bus Customer Accidents Per Million Customers						
Regional	1.00	1.28	-22.3%	1.04	1.21	-13.9%
NYCT Bus	0.93	1.35	-30.8%	1.03	1.14	-10.4%
MTA Bus	1.33	0.91	+46.3%	1.13	1.58	-28.4%
Bus Customer Accident Injuries Per Million Customers						
Regional	1.02	1.38	-25.8%	1.09	1.25	-13.1%
NYCT Bus	0.96	1.43	-32.5%	1.07	1.18	-9.5%
MTA Bus	1.33	1.10	+21.9%	1.17	1.63	-28.1%
Bus Employee Lost Time Accidents per 100 Employees						
NYCT Bus	6.70	6.90	-2.9%	5.32	5.94	-10.4%
MTA Bus	6.97	8.59	-18.8%	7.36	9.46	-22.1%
Total NYCT Employee Lost Time Accidents per 100 Employees	3.75	3.48	+7.8%	3.16	3.36	-6.0%

Subways Crime Report						
Performance Indicator	Current Month: May 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Major Felonies ^{3,4}	215	239	-10.0%	1,181	1,373	-14.0%
Robberies ^{3,4}	58	76	-23.7%	309	440	-29.8%

SIR Crime Report						
Performance Indicator	Current Month: May 2013			12-Month Average		
	This Year	Last Year	% Change	This Year	Last Year	% Change
Major Felonies ^{3,4}	5	3	+66.7%	14	18	-22.2%
Robberies ^{3,4}	3	1	+200.0%	7	6	+16.7%

¹ Current month data are for April 2013.

² 12-month figures shown are totals rather than averages.

³ The table shows year-to-date figures rather than 12-month averages.

⁴ Current month data are for June 2013.