

**Minutes of Regular Meeting
Committee on Operations of the MTA New York City Transit Authority, Manhattan and
Bronx Surface Transit Operating Authority,
Staten Island Rapid Transit Operating Authority,
and MTA Bus Company**

**Monday, March 24, 2025
10:00 a.m.
2 Broadway
New York, NY 10004**

The following Committee Members attended the meeting:

**Hon. Haeda Mihaltses
Hon. Andrew Albert
Hon. Samuel Chu
Hon. David Jones
Hon. Meera Joshi
Hon. Midori Valdivia**

The following Board Member attended the meeting:

Hon. Randolph Glucksman

The following staff members attended in person or by videoconference:

Demetrius Crichlow, President, NYCT
Bernard Jackson, Chief Operating Officer, NYCT
William Amarosa, Senior Vice President, Subways, NYCT Operations Support
Frank Annicaro, Senior Vice President, NYCT Department of Buses and MTA Bus
Rachel Cohen, Vice President, Paratransit, NYCT
Christopher Pangilinan, Chief, Operations Planning, NYCT
Sunil Nair, Vice President, Zero Emissions and Fleet Technologies, NYCT
Joseph Gulotta, Chief, Transit, NYPD
Quemuel Arroyo, Chief Accessibility Officer, MTA
Sean Fitzpatrick, Deputy Chief of Staff, MTA C&D
Hugo Zamora, Acting General Superintendent, NYCT
Jamie Torres-Springer, President, MTA C&D
Michael Kemper, Chief Security Officer, MTA
Jaibala Patel, Deputy Chief Financial Officer, MTA
David Farber, General Counsel, NYCT and MTA Bus
Franck Joseph, Acting Chief of Staff, NYCT
Norman Grandstaff, Deputy Chief, Transit, NYPD
Brian McGuinn, Deputy Chief, Transit, NYPD
Kenneth Corey, Chief of Department, NYPD
Dana Hecht, Senior Vice President, Infrastructure, MTA C&D

Timothy Doddo, Vice President, Office of System Safety, MTA
Shanifah Rieara, Chief Customer Officer
Raymond Porteus, Inspector, NYPD Transit Bureau
Jesse Seder, Acting Deputy Vice President, Central Maintenance Facilities, NYCT
Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA
Kathryn Falasca, Criminal Justice Advocate, MTA

1. OPENING MEETING

Hon. Haeda Mihaltses called the March Committee Meeting to order.

A recorded audio public safety announcement was played.

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records for the details.

2. PUBLIC SPEAKERS SESSION

The MTA moderator reminded public speakers of the rules of conduct, the two-minute speaking limit, and that speakers will be alerted when 30 seconds remain to conclude their remarks.

The following public speakers commented:

Kara Gurl
Iris Kelly
Elizabeth Abrahm
Monica Bartley
Ian Mathews
Omar Vera
Michael Ring
Christopher Greif
Aleta Dupree
Charlton D'Souza
Michael Ortiz
Anna Humphrey
Jason Anthony
David Kupperberg
Adelina Lihari
Cassie Raffucci
Raulph Rahman
Kirby Sikes

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records for the details.

3. APPROVAL OF MINUTES

Upon motion duly made and seconded, the Committee approved the Minutes of the Committee meeting held on February 24, 2025.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

4. APPROVAL OF WORK PLAN

President Crichlow stated that there were no changes to the work plan.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

5. PRESIDENT'S REPORT

President Crichlow delivered the President's Report.

He emphasized elevator and escalator availability is a priority, and noted 98.7% of NYCT elevators are currently available. With respect to privately owned elevators, he noted 93.2% are currently available.

President Crichlow reported last week was Employee Appreciation Day, and discussed the day's celebrations. He encouraged everyone to thank their transit workers. He congratulated William Amarosa on his appointment to Senior Vice President, Subways, Rachel Cohen on her appointment to Vice President, Paratransit, and Bernard Jackson on his appointment to Chief Operating Officer.

Chief Operating Officer Bernard Jackson thanked President Crichlow for the introduction and stated he looks forward to working with everyone.

President Crichlow discussed Congestion Relief and noted significant improvements to bus performance including better travel time and speed. He also discussed progress with the Rockaways Rehab Project and thanked the US Coast Guard, Schiavone Construction, MTA C&D, and the many divisions within the Department of Subways for their efforts.

William Amarosa, Senior Vice President, Subways, provided an update on the R211 fleet and on Subways performance.

Rachel Cohen, Vice President, Paratransit, provided an update on Paratransit performance.

Frank Annicaro, Senior Vice President, NYCT Department of Buses and MTA Bus, provided an update on Buses performance.

Christopher Pangilinan, Chief, Operations Planning, NYCT, provided an update on Ridership.

Frank Annicaro, Senior Vice President, NYCT Department of Buses and MTA Bus, and Sunil Nair, Vice President, Zero Emissions and Fleet Technologies, NYCT provided an update on Automated Camera Enforcement (“ACE”).

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

6. SAFETY AND SECURITY REPORT

Joseph Gulotta, Chief, Transit, NYPD delivered the Safety and Security Report.

Chief Gulotta thanked NYCT employees and emphasized the importance of communicating together with NYPD. He reported crime in the month of February decreased significantly from the same time last year.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

7. PROCUREMENT

Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA provided a report on procurement, which included two items. He stated the first is a request to award a competitively negotiated contract for the purchase, installation, and maintenance of four Bus Operator Simulator (“BOS”) systems to Etech Simulation Corporation (“Etech”). He stated this will be a six-year contract totaling \$1.4 million.

He stated the second item is the approval to exercise an option to extend the term of a miscellaneous service contract awarded to Trillium CNG for the operation and maintenance of compressed natural gas (“CNG”) fueling facilities for the Department of Buses (“DOB”) and MTA Bus Company for a period of three years in the total estimated amount of \$10.1 million.

Upon motion duly made and seconded, the Committee approved the procurement.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

8. TRANSIT ALL-STARS

President Crichlow recognized eleven employees as Transit All-Stars, and highlighted their exceptional contributions to the organization.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

9. ADJOURNMENT

Upon motion duly made and seconded, the Committee voted to adjourn the meeting.