

NEW YORK CITY TRANSIT ALL-STARS

June 2025

TRANSIT ALL-STARS

Recognizing our Employees

Our teams across NYCT continue to do incredible things, collectively working towards improving service and security. **Transit All-Stars** is an employee recognition program that celebrates high performers who are also on-target to meet or exceed annual NYCT's service and safety goals. This quarter we are showcasing some of our outstanding employees for their contributions.

June 2025 Honorees



Adam Brahimi

E&E Apprentice

Department of Subways

On May 29, 2025, while on his lunch break, E&E Apprentice Adam Brahimi demonstrated extraordinary vigilance and quick thinking in a critical situation. As he was heading to a deli for some water, he witnessed an elderly passenger falling on escalator ES458 at Lexington Avenue and 63rd Street. Recognizing the urgency of the moment, Mr. Brahimi immediately sprang into action, swiftly activating the Emergency Stop Button to halt the escalator and prevent further harm. His decisive response not only protected the fallen passenger but also prevented other riders from being injured. Without hesitation, he retrieved the passenger's coat, which had been caught in the comb segment, and promptly alerted his supervisor while continuing to assist and ensure the customer's well-being. Mr. Brahimi's actions reflect an unwavering commitment to safety and customer service.

Despite being an apprentice and off duty at the time, he took full responsibility for managing the incident, staying on-site until a manager arrived and meticulously documenting the necessary details.

His ability to remain calm under pressure, make swift decisions, and prioritize the safety of those around him is a testament to his outstanding character and professionalism. His dedication extends beyond his role, demonstrating an intrinsic drive to protect both passengers and equipment, reinforcing the high standards upheld by the transit system. Through his swift and decisive actions, Mr. Brahimi exemplifies the very best of operational excellence. His remarkable awareness, courage, and commitment set an inspiring example for his colleagues and highlight the value of teamwork and preparedness in maintaining a safe transit environment. He is a true asset to the team, and his contributions strengthen the foundation of service and safety within the system.

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Angelo Forte

Line Supervisor

Department of Buses

Line Supervisor Angelo Forte has been an integral part of NYCT Transit for over 25 years, demonstrating unwavering dedication and a commitment to excellence. Despite facing availability and budgetary constraints, he continuously finds innovative ways to optimize Maintenance manpower, ensuring resources are allocated efficiently and operations run smoothly. His ability to assess priorities and strategically assign work allows the team to tackle the most pressing tasks effectively, minimizing disruptions and enhancing overall productivity.

As the Summer months approach, LS Forte has taken a proactive approach to addressing A/C defects, prioritizing repairs to ensure riders experience a comfortable and reliable transit environment. His presence on the shop floor is a testament to his leadership style. He is not just an overseer but an active participant in daily operations, providing hands-on support, troubleshooting issues, and offering guidance to his employees.

His mentorship fosters growth among his team, and his dedication to their success is evident in his willingness to go above and beyond to assist where needed. Beyond his immediate responsibilities, LS Forte is a true team player, always ready to support his fellow Line Supervisors and contribute to a collaborative work environment. His wealth of experience, deep institutional knowledge, and steadfast commitment to NYCT Transit have played a significant role in the depot's continued success. His contributions extend beyond his technical expertise; his leadership, work ethic, and ability to inspire those around him make him an invaluable asset. NYCT Transit is truly fortunate to have him as part of the team.

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Robert Rinker

Depot Training Supervisor
Department of Buses

Robert Rinker has been an outstanding and dedicated member of the Maintenance Division for the past 22 years, steadily working his way through the ranks with a commitment to excellence and continuous learning. His journey through the department has equipped him with invaluable hands-on experience, allowing him to not only master the intricacies of bus maintenance but also become a vital resource for others.

As the Depot Training Supervisor at Castleton Depot, Mr. Rinker is more than just a problem solver, he is a mentor, educator, and leader. His role extends beyond repairing buses; he is instrumental in training the next generation of mechanics, ensuring they develop the technical expertise and confidence needed to execute high-quality, lasting repairs.

His dedication to fostering skill development makes a lasting impact on the team and the overall efficiency of operations. Mr. Rinker is a constant presence on the shop floor, proactively assisting employees, troubleshooting issues, and providing guidance whenever needed.

His commitment to teamwork, willingness to support his colleagues, and ability to lead by example make him an indispensable asset to the depot. His expertise, work ethic, and passion for the craft not only contribute to the success of the Maintenance Division but also reinforce a culture of collaboration and excellence. The impact of his work is felt daily, and NYCT Transit is fortunate to have him as a driving force behind its continued success.

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John Coughlan

Superintendent of Transportation
Paratransit

Over the past year, Paratransit has experienced unprecedented levels of ridership, requiring its fleet to operate at peak capacity and adapt swiftly to the growing demand. Amid these challenges, Superintendent Coughlan has played a pivotal role in ensuring that our dedicated carrier fleet remains meticulously maintained, operates in strict accordance with safety standards, and continues to deliver reliable service.

One of Supt. Coughlan's most notable accomplishments was managing a highly complex transition within our fleet. As Paratransit decommissioned one of its dedicated carriers, MV, he simultaneously oversaw the relocation of nearly one-third of the fleet to new operational sites. This undertaking required extraordinary logistical coordination, including conducting rigorous inspections, ensuring necessary repairs were completed before vehicles were placed into service, and retiring numerous aging vehicles that had exceeded their service life—all while maintaining uninterrupted service at increased volumes.

Furthermore, Supt. Coughlan was instrumental in facilitating the launch of a new dedicated carrier location—PTA in Astoria—a process that demanded extensive site evaluations, compliance verifications, and operational approvals. Despite the complexity of these transitions, he ensured that Paratransit's daily services remained seamless and uninterrupted. Through his unwavering commitment, professionalism, and exceptional leadership, Supt. Coughlan has demonstrated an extraordinary ability to navigate logistical challenges while upholding operational excellence. His dedication has directly contributed to Paratransit's ability to consistently meet Key Performance Indicators, ensuring that riders receive safe, timely, and efficient transportation.

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William Matheson III

General Superintendent
Department of Subways

his vocabulary. Known for his good-natured reminders to “STAY OUT OF TROUBLE” and his signature phrase, “Hey kid, need anything?”, he embodies a spirit of generosity and readiness to assist whenever needed. “Don’t mess with Bill” is a sentiment shared by many, a reflection of the trust, admiration, and appreciation he has earned. His passions extend beyond his work, as he dedicates his time to volunteering at his church, helping others learn, and restoring and collecting vintage cars, further showcasing his remarkable character.

Bill is an indispensable asset, working seamlessly across all Service Delivery groups and numerous Subway’s divisions with an unwavering commitment to excellence. Since winter’s end, he has been diligently preparing for summer operations, personally inspecting every line and location to ensure air comfort systems are functioning optimally. He does not merely oversee maintenance, he takes action, repairing what he can and swiftly enlisting experts when needed. Without a designated TA vehicle, he navigates the transit system with his equipment in tow, rigorously checking and double-checking that everything is operating as designed. His dedication knows no bounds; titles and departments are irrelevant to Bill, he is there for everyone, always willing to lend a hand. He takes the time to stop by employee facilities, ensuring all is well with the building and its people. His reputation precedes him, as colleagues universally praise his work ethic, reliability, and selfless nature. Quite simply, everyone loves Bill.

Bill’s peers describe him as “one in a million” and admire his deep respect for all individuals, regardless of job position. He adds value to others because he genuinely values them, and “NO” simply isn’t in

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Giovanni DiMaggio

Structure Maintainer

Department of Subways

In recognition of Giovanni DiMaggio's bravery, dedication, and commitment to the safety and well-being of his colleagues, we proudly honor his actions and devotion to protecting those around him. When confronted with a moment of crisis, Giovanni demonstrated courage and swift decisiveness, pursuing the individual responsible for harming a coworker. His quick response not only ensured justice was served but also exemplified his integrity, vigilance, and leadership under pressure. DiMaggio's heroism is not merely defined by this singular act, it is a reflection of his commitment to duty, his protection of others, and his moral fortitude.

His presence fosters a sense of trust among those who work alongside him, and his actions reflect his professionalism, loyalty, and dedication. He stands as a testament to the highest ideals of service, reminding us of the impact one individual's fearless resolve can have on a community. We commend Giovanni, not only for his extraordinary deeds but for the spirit of heroism he carries with him every day.

His selflessness, courage, and dedication have left a lasting impression on those around him, and his actions serve as a strong example of commitment and service.



ABOUT THE METROPOLITAN TRANSPORTATION AUTHORITY & NEW YORK CITY TRANSIT

The Metropolitan Transportation Authority is North America's largest transportation network, serving a population of 15.3 million people across a 5,000-square-mile travel area surrounding New York City through Long Island, southeastern New York State, and Connecticut.

New York City Transit and MTA Bus operate all subways and buses in New York City. Our 45,000 employees serve 4,500,000 passengers a day. We operate nearly 6,700 subway cars and 5,800 buses, and we maintain 472 subway stations, 640 miles of track, 27 bus depots and 70 shops and yards.

The MTA is governed by a 23-member Board of Directors, organized in eight committees. Members of the New York City Transit Committee include:

- Haeda Mihaltses, Chair
- Andrew Albert
- Samuel Chu
- Dan Garodnick
- David Jones
- Meera Joshi
- John Ross "JR" Rizzo
- John Samuelsen
- Lisa Sorin
- Midori Valdivia