



MTA Board Meeting

June 25, 2025

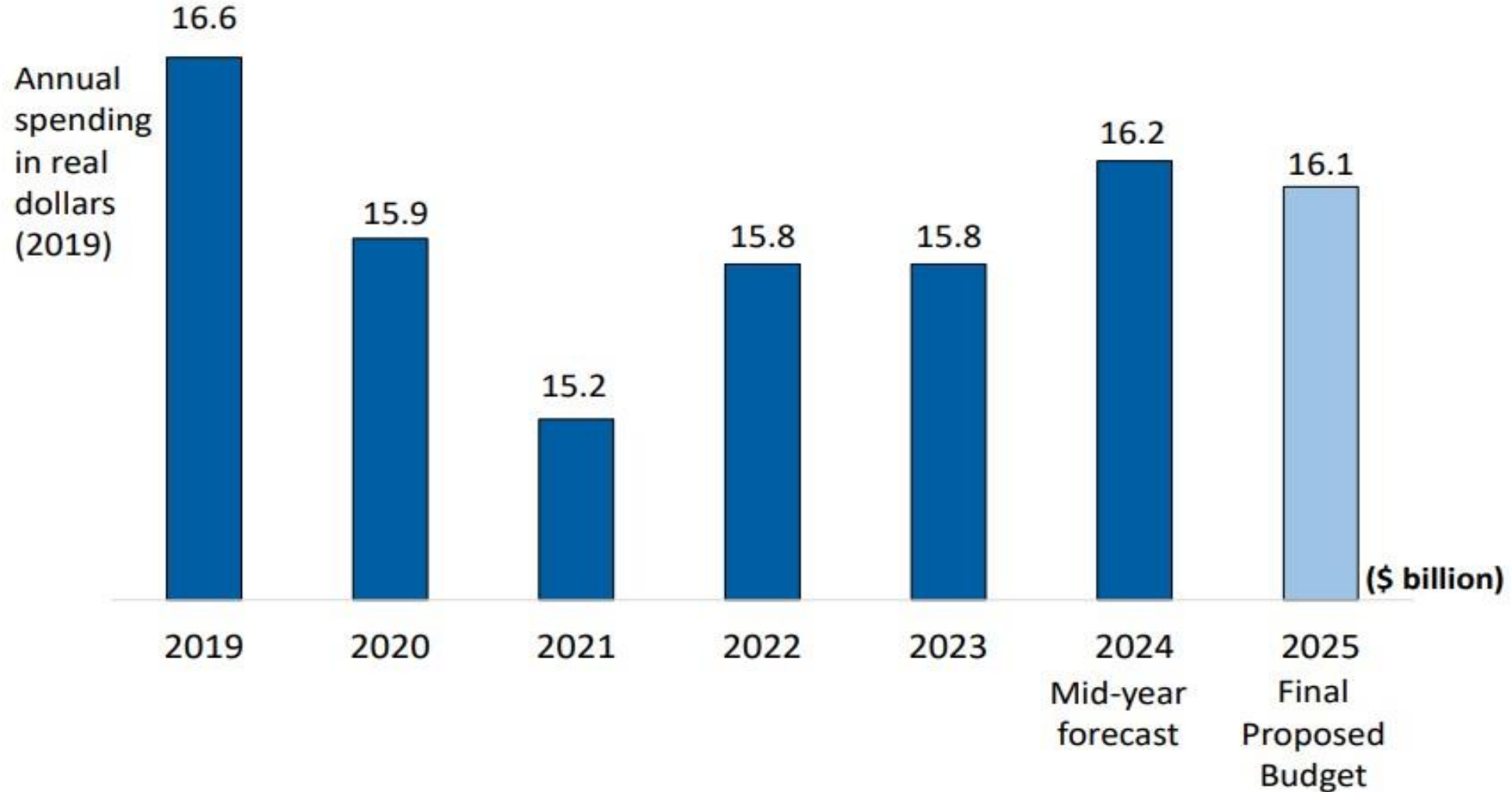




Rising Customer Satisfaction

With New Efficiencies, MTA Budget Has Shrunk 3% Since 2019

Achieve
Financial
Stability &
Viability





Growing Ridership



Improving Service



Queen Bus Network Redesign



Keeping Riders Safe

September 20, 2022

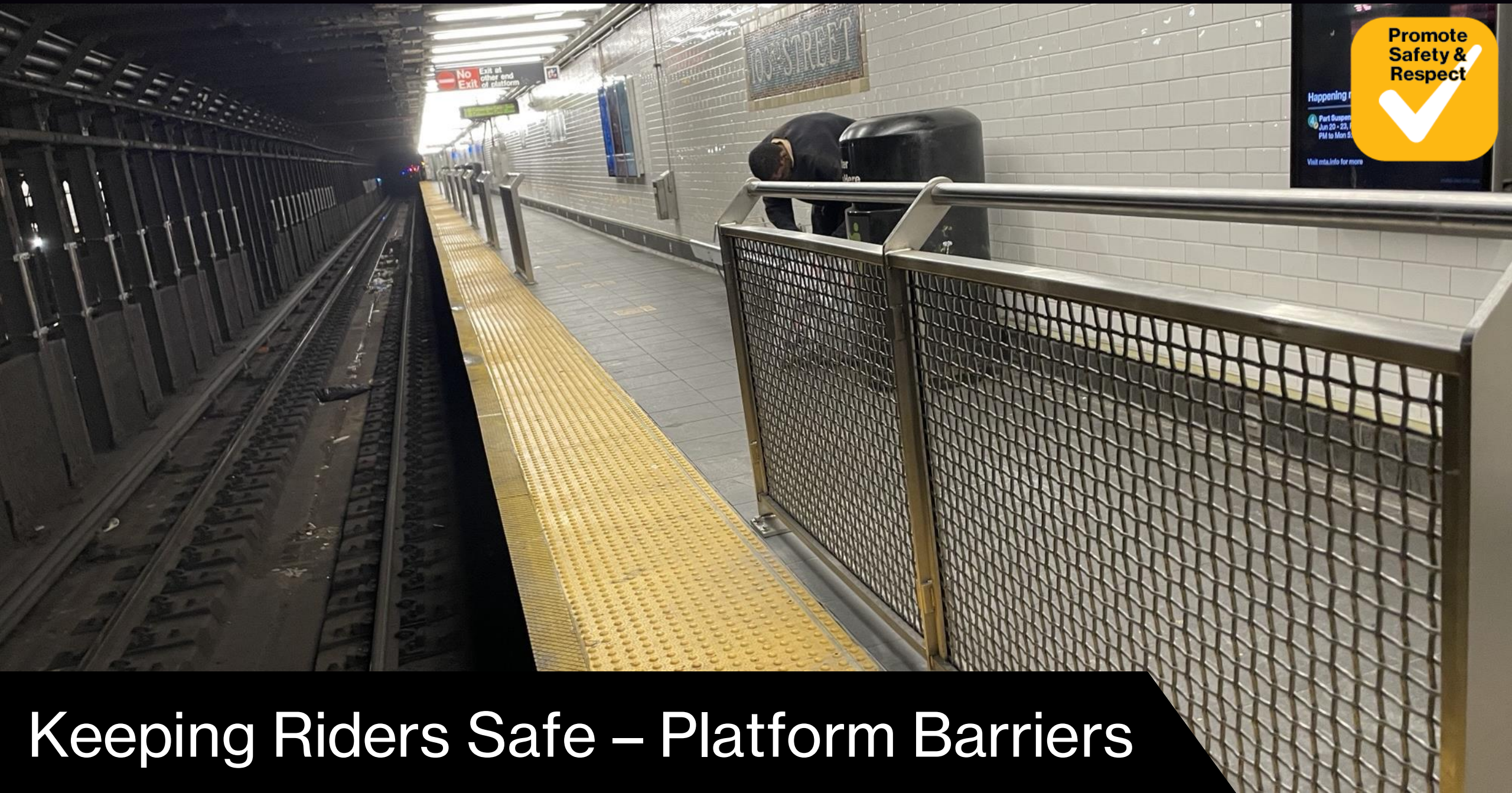
Promote
Safety &
Respect



Keeping Riders Safe – Subway Cameras



Keeping Riders Safe – LED Lighting



Keeping Riders Safe – Platform Barriers



Testing New Fare Gates

The New York Times

TheUpshot

Here Is Everything That Has Changed Since Congestion Pricing Started in New York

Fewer cars. Faster travel. Less honking.
And some questions we still can't answer.

By [Emily Badger](#), [Stefanos Chen](#), [Asmaa Elkeurti](#), [Winnie Hu](#), [Francesca Paris](#) and [Ethan Singer](#)

The reporters sought information from everyone they could think of, including the M.T.A., the Fire Department, restaurant-booking platforms, researchers and one yellow school bus company.

May 11, 2025

Policy changes often take years to show results. Even then, you may have to squint to see them.

And then there is congestion pricing in New York.

What's changed since the toll began?

Cars on the street	Fewer
Traffic speeds	Faster
Peak commute times	Faster still
Local buses	Faster, less delayed
Traffic outside the zone	Not worse
New Jersey commutes	Faster
Transit ridership	Up, up, up
Yellow taxi trips	Up
Citi Bike trips	Up in and out of the zone
Car crash injuries	Down
Parking violations	Down
Traffic noise complaints	Down
Fire response times	Slightly down
School bus delays	Fewer
Visitors to the zone	Up
Restaurants, Broadway	Holding up
Pollution	Too soon to say
Lower-income commuters	Too soon to say
Public opinion	Not great, but improving

Key Findings from RPA Report on Congestion Pricing

Traffic delays in Manhattan down **25%**

Traffic delays in regions outside Manhattan down **9%**

Traffic delays in the Bronx down **10%**

Traffic delays in Bergen County down **14%**

Staten Island largely unaffected, with delays down **5%**



Regional Plan Association

LONG ISLAND / TRANSPORTATION

Congestion pricing lawsuit from Hempstead Town dismissed by New York judge

TRANSIT

SPECTRUM
NEWS NY
1

Another congestion pricing lawsuit gets tossed as report shows program helping reduce traffic

STREETSBLOG NYC

MTA

Dismissed: Another Judge Throws out Another Congestion Pricing Suit



**Approval Secured
from Capital Plan
Review Board ✓**

9 New ADA Stations

NYCT:

- ✓ 6 Av L
- ✓ Queensboro Plaza NW7
- ✓ 14 St 123
- ✓ 14 St FM
- ✓ 68 St-Hunter College 6
- ✓ Westchester Sq-East Tremont Av 6
- ✓ Woodhaven Blvd JZ

LIRR:

- ✓ Amityville
- ✓ Lindenhurst

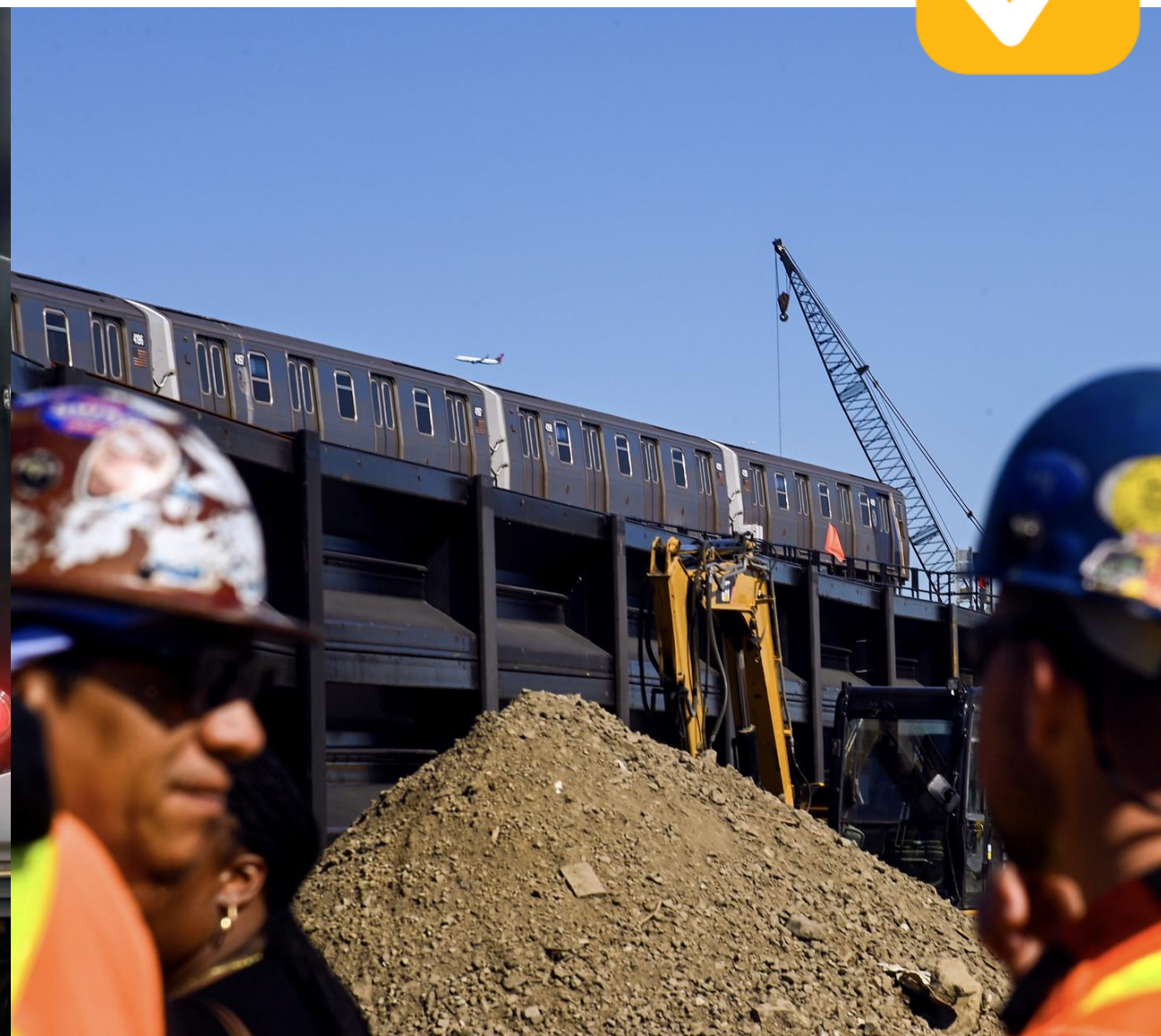


Strengthen
& Expand
the Network



G Crosstown and Rockaways AS Outages

Strengthen
& Expand
the Network



Transitioning Customer Groups to OMNY

Increase
Appeal for
Customers



you can go to
[MTA.info/fares/student-omny](https://mta.info/fares/student-omny).





Strengthen
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the Network

Congestion Relief Projects Moving Forward





Rendering

Increase
Appeal for
Customers



Ordering New Rail Cars



Amtrak

Strengthen
& Expand
the Network



East River Tunnels Update



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