# **Update on Fare and Toll Changes**

**September 30, 2025** 





## **Today's presentation**

- Recap public engagement and comment period
- Discuss adjustments to proposals based on customer feedback
- Summarize all proposals

## We met and heard from riders from across the region



















### In the 6-week comment period, we received over 1,350 comments

- ✓ 3 hybrid public hearings
- ✓ 22 comment sessions at different transit hub locations across the service region
- ✓ Written comments via portal, mail, and e-mail
- √ 90% of comments received through the comment portal and 10% received at public hearings
- ✓ With more ways to engage, 4x more comments received than in 2023



## Three themes emerged from the public comments

1

Clarify how fares are spent

2

Keep mass transit affordable

3

Make paying the fare more convenient and transparent

## Clarify the operating versus capital budgets

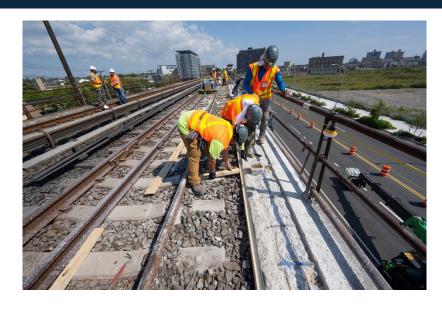
# Many commenters sought a better understanding of the MTA's capital and operating budgets

- Other than fares, where does MTA's funding come from?
- Other than service, what does the MTA spend money on?



## A dedicated capital budget funds new and improved infrastructure

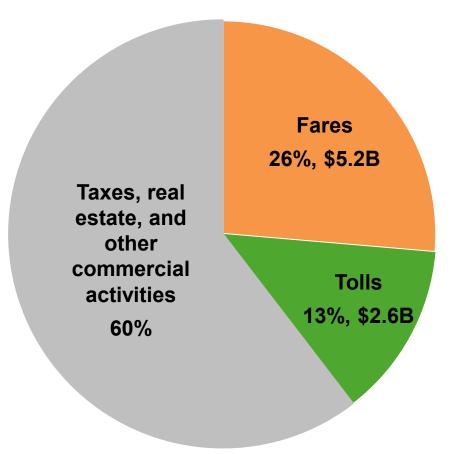
- The capital budget for the next 5 years was approved earlier this year with funding sources secured.
- A dedicated capital budget helps build and maintain \$1.5
  trillion worth of infrastructure like tracks, new train cars,
  and megaprojects (IBX, Second Ave Subway).
- External and MTA sources support the capital budget including MTA bonds, direct appropriations, grants, and innovative funding mechanisms like Congestion Pricing.



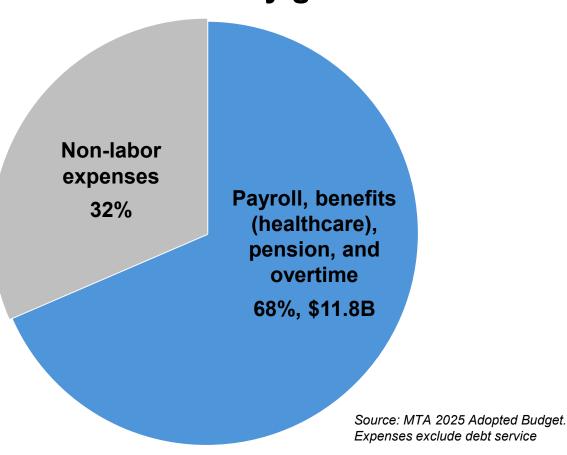


## Two-thirds of MTA's operating expenses go to labor costs





### Where the money goes



Fare increases fund regular wage increases for ~70,000 employees who keep service running 24/7

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## **Keep mass transit affordable**

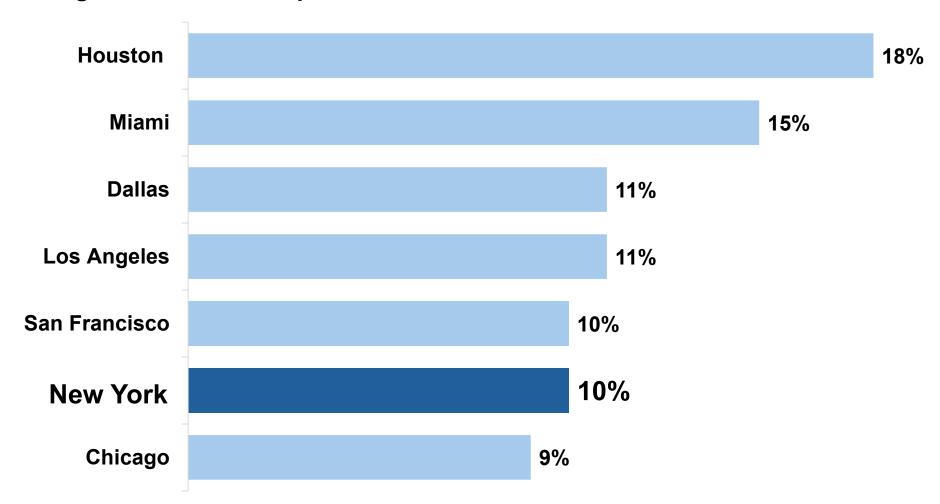
# Many commenters have concerns about citywide affordability

- Riders want to be rewarded for frequent travel
- Current Fair Fares eligibility threshold is not high enough



## Transportation costs are lower in NYC than other major cities

#### Average household transportation costs as a share of income



Note: Transportation cost burden refers to transportation costs divided by income before taxes for the average household. Sources: U.S. Bureau of Labor Statistics, Consumer Expenditure Survey; OSC analysis; 2022 – 2023

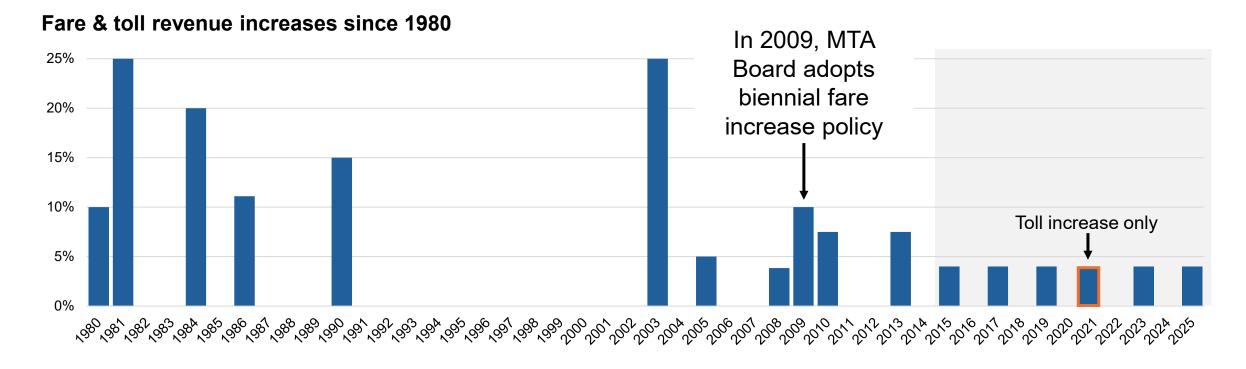
## Car ownership is 4x more expensive than transit

#### Average annual costs for NYC households on transportation



## **Keep mass transit affordable**

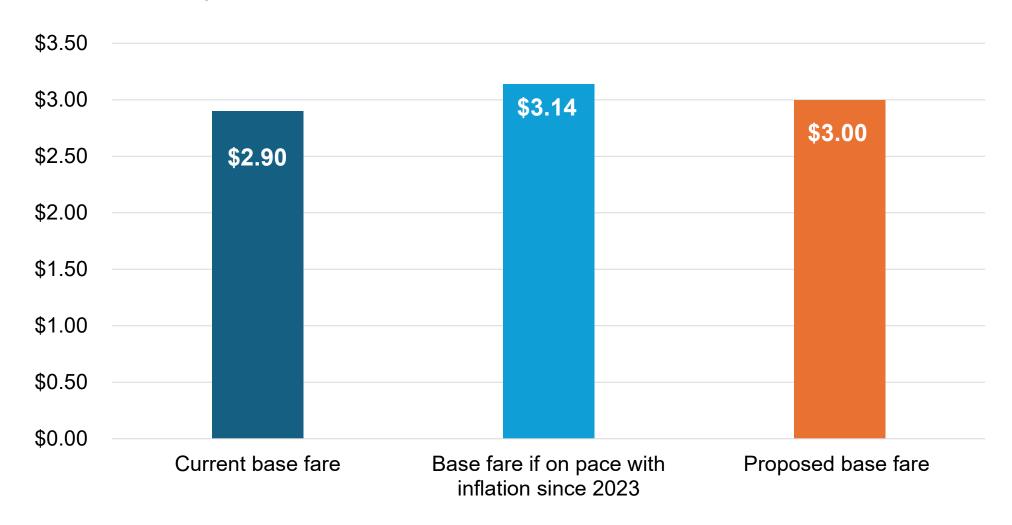
#### Fare and toll increases are small and predictable



- **4% biennial fare increases:** Avoids double-digit increases for customers
  - Addresses growth in expenses
  - Provides fiscal stability to ensure reliable public transit

## NYCT base fare is rising slower than inflation

#### Base fare vs. inflation-adjusted base fare vs. proposed fare



## **Keep mass transit affordable**

We've adjusted some proposals to keep mass transit affordable

#### **Subways and local buses**

- Revise 7-day fare cap to \$35 (not \$36)
  - ✓ Automatically reward the most frequent customers with free trips
  - ✓ Current monthly pass riders getting \$4 reduction from previous proposal

## **Keep mass transit affordable**

We've adjusted some proposals to keep mass transit affordable

#### LIRR and Metro-North

- Increase the eligible age of the Family Fare from 11 to 17 and also allow trips in the morning peak
  - ✓ Make the railroads more affordable for families.
- No increase to West of Hudson lines

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## Make paying the fare more convenient and transparent

## Many commenters want to ensure it is easy to use and pay for transit

- Railroad riders have concerns about ticket auto-activation and validity periods
- Tap-and-ride customers want to more readily see their trip and charge history, including free unlimited rides and transfers



## Make paying the fare more convenient

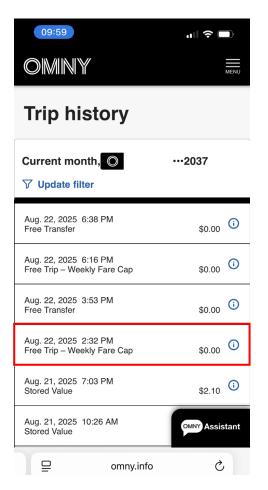
# We're adjusting the commuter railroad ticket activation and validity proposals

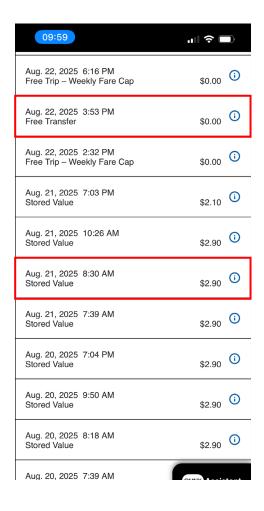
- Maintain manual activation
  - ✓ Activate tickets before boarding the train
- All one-way tickets are valid until 4 a.m. the next calendar day
  - ✓ Allow riders to plan ahead and purchase tickets before upcoming trips
  - ✓ Limit ability to reuse un-scanned tickets for a later trip

## Make fare payment easier to manage

#### Subway and bus customers can now track their trip and charge history on OMNY.info

#### **Trip and charge history**





#### Fare cap progress to unlimited rides

#### Fare cap



Proposals for today's vote



## **Proposed fare rates: NYCT**

#### **Subways, Local Buses, and Paratransit**

Fare Product	Current	Proposed
Base fare	\$2.90	\$3
Reduced fare	\$1.45	\$1.50
12-trip fare cap (Subways and Local Buses)	\$34	\$35

#### **Express Bus**

Fare Product	Current	Proposed	
Base fare	\$7	\$7.25	
Reduced fare (off peak)	\$3.50	\$3.60	
7-day	\$64 (pre-pay)	\$67 (fare cap)	

## Fare policies on subways and buses

Make the 7-day rolling fare-cap permanent

Expand fare capping to Express Bus

- Retire the prepaid MetroCard 7-Day, 30-Day, and Express Bus Plus unlimited passes and replace with automatic unlimited ride fare cap for all riders
- Tap-and-ride required for fare payment on subway, local and express bus

## Proposed fare rates: LIRR and Metro-North

One-Way Peak	Average 4.4% increase (excluding City zones)
Monthly & Weekly	Average 4.4% increase (\$500 cap remains)  Monthly fares still lower than pre-pandemic
CityTicket & Far Rockaway Ticket	Peak: \$7.25 Off-Peak: \$5.25 All one-way tickets in the city zones reflect CityTicket prices or less Peak CityTicket and Far Rockaway Ticket become permanent
West of Hudson	No increase to West of Hudson fares

## Ticketing policies on commuter railroads

- ➤ A reduced fare ticket for seniors, people with disabilities, and people on Medicare will be valid 24/7, even in the morning peak
- Allow children ages 5-17 to ride for \$1 when accompanied by a fare-paying adult, even in the morning peak
- Maintain manual activation on one-way tickets, valid until 4 a.m. the next day
- A new Day Pass for unlimited daily travel
- ▶ After 10 one-way trips, automatically get an 11<sup>th</sup> one-way ticket for free in 14 days
- Recurring late mobile ticket purchasers and late activators will be subject to a surcharge (just like paper tickets purchased onboard)

## **Proposed toll rates**

#### E-ZPass, one-way passenger vehicle

Facility	Current	Proposed
RFK, Whitestone, Throgs Neck, Verrazzano Bridges Queens-Midtown, Hugh L. Carey Tunnels	\$6.94	\$7.46
Henry Hudson Bridge	\$3.18	\$3.42
Cross Bay and Marine Parkway Bridges	\$2.60	\$2.80

Staten Island residents can pay \$2.75 at the Verrazzano-Narrows Bridge
Discounted tolls or a full rebate are available for Bronx residents at the Henry Hudson Bridge
and Queens residents at the Marine Parkway and Cross Bay Bridges

Tolls by Mail rates for passenger vehicles can be up to 60% higher than E-ZPass depending on the facility

## **Discussion**

