

DATE: 10/14/2025

NON-CONSTRUCTION CONTRACT SOLICITATION NOTICE

MTA- HQ IS NOW ADVERTISING FOR THE FOLLOWING:

SSE #: 0000526462

OPENING/DUE DATE: 11/10/2025

TYPE OF SOLICITATION: IFB

DOCUMENT AVAILABILITY DATE: 10/14/2025

SOLICITATION TITLE: 5 Yrs P1 Incident Management & Problem Management (Optional)

DESCRIPTION: The Metropolitan Transportation Authority (“MTA”) and the respective affiliates and subsidiaries is now inviting bids for the above-mentioned Inquiry. Bidder is required to provide firm, fixed pricing for Professional Services for P1 Incident Management and Problem Management (Optional). The term of the contract shall be for 5 Years. The contract requires the vendor with incident management expertise to manage the end-to-end process of providing a resolution or workaround to reinstate service as quickly as possible, minimizing downtime, streamlining restoration of services, and communicating clearly and consistently to MTA stakeholders.

Funding: 100% Operating

Goals: N/A

Est \$ Range: \$5M - \$10M

Contract Term: 5 Years

(X) PRE-BID CONFERENCE: E-Mail for Meeting Link
Please email your list of attendees to ferazo@mtabsc.org and a meeting request will be forwarded.

DATE: 10/28/2025

TIME: 1:00 PM

() SITE TOUR N/A

DATE:

TIME:

PLACE:

FOR MORE INFORMATION, PLEASE CONTACT:

PROCUREMENT REPRESENTATIVE: Florida Erazo

EMAIL: ferazo@mtabsc.org