

MTA Police Department

Presentation to the MTA Board
October 29, 2025



Who We Are

- Over 1,350 sworn officers across the network
- Jurisdiction in every NY county where MTA operates, with jurisdiction in CT in and around MTA property
 - LIRR
 - Metro-North
 - Staten Island Railway
 - **Subways (Transit hubs, SCOUT) (2023)**
 - **MTA Bridges (2025)**



What We've Done This Year

- Installed a new leadership team
- Modernized and enhanced training and investigations
- Leveraged new technology to aid in strategic deployment
- Introduced CompStat and weekly data-driven meetings
- Expanded operations to support Transit and B&T



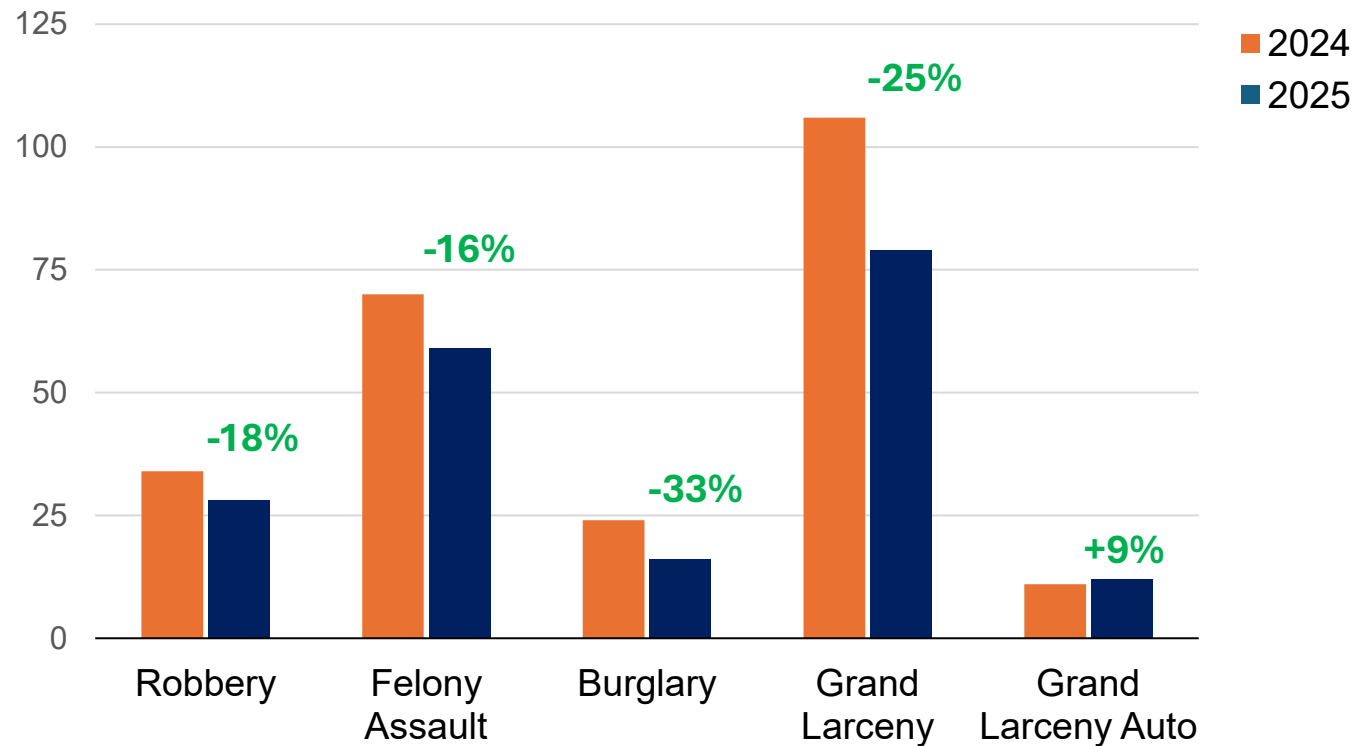
What is the Outcome: Proven Results

- A safer system
- Improved customer satisfaction
- A more efficient organization
- Motivated police officers



Major crime on the commuter railroads is down **21%** over last year

Major crimes reported on rail, 2024 vs. 2025



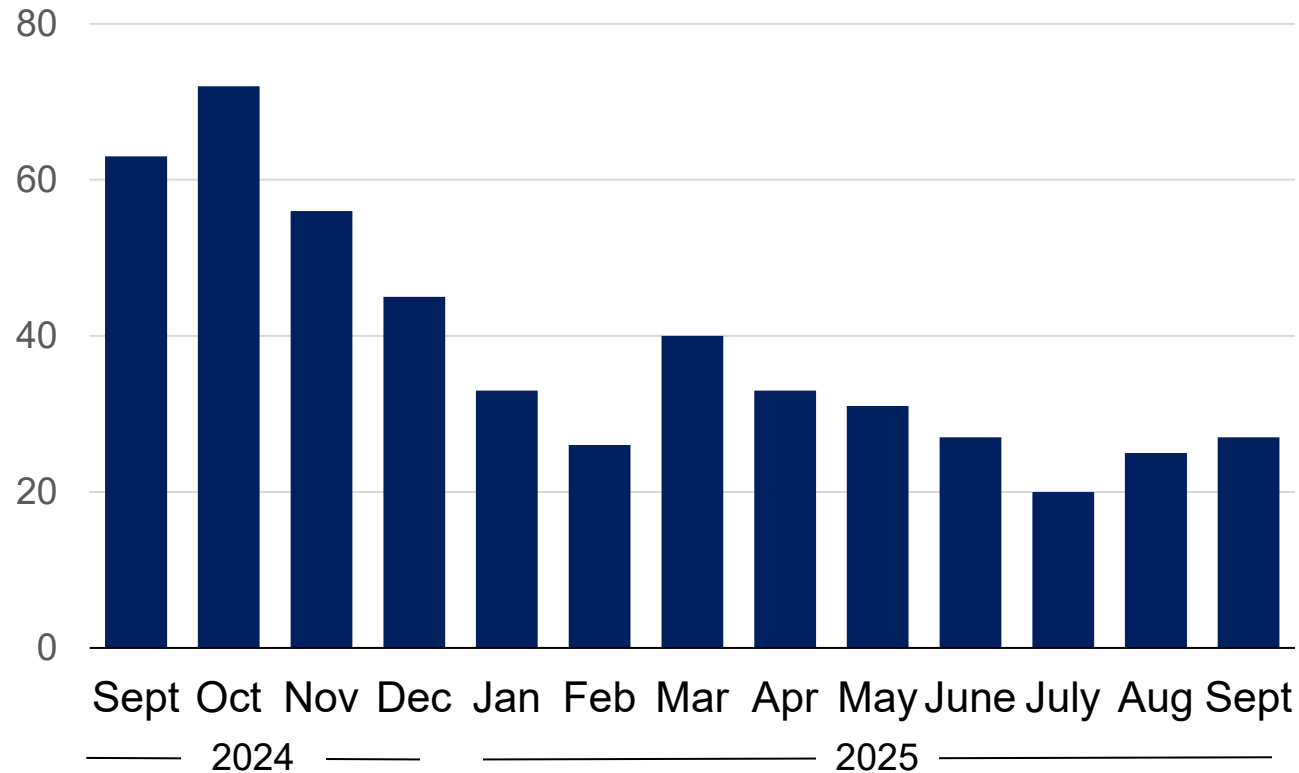
Crime on the rails is down significantly in nearly every major category

Crime is down 21% systemwide

*2024 data through September 10 and 2025 data through September 30
There were no reported murders or rape incidents*

Quality of life complaints at MTA transit hubs are decreasing

Quality of life complaints at MTA hub stations



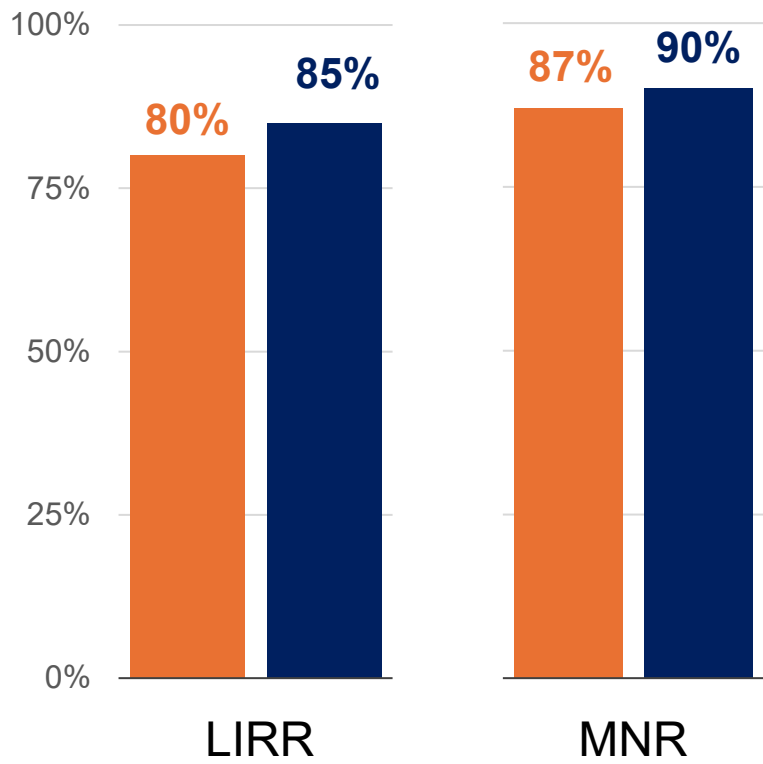
58% year-over-year reduction in quality-of-life complaints

63% reduction in complaints since MTAPD expanded enforcement to hub stations

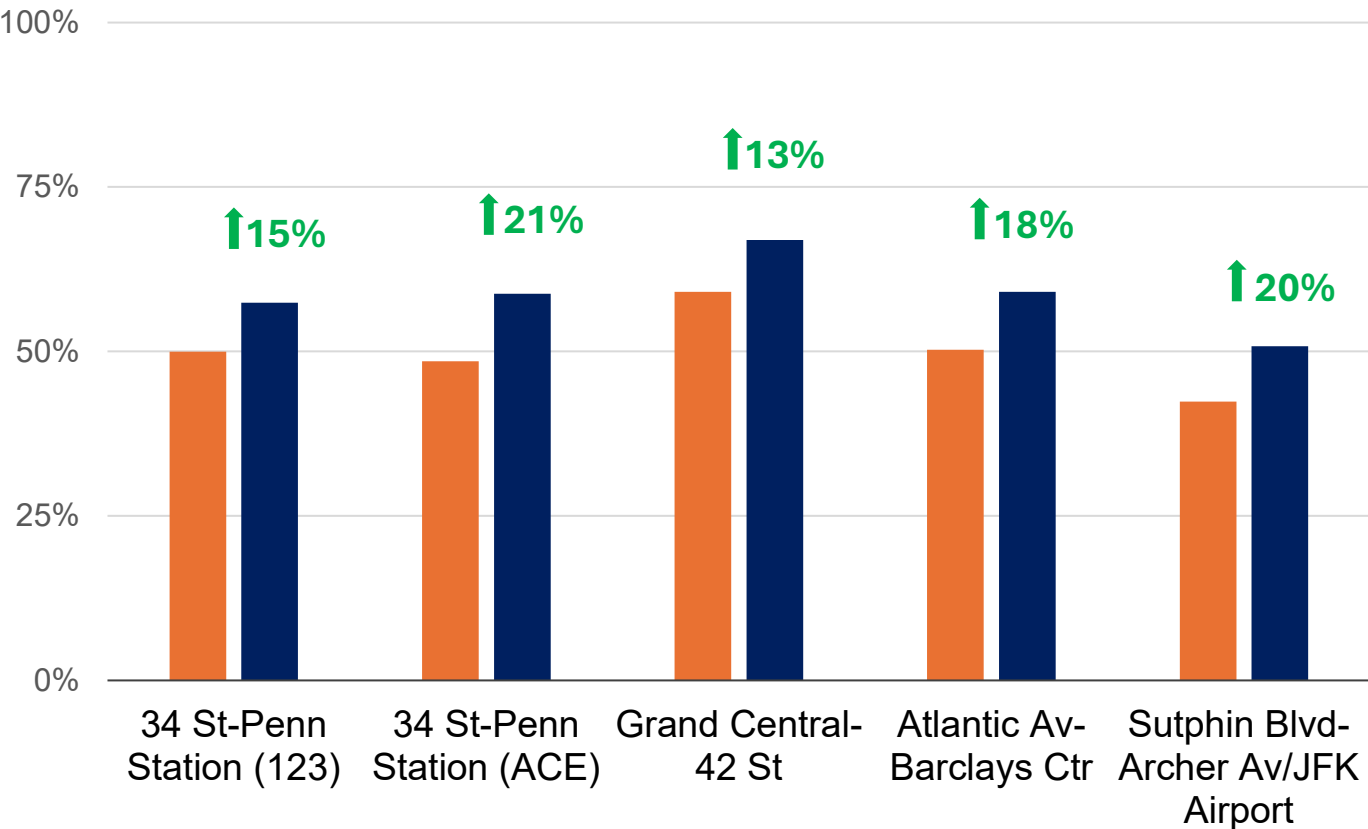
Hub stations include Grand Central, Penn Station, Atlantic Av, and Sutphin Boulevard-Archer Av-JFK Airport

Riders reported feeling safer on the railroads and at MTA hub stations

“How satisfied are you with safety from crime and harassment on board?”



“How satisfied are you with safety from crime and harassment in the station?”

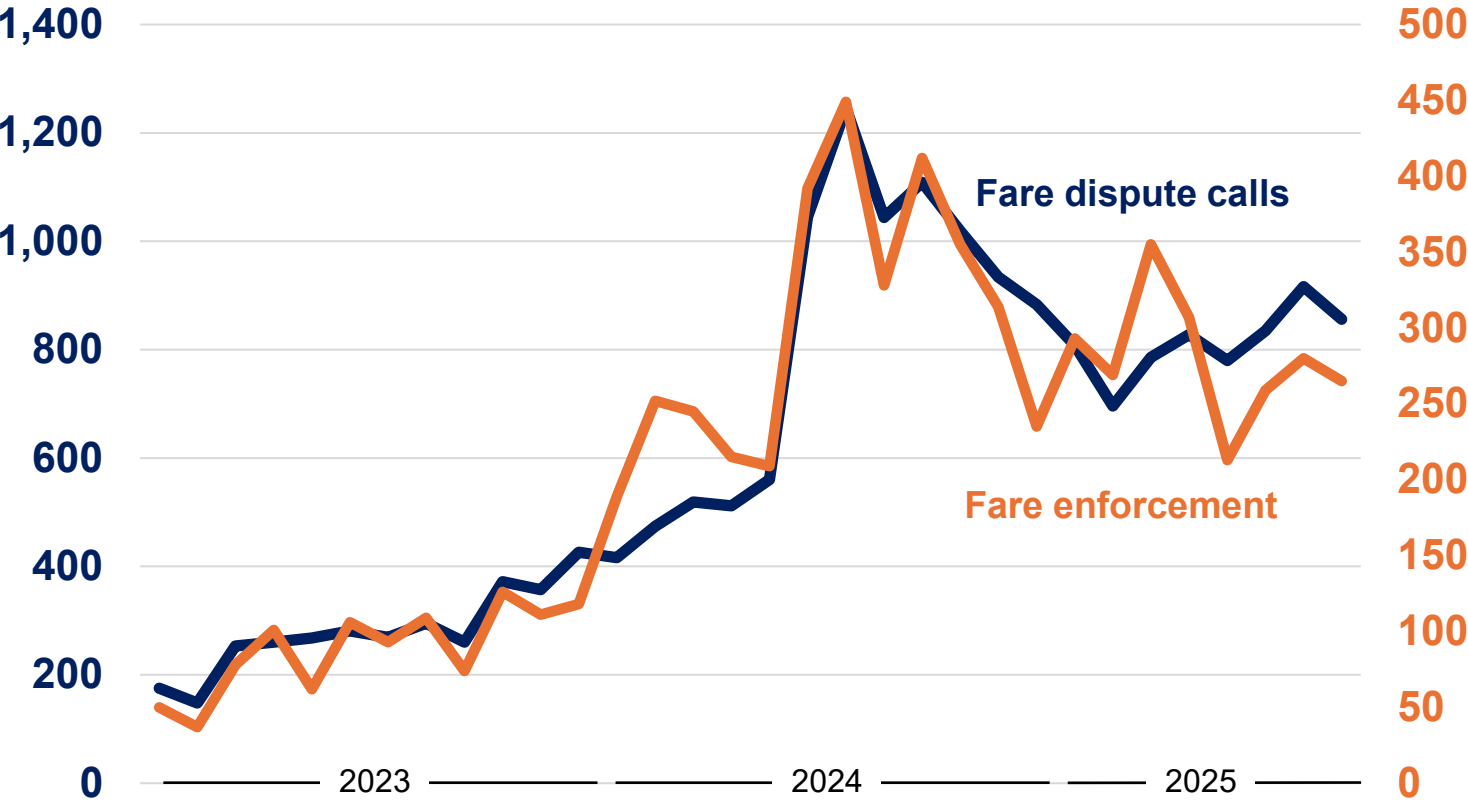


Customer Count Survey Data

Spring 2024 Spring 2025

Fare compliance is increasing on commuter railroads

Fare dispute calls and fare enforcement levels since 2023



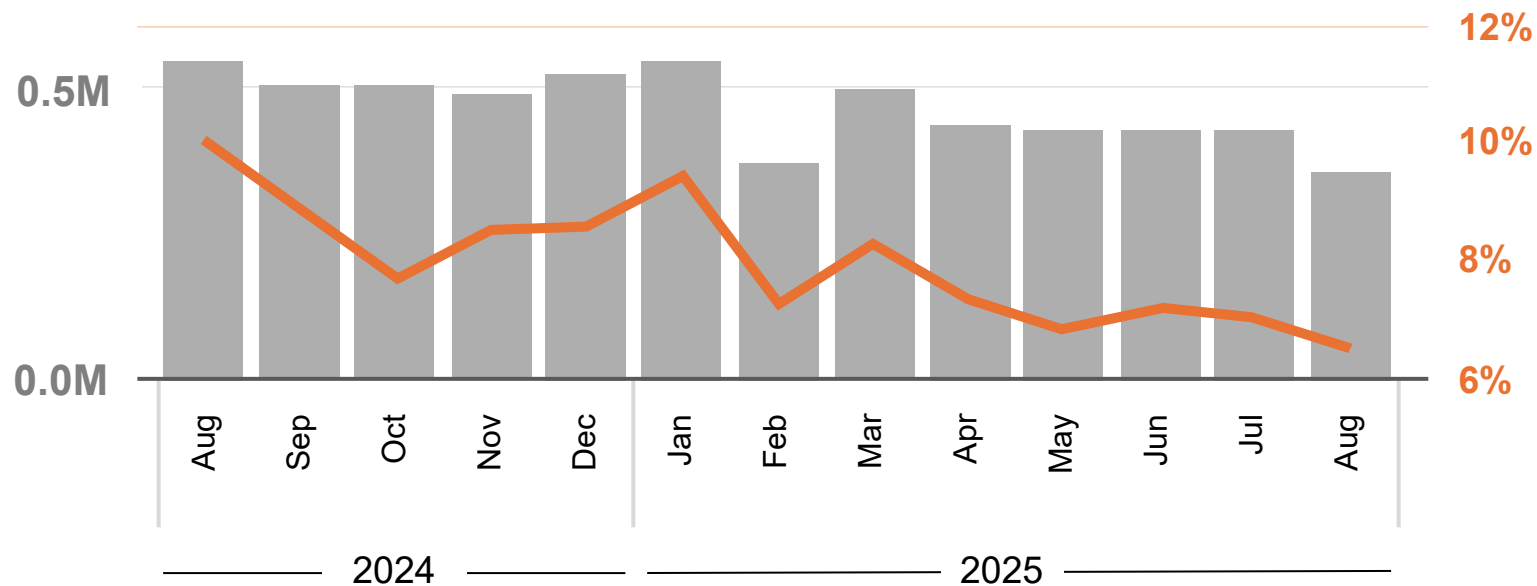
Focused enforcement in mid 2024- coordinated with the rails

More calls for police assistance on-board trains, with sustained enforcement levels

..and improving at MTA hub stations

Total Fare Evasion by Month (GCT, Penn, Atlantic Terminal)

Total Fare Evasion and **Percentage Fare Evasion**



13% increase in Fare Evasion Enforcement at the MTAPD hub stations year-on year

40% decrease in captured fare evasion incidents year-on-year at GCT, Penn and Atlantic Terminal

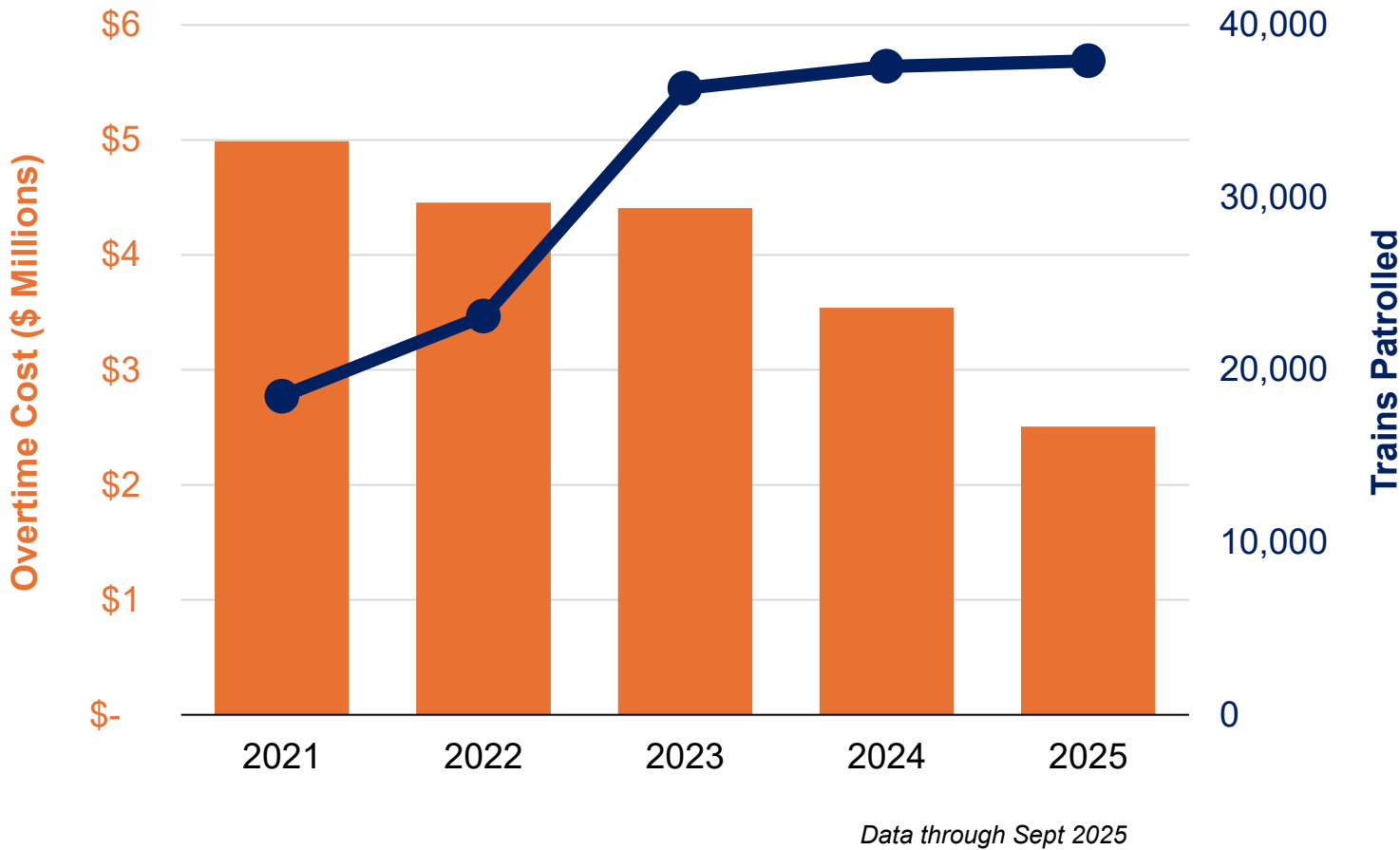
How We Are Doing It

- Building a culture of efficiency
- Agency centric approach
- Strategic deployments
- Focused enforcement
- Maximizing resources



Railroad Train Patrols are increasing while overtime costs are decreasing

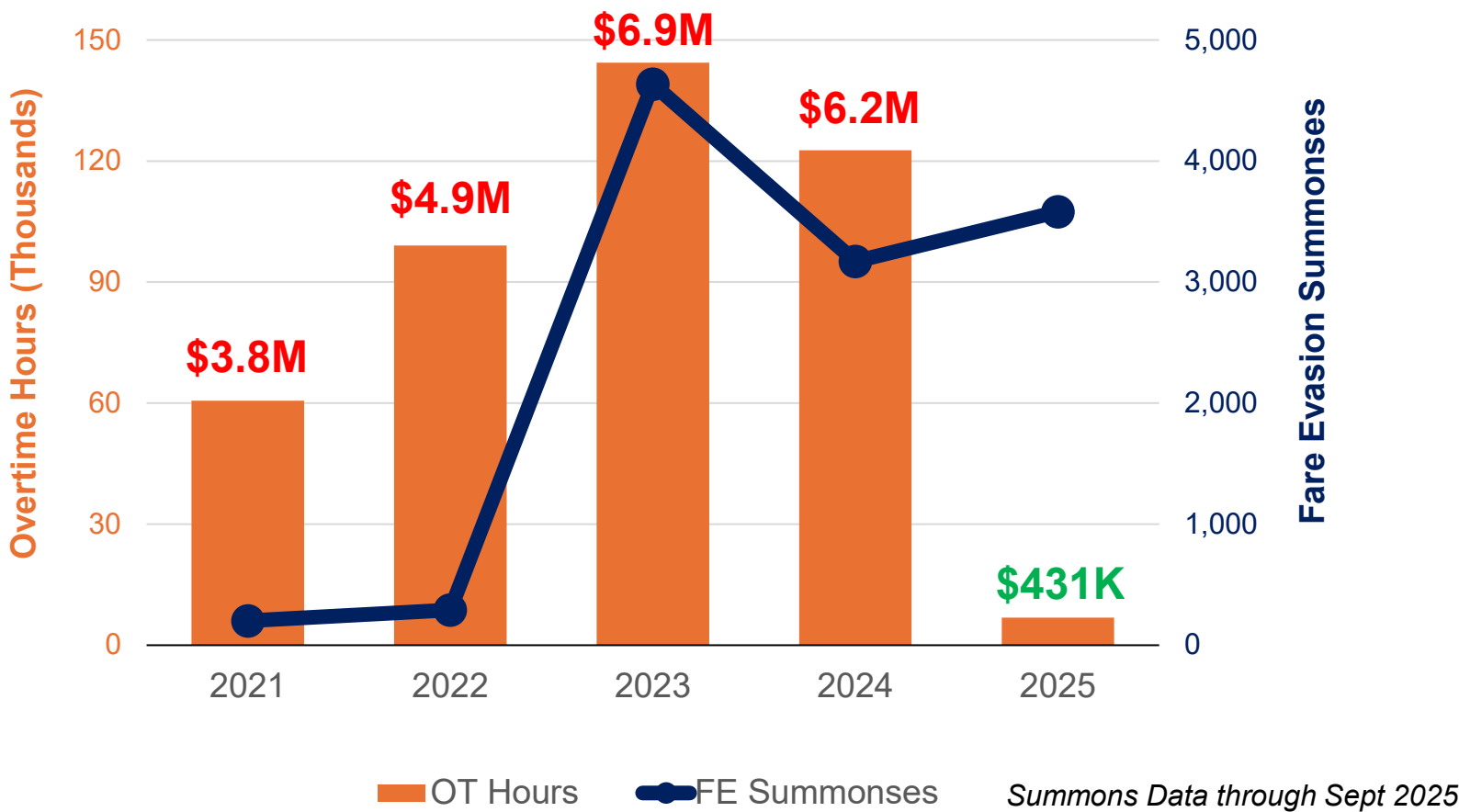
Annual Train Patrol Overtime Cost vs. Number of Trains Patrolled



Train patrols have more than doubled since 2021 while overtime costs for this task have been cut in half

Patrols are using fewer overtime hours to conduct fare enforcement

Annual Fare Evasion Overtime Hours and **Cost** vs. Fare Evasion Summonses Issued



13% increase in fare evasion enforcement in transit hubs 2024 through Sept 2025, achieved with fewer officers and a **reduction of ~\$5M in overtime**

MTAPD enforcement and collaboration on the bridges yielding high impact and efficiencies

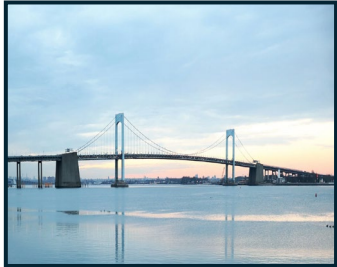
Officers are conducting more traffic enforcement on the Bronx Whitestone and Throgs Neck Bridges

Q1 2025

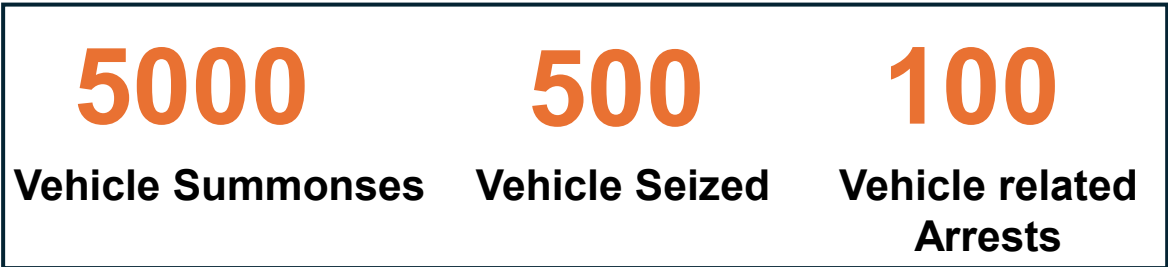
Collaboration has seen enhanced communications and policing services



BWB

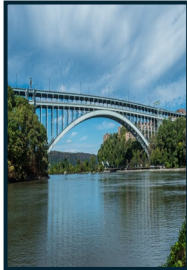
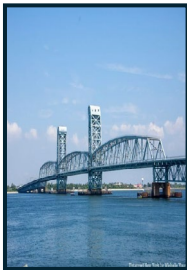
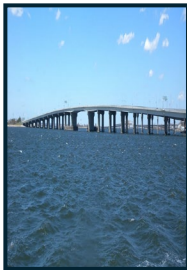


TNB



Q4 2025

Collaboration of the small spans occurred this October

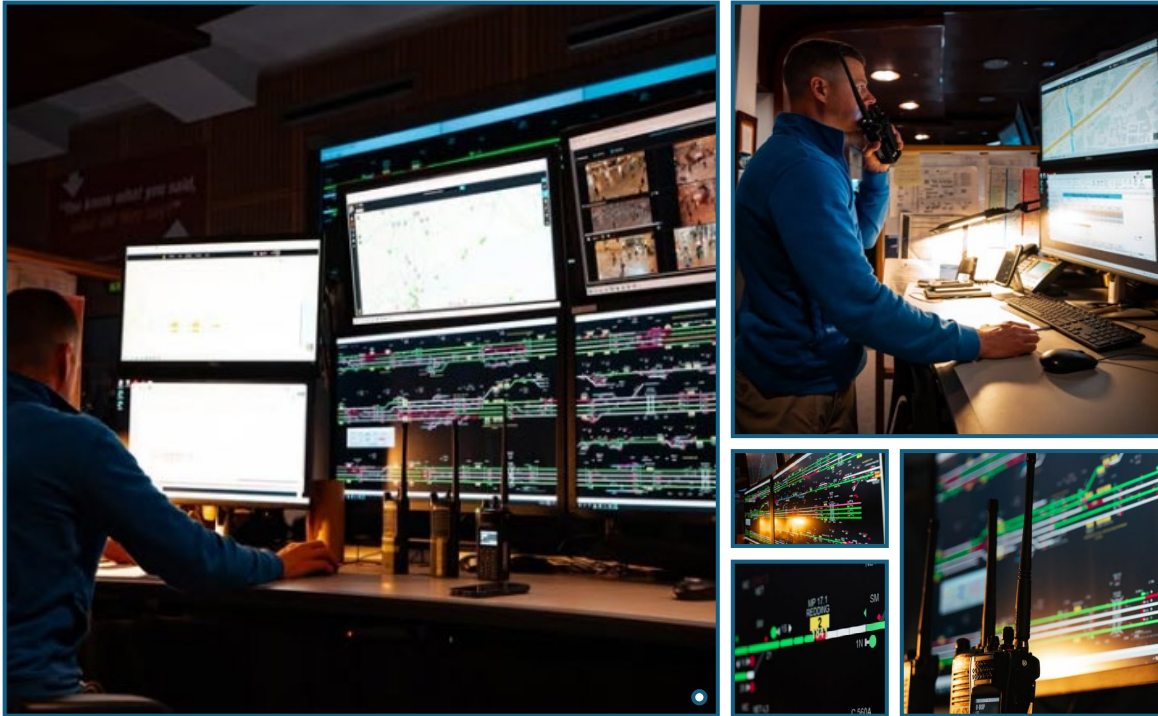


SMALL SPANS
(CBB/MPB/HHB)



MTAPD is leveraging technology to enhance its operations

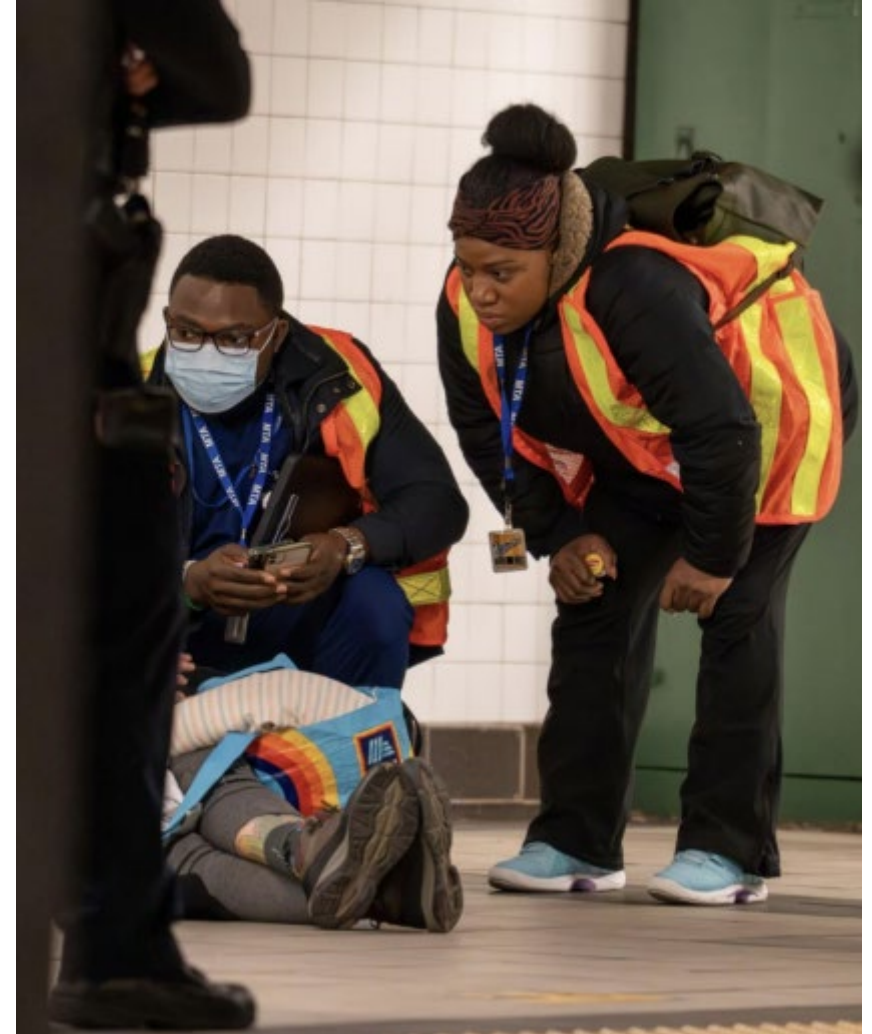
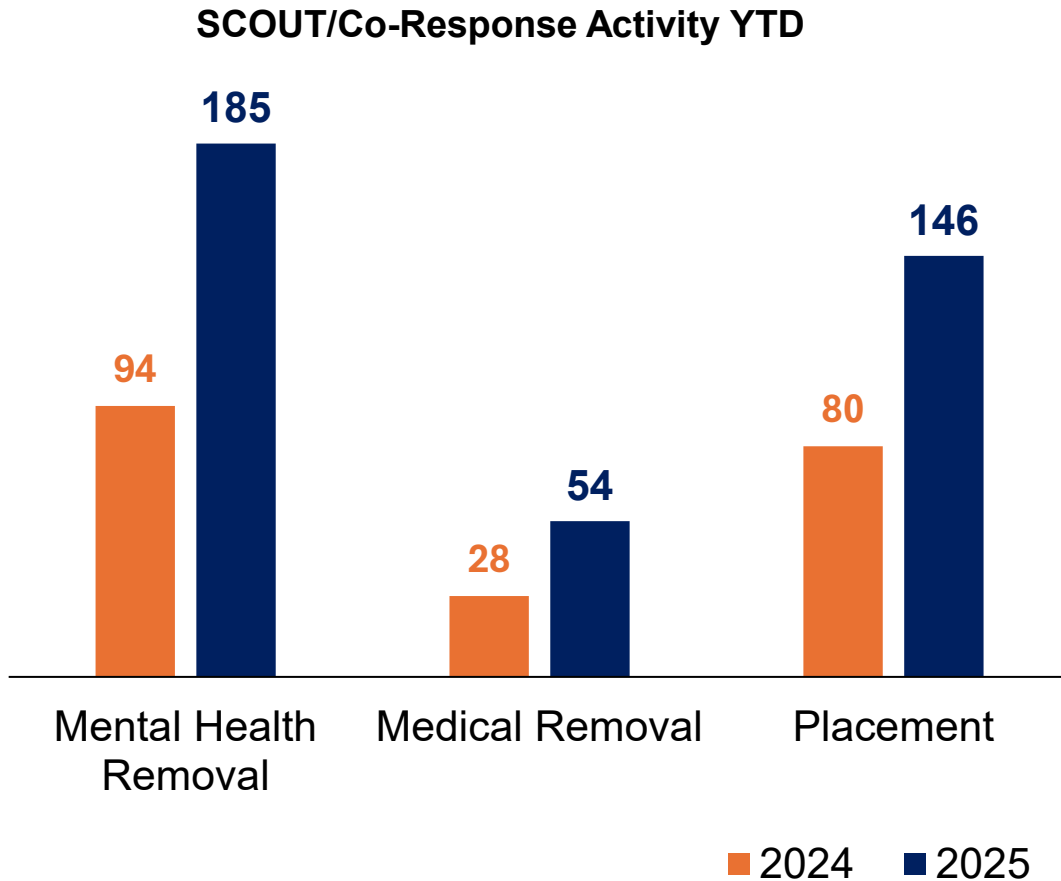
Our Strategic Decision Centers have been instrumental in reducing both time and costs associated with police-related train delays



- In 2023, Metro-North attributed **19,066 minutes of train delays to police-related incidents**
- In 2024, the first full year of the initiative, that number **dropped by 71% to 5,422 minutes**
- The total number of trains delayed due to police incidents decreased by **55%, from 1,035 in 2023 to 463 in 2024**
- These improvements played a significant role in Metro-North Railroad achieving its highest On-Time Performance (OTP) metrics in its 41-year history

New approaches for aiding our most vulnerable New Yorkers

Expanded SCOUT teams are helping people who are in the MTA System and who have severe mental illness



MTAPD has Redesigned the Investigative Process

MTAPD has built a robust Investigative Bureau

Detective Division

- Collaborating with DAs
- Collaboration with patrol

Intelligence Division

- Major events
- Criminal recidivists

Special Investigations Division

- Warrants Squad
- Special Conditions Units
 - detective route

The collage displays three official forms from the Metropolitan Transportation Authority Police Department (MTAPD):

- Circular Order:** A form titled "CIRCULAR ORDER" with fields for "DATE ISSUED" (01/01/2024) and "DATE EFFECTIVE" (Immediately). It is addressed to "ALL MEMBERS OF THE DEPT" and concerns an "ORDER OF PROTECTION". It includes sections for PURPOSE, POLICY, and DEFINITIONS.
- Field Information Active Trespass Notice:** A form titled "FIELD INFORMATION ACTIVE TRESPASS NOTICE" for Naquan Saldana. It includes a mugshot, personal details (DOB 1/29/1999, NYSD 14795041L, LKA 1061 Myrtle Ave Brooklyn, NY), and a statement: "THIS SUBJECT IS NOT CURRENTLY WANTED BY THIS DEPARTMENT". It also contains contact information for Detective Philip Gauthier.
- Transportation Authority Trespass Notice:** A form titled "TRANSPORTATION AUTHORITY TRESPASS NOTICE" with fields for Notice Number, Case Number, M.I., Date of Birth, City, State, and Zip Code. It includes a section for the "Signature of Person Receiving Notice" and a "Refused" checkbox.

MTAPD is prioritizing comprehensive training and professional development

Being ready for the threats of tomorrow requires a career-long approach to training and development with strong foundational instruction ongoing professional growth



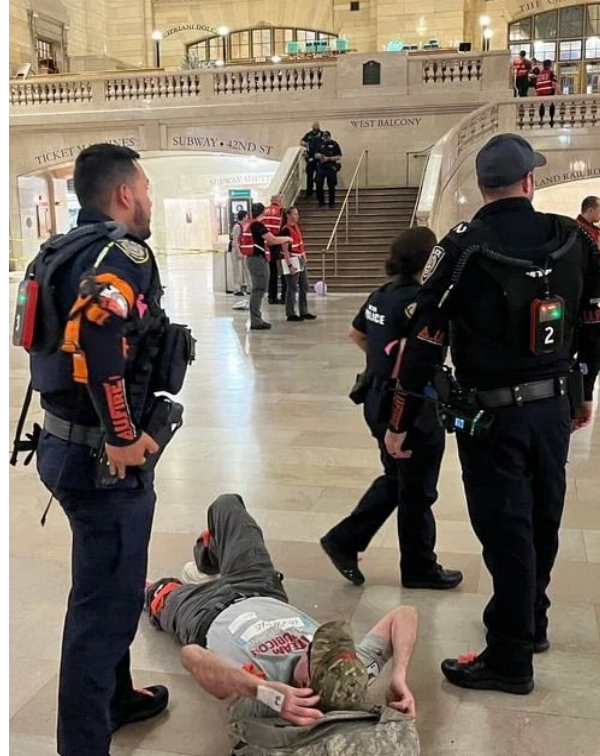
Double the size of the Professional Development Unit

DCJS Certified MTA specific recruit training

New Police Academy, opening in Q3 2026, will teach our custom curriculum

Expanded leadership training for commanders

MTAPD is preparing for high-risk threats in coordination with partner agencies



Enhanced the Counterterror response capabilities

Increased Mobile Field Force training

Digitally mapped large stations and shared with partner agencies

Conducted multiagency simulated live and tabletop exercises

MTA Police Department

Presentation to the MTA Board
October 29, 2025

