

**Minutes of Regular Meeting
Committee on Operations of the MTA New York City Transit Authority, Manhattan and
Bronx Surface Transit Operating Authority,
Staten Island Rapid Transit Operating Authority,
and MTA Bus Company**

**Monday, October 27, 2025
11:15 a.m.
2 Broadway
New York, NY 10004**

The following Committee Members attended the meeting:

**Hon. Haeda Mihaltses
Hon. Daniel Garodnick
Hon. Midori Valdivia
Hon. Daniel Garodnick
Hon. Lisa Sorin
Hon. David Jones
Hon. Melva Miller
Hon. Andrew Albert**

The following Board member attended the meeting:

Hon. Randolph Glucksman

The following staff members attended in person or by videoconference:

Demetrius Crichlow, President, NYCT
Bernard Jackson, Chief Operating Officer, NYCT
William Amarosa, Senior Vice President, Subways
Rachel Cohen, Vice President, Paratransit, NYCT
Keith Shine, Deputy Chief of Transit, NYPD
Christopher Pangilinan, Advisor, NYCT
Frank Farrell, Acting Senior Vice President, Buses, NYCT
Quemuel Arroyo, Chief Accessibility Officer, MTA
David Farber, General Counsel, NYCT and MTA Bus
Joseph Gulotta, Chief, Transit, NYPD
Jaibala Patel, Chief Financial Officer, MTA
Shanifah Rieara, Chief Customer Officer
Geoffrey Ray, Assistant Deputy Chief Procurement Officer, NYCT
Alan Foster, Director of Rail Network Planning, NYCT
Franck Joseph, Chief of Staff, NYCT
Valerie Dabas, Chief Administrative Officer, NYCT
Steven Mauriello, Inspector and Executive Officer, NYPD
Tatyana Levina, Senior Director, Customer Market Research, NYCT

Rich Hajuk, Manager, Bus Service Planning,
Hugo Zamora, Acting General Superintendent, NYCT
Michael Kemper, Chief Security Officer, MTA
Norman Grandstaff, Deputy Chief, Transit, NYPD
Brian McGuinn, Deputy Chief, Transit, NYPD
Kenneth Corey, Chief of Department, NYPD
Timothy Doddo, Vice President, Office of System Safety, MTA
Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA

1. OPENING MEETING

Hon. Haeda Mihaltses called the October Committee Meeting to order.

A recorded audio public safety announcement was played.

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records for the details.

2. PUBLIC SPEAKERS SESSION

The MTA moderator reminded public speakers of the rules of conduct, the two-minute speaking limit, and that speakers will be alerted when 30 seconds remain to conclude their remarks.

The following public speakers commented:

Jason Anthony
Gian Pedulla
Jessica Spezio
Aleta Dupree
Iris Kelly
Susan Honore
Monique Johnson
Jesse Figueroa
David Kupferberg
Jean Ryan
Michael Ortiz
Yolanda Alleyne
Andy Pollack
Christopher Grief
David Feliciano

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records for the details.

3. APPROVAL OF MINUTES

Regarding the September 29, 2025 Minutes, it was noted William Amarosa's name had been misspelled, Randolph Glucksman and Melva Miller had been in attendance, and "feature" was misspelled in Point 7.

Upon motion duly made and seconded, the Committee approved the Minutes of the Committee meeting held on September 29, 2025, as amended.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

4. APPROVAL OF WORK PLAN

President Crichlow stated that there were no changes to the work plan.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

5. PRESIDENT'S REPORT

Demetrius Crichlow, President, NYCT, delivered the President's Report.

President Crichlow reflected on a year of progress anchored to two priorities: safety and service. He summarized multiple accomplishments over the past year.

Specifically, he stated Subways reached 85% on-time-performance in September, which was the best September in modern record-keeping history. He reported similar metrics for August and May. President Crichlow also noted Subway's one billionth subway ride occurred earlier than expected. He credited data-driven operations (including the Performance Analysis Group and the Speed Team), service delivery, car equipment, maintenance of way, and coordination with NYPD.

He reported R211 cars were introduced on additional lines, including their first deployment in the Bronx and on the Staten Island Railway. He noted his team planned and executed robust alternative service during major outages (including Crosstown CBTC Project on the G and Rockaway South Channel Bridge work) to keep riders connected during capital work.

He stated in accordance with the goals set by Governor Hochul, cameras were installed in every subway car, and platform barriers are on track for 100+ stations.

He reported the multi-year Queens Bus Network Redesign was implemented. He stated ACE automated camera enforcement (ACE) now operates on 47 routes, and has yielded numerous benefits.

He discussed continued excellent service from Paratransit, including 94% of pick-ups occurring within a thirty-minute window.

Noting safe and reliable service is conditioned upon six strategic priorities, President Crichlow discussed each priority: (1) deliver better service; (2) promote safety & respect; (3) increase appeal for customers; (4) provide 21st Century bus service; (5) achieve financial stability; and (6) strengthen and expand the network.

William Amarosa, Senior Vice President, Subways, NYCT, delivered the Subways Report. He highlighted very strong September metrics, including 85% weekday on-time-performance for the month, as well as strong weekend service. He also reported very strong elevator and escalator reliability, with elevator reliability at 98.3%.

Frank Farrell, Senior Vice President, Department of Buses, NYCT and MTA Bus, delivered the Buses Report. He highlighted the expansion of ACE to four additional routes and noted the program continues to foster improvements in bus speeds and to enhance safety for all.

Rachel Cohen, Vice President, Paratransit, NYCT, delivered the Paratransit Report. She reported September was a busy month, with 950,000 trips completed for more than 1.3 million riders. She noted although there was a small drop from the previous month, OTP remained well above the 94% goal.

Bernard Jackson, Chief Operating Officer, NYCT, delivered the Ridership Report. He highlighted a new post pandemic high for weekday paid subway ridership in September. On the Buses side, he highlighted 1.48 million for paid weekday ridership, also a positive metric.

President Crichlow recognized 22 individual employees as Transit All-Stars for the month, and thanked them for their contributions.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

6. SAFETY AND SECURITY REPORT

Keith Shine, Deputy Chief, Transit, NYPD, delivered the Safety and Security Report.

Deputy Chief Shine reported for September, the subway system recorded 158 crimes, a 16.8% decrease (32 fewer) year-over-year, driven by declines in grand larceny (down 25%) and felony assault (down 18%). He stated year-to-date crime is down approximately 4.2%. He stated officers made 24,000+ arrests, with notable growth in violation arrests that target highly visible, quality-of-life offenses to improve rider perceptions of order and safety.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

7. PROCUREMENTS

Louis Montanti, Deputy Chief Procurement Officer, NYCT, delivered the Procurements Report.

He stated there were two items this month. He stated the first item was for a pre-priced parts agreement with NFI Parts. He stated it covers various replacement parts identified as replaceable only from or through NFI which are required for NYCT and MTA Bus to maintain their bus fleets. He stated NFI is the sole distributor and re-seller of these parts.

He stated the second item was for a contract modification with MotivePower, a Wabtec company, to purchase an additional 45 diesel battery hybrid locomotives. He stated the base contract was awarded in in 2000 for 25 locomotives. He stated the locomotives are for work purposes and can operate on battery power when in tunnels and tubes.

Due to lack of quorum, there was no vote on the procurements.

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records for the details.

8. ADJOURNMENT

The meeting was adjourned.