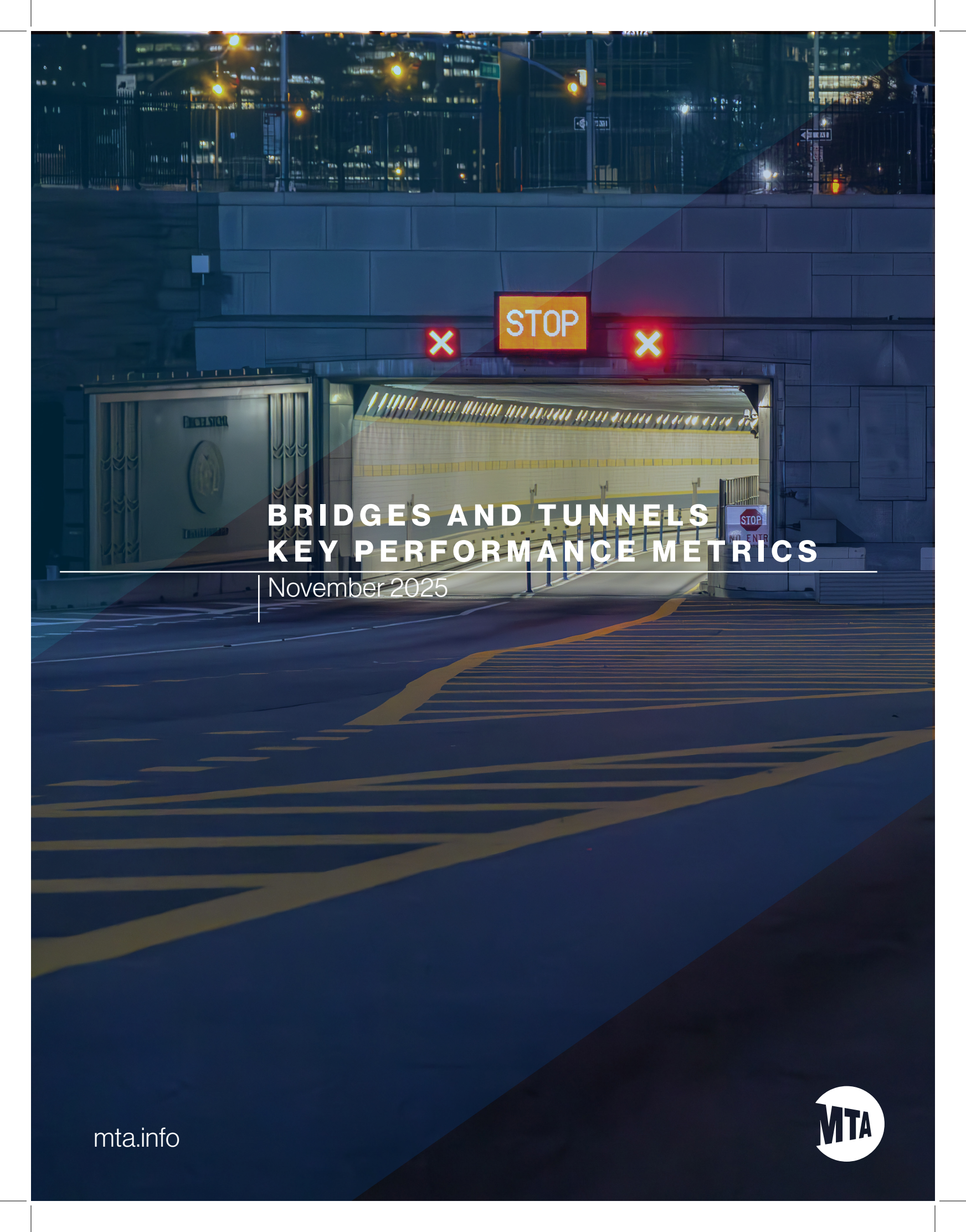




BRIDGES AND TUNNELS KEY PERFORMANCE METRICS

November 2025



Gantries at the Queens Midtown Tunnel.

This performance metrics document was prepared for the November 2025 meeting of the Bridges and Tunnels Committee.

2 Broadway • New York, NY 10004
November 19, 2025

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Visit <https://new.mta.info/transparency/board-and-committee-meetings> or scan the QR code for Board action staff summaries, administrative items, and information items.



Data in this report is current as of the publication date. For the most up-to-date data, visit metrics.mta.info or scan the QR code to access a comprehensive dashboard of Bridges and Tunnels metrics.



Bridges and Tunnels

MESSAGE FROM THE PRESIDENT



Catherine Sheridan
President, Bridges and Tunnels

As we approach the end of the year, MTA Bridges and Tunnels continues to demonstrate excellence in operations, safety, and collaboration across all areas of our work. November offered several opportunities to showcase the dedication of our teams and the strength of our partnerships.

The 54th New York City Marathon took place earlier this month, once again bringing global attention to one of our most recognizable facilities, the Verrazzano-Narrows Bridge. More than 59,000 runners began their journey across this landmark structure, supported by months of coordination and planning across multiple departments and partner agencies. The success of this event reflects our organization's ability to execute large-scale operations with precision, professionalism, and a steadfast commitment to public safety.

This month also marks the 85th anniversary of the Queens Midtown Tunnel, which opened to the public in November 1940. Built during a period of economic recovery, the project represented an extraordinary collaboration between city, state, and federal leaders and set a new standard for engineering innovation. Eighty-five years later, the tunnel remains an essential link in the New York City metropolitan transportation network, and our teams continue to uphold the same spirit of excellence that defined its construction.

With Veterans Day earlier this month, we also recognize and honor the many veterans who are part of the MTA Bridges and Tunnels workforce and the broader community. Their service, discipline, and commitment to public duty embody the values that guide our agency each day.

Finally, we continue to strengthen our enforcement partnerships through the multi-agency "ghost" plate task force, which now includes two new members: the Orange County Sheriff's Office and Town of Woodbury Police Department. With 19 participating agencies, the task force represents a growing network committed to data-driven enforcement, safety, and accountability across our region.



Each of these milestones reflects our shared mission to ensure the safe, reliable, and efficient movement of people and goods throughout the region. Looking ahead, MTA Bridges and Tunnels remains committed to innovation, collaboration, and operational excellence, building on a strong foundation for continued success.

59,000+
NYC Marathon
finishers crossed the
VNB

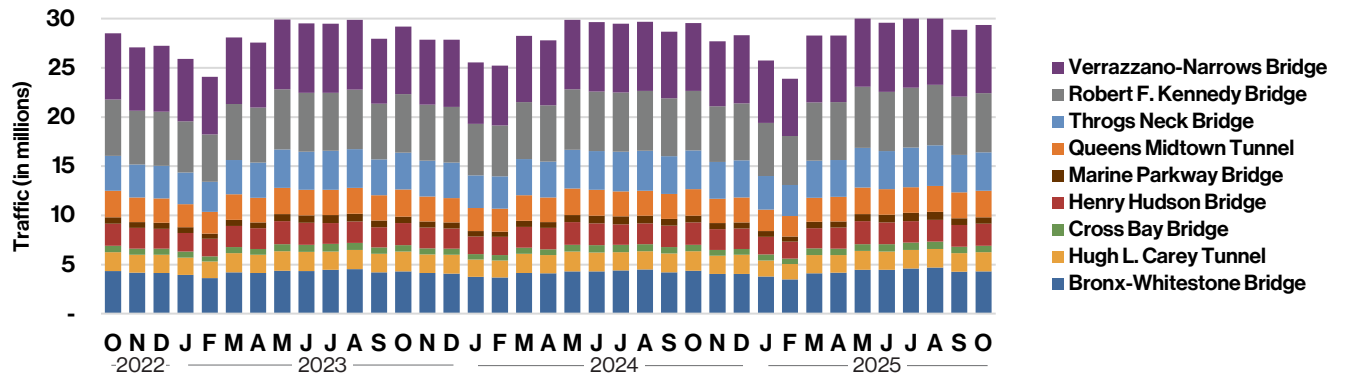
19
partner agencies
in the multi agency
"ghost" plate task
force

Bridges and Tunnels

TRAFFIC

Total Traffic by Facility

The number of vehicles crossing each MTA Bridges and Tunnels facility.



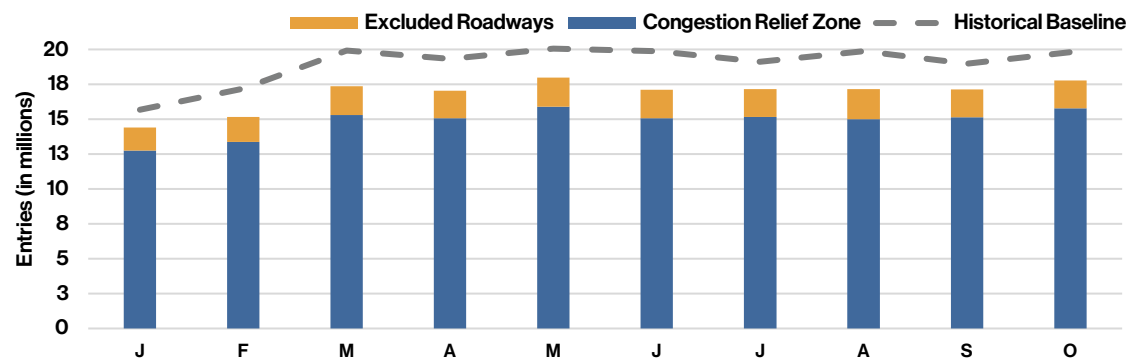
Payment Method (Preliminary)

Preliminary assessment of a vehicle's payment method at the time of crossing a MTA Bridges and Tunnels facility.



Congestion Relief Zone Vehicle Entries

The number of vehicles entering the Congestion Relief Zone and excluded roadways.



TRAFFIC

Data Review

Total traffic at MTA Bridges and Tunnels facilities increased by 468,821 vehicles or 1.6% in October 2025 over September traffic, with the largest increases of 109,481 vehicles or 1.6% at the Verrazzano-Narrows Bridge and 99,407 vehicles or 1.7% at the Robert F. Kennedy Bridge. The Marine Parkway Bridge and Cross Bay Bridge traffic decreases of 4.4% and 1.2% respectively represent typical seasonal variations with traffic to the Rockaways peaking in summer and declining through the end of the year.

In October 2025, year-to-date traffic was 0.3% higher compared to 2024, with the largest percentage increases at the Marine Parkway Bridge of 114,982 vehicles or 1.7% and the Bronx-Whitestone Bridge of 631,417 vehicles or 1.5%. Year-to-date traffic decreased by 3.2% and 1.4% at the Hugh L. Carey and Queens Midtown tunnels, respectively. The Cross Bay Bridge traffic increased by 1.2% and other bridges increased by less than 1% in year-to-date traffic.

Year-over-year (YoY) traffic in October was slightly down for 2025 by a total of 202,290 vehicles or 0.7%, compared to 2024. The RFK Bridge increased by 6,764 vehicles or 0.1% for YoY traffic. All other bridges and tunnels decreased, ranging from a decrease of 0.4% at the Throgs Neck Bridge to 3.5% at the Cross Bay Bridge.

Average daily entries to the Congestion Relief Zone (CRZ) increased nearly 1% from September to October. Entries to the Central Business District (CBD), which includes the CRZ and excluded roadways, were 10.3% lower than the historical October baseline.

Moving Forward

Traffic volumes this fall are anticipated to remain below summer highs based on typical seasonal traffic patterns.

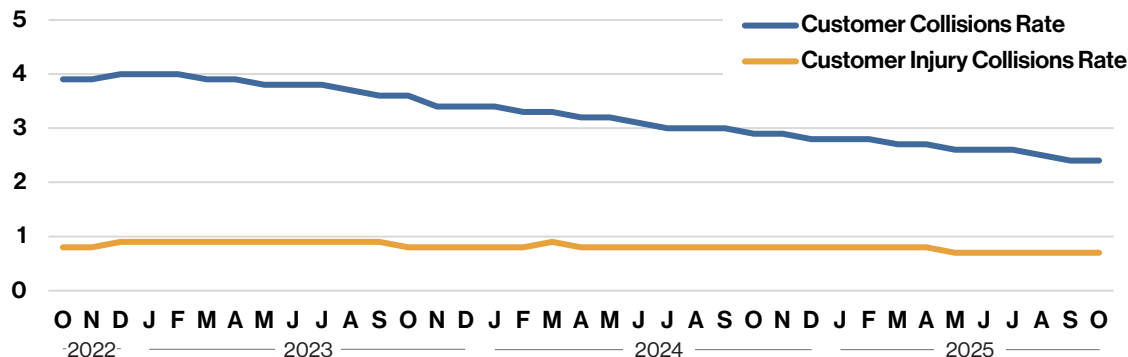
Historical baseline entries to the CBD are lower in November than in October, so daily vehicle entries to the CBD in November 2025 are likely to be lower than in October 2025.

Bridges and Tunnels

SAFETY

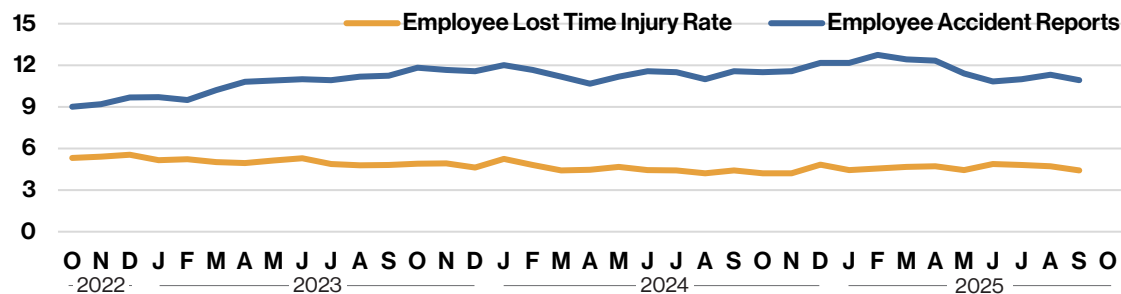
Customer Collision Rate and Customer Collision Injury Rate

The rate of customer vehicle collisions per one million vehicles and the rate of customer injuries from collisions per one million vehicles (12-month rolling average).



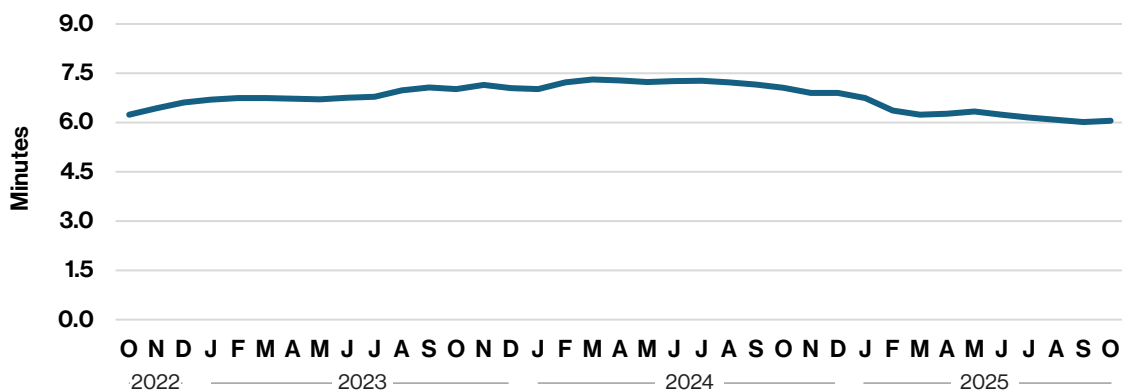
Employee Lost Time Injury Rate and Employee Accident Reports

The rate of employee lost time accidents per 200,000 hours worked and the number of reported employee accidents (12-month rolling average).



Incident Response Time

The average time between when an incident is reported and when emergency vehicles respond (12-month rolling average). Data excludes the Bronx-Whitestone and Throgs Neck bridges since March 2025.



SAFETY

Data Review

In October 2025, MTA Bridges and Tunnels reported a total collision rate of 2.4 per million vehicles, a 17% reduction from the 2.9 per million vehicles in October of 2024. Additionally, the collisions with injury rate declined, with a rate of 0.7 per million vehicles, reflecting a 12.5% decrease compared to the same period last year (0.8 per million vehicles). The lost-time injury rate for September 2025 was 4.43, which constitutes a 0.2% increase relative to September 2024, when the rate was 4.42.

Operational performance continued to improve year-over-year, as the average incident response time in October 2025 was 6.06 minutes, marking a 14.4% improvement compared to 7.05 minutes in October 2024.

Moving Forward

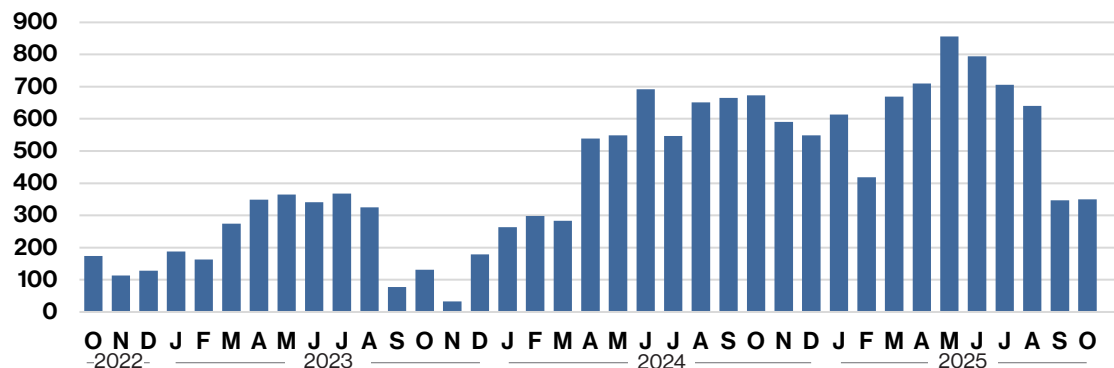
MTA Bridges and Tunnels staff and our joint partners continue to focus on engineering, education, and enforcement to further reduce collisions. Facility-specific efforts to develop safe work practices, conducting high-hazard work safety reviews, and increasing task safety training to reduce our lost time injury rate.

In addition, monthly and quarterly facility-specific safety reports identifying injury causes and trends, compliance findings, and site-specific safety initiatives are issued. Over the last quarter, the Environmental, Health and Safety staff have instituted weekly safety walks and monthly safety committee meetings with each facility, where injury trend data, accident root causes, and compliance inspection results are discussed and shared with key facility staff.

Bridges and Tunnels ENFORCEMENT

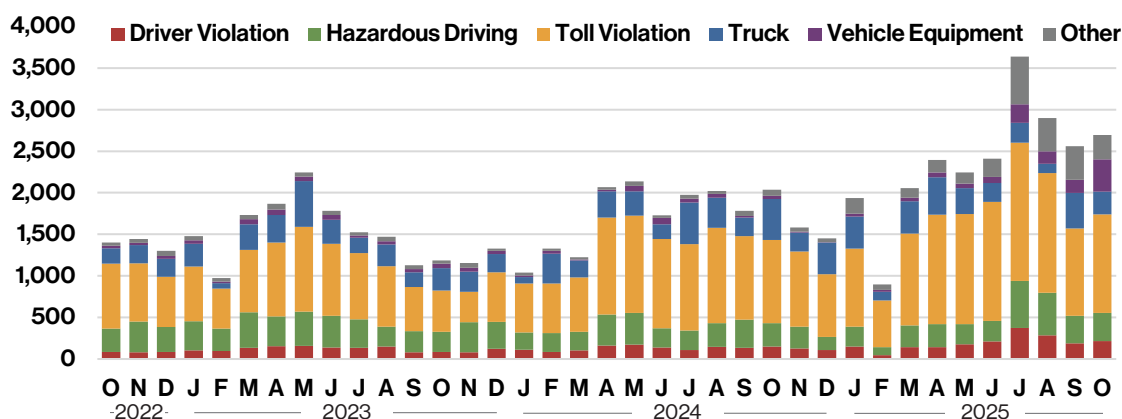
Roadway Interdictions

The number of vehicles interdicted on MTA Bridges and Tunnels includes MTAPD since July 2025.



Summonses

The number of summonses issued across MTA Bridges and Tunnels facilities.



Data Review

In October 2025, 351 vehicles were interdicted for persistent toll violations. Additionally, over 2,600 summonses were issued across MTA Bridges and Tunnels facilities. Overall enforcement remains a priority, as the number of persistent toll violator interdictions and summonses issued continues to reflect consistent and effective operational performance throughout the year.

Moving Forward

MTA Bridges and Tunnels will continue to conduct targeted, data-driven enforcement operations, while actively pursuing opportunities to expand the task force through the identification and integration of additional strategic partners. With the recent inclusion of the Orange County Sheriff's Office and the Town of Woodbury Police Department, Orange County NY, the multi-agency task force is now comprised of 19 agencies.



FINANCIAL RESULTS

2025 Revenues & Expenses, October Year-to-Date

\$ in millions

Bridge and Tunnel Facilities	Budget	Actual	Variance
Total Non-Reimbursable Revenues	\$2,187.1	\$2,185.7	(\$1.4)
Toll Revenue	\$2,155.5	\$2,154.2	(\$1.4)
Other Revenue	\$31.6	\$31.5	(\$0.0)
Total Non-Reimbursable Expenses	\$398.7	\$397.2	\$1.5
Labor Expenses	\$199.4	\$206.4	(\$6.9)
Non-Labor Expenses	\$199.3	\$190.8	\$8.4
Non Cash Liabilities	\$191.9	\$198.6	(\$6.7)
Net Surplus / (Deficit) - Accrued	\$1,788.4	\$1,788.5	\$0.1

Total Support to Mass Transit	\$1,339.2	\$1,409.1	\$69.9
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Congestion Relief Zone	Budget	Actual	Variance
Toll Revenue	\$577.7	\$573.2	(\$4.5)
Program Expenses	\$125.3	\$105.3	\$20.0
Net Surplus / (Deficit) - Accrued	\$452.4	\$467.9	\$15.5

Staffing Levels

Positions (Full-Time Equivalents)	Budget	Actual	Variance
Non-Reimbursable	943	810	133
Reimbursable	61	72	(11)
Total Positions	1,004	882	122

Data Review

Year to Date toll revenue is \$1.4 million below the Mid-Year forecast. Total non-reimbursable expenses are favorable by \$1.5 million, due to the timing of non-labor expenses. Total Support to Mass Transit is \$1,409.1 million, which is favorable by \$69.9 million.

Moving Forward

The Agency remains dedicated to keeping its facilities in a state of good repair and providing Support to Mass Transit. These goals are accomplished by implementing cost-effective strategies for operational efficiencies and management of expenses.

Bridges and Tunnels

MAJOR PROJECTS

Climate Resiliency Work Nearly Finished at Bronx-Whitestone and Verrazzano-Narrows Bridges



MTA Construction & Development is nearing substantial completion on a design-build contract for power redundancy and resiliency improvements at the Bronx-Whitestone and Verrazzano-Narrows bridges. The \$80 million contract, awarded in December 2022, is expected to be substantially completed by the end of this year.

The Bronx-Whitestone Bridge service building and lower garage are situated in a flood-prone neighborhood of the Bronx, where there are frequent power outages. To make the facility more resilient and allow the electrical feed from the Bronx or Queens to automatically transfer over in case of power loss, the project involved installation of a second 5 kV cable across the bridge

and a second set of electrical switchgear. A new emergency generator was installed to provide tertiary backup for facility power. The obsolete supervisory control and data acquisition (SCADA) system was replaced, and the new SCADA system was incorporated into the Authority-wide traffic management system.

The work also involved installation of a flood wall around the service building to protect against future flood events. To enable efficiency, additional work at the service building was bundled with this contract, including replacement of the roof and obsolete mechanical equipment, such as boilers and HVAC units.

The contract includes similar work at the Verrazzano-Narrows Bridge, where existing electrical substations have been upgraded; the obsolete SCADA system has been replaced and incorporated into the Authority-wide traffic management system; and existing lane control signals and support equipment have been replaced.



Archived photo of the Queens Midtown Tunnel.



ABOUT THE METROPOLITAN TRANSPORTATION AUTHORITY AND BRIDGES AND TUNNELS

The Metropolitan Transportation Authority is North America's largest transportation network, serving a population of 15.3 million people across a 5,000 square-mile travel area surrounding New York City through Long Island, southeastern New York State, and Connecticut.

MTA Bridges and Tunnels is comprised of over 1,000 employees and operates seven bridges and two tunnels in New York City, handling over 330 million vehicle crossings every year in addition to managing the Congestion Relief Zone.

The MTA is governed by a 23-member Board, organized in eight committees. Members of the Bridges and Tunnels Committee include:

- David Mack, Co-Chair
- Samuel Chu, Co-Chair
- Andrew Albert
- Randolph Glucksman
- James O'Donnell
- Lisa Sorin
- Midori Valdivia

