

Safety Data Review

For the 12-month period ending October 2025, Metro-North's safety performance remained strong.

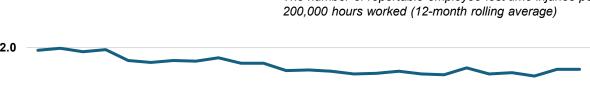
While accident rates have remained relatively stable over the past two years, Metro-North has begun to see a downward trend, reflecting the impact of our ongoing safety initiatives.

Metro-North remains focused on prioritizing the safety of both our customers and employees.



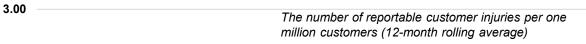
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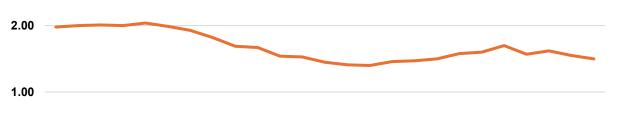
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Customer Injury Rate









2025 Safety Programs Improvements & Results

WHY

- Reduce incidents
- Strengthen safety culture
- Increase employee engagement & reporting

WHAT WE DID

- Enhanced safety programs & committees
- Expanded employee engagement opportunities
- Increased community safety outreach

RESULTS

- Ops incidents reduced 74 → 46
- 287+ safety/commuter concerns closed
- Highest reporting & participation levels to date







Annual Emergency Management Exercise



Scenario

A portable electric scooter fire on a passenger train. Crew had to evacuate riders, secure the scene, report to Operations Control, and coordinate with local fire and MTAPD responders.

Agencies Involved

Metro-North Railroad, MTA Police, Poughkeepsie Fire Department, Amtrak Emergency Management.

Objectives

- 1. Practice Metro-North's Passenger Train Emergency Preparedness Plan and use of emergency gear.
- 2. Test how well each agency handles rescue operations during an onboard fire.
- 3. Prove they can coordinate effectively during a multi-agency incident.



Thank You!

Questions?

