![Metro-North Railroad](MTA Metro-North Railroad)

2025

Annual Operating Report

# Metro-North Railroad

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Metro-North Railroad

2025 Annual Operating Performance Summary			Goal	2025	2024
On Time Performance *(Trains that arrive at their final destination within 5 minutes 59 seconds of scheduled arrival time)*	**System**	**Overall**	*94.0%*	**97.8%**	**98.3%**
		AM Peak	*94.0%*	*96.9%*	*97.8%*
		AM Reverse Peak	*94.0%*	*98.2%*	*98.1%*
		PM Peak	*94.0%*	*97.4%*	*98.5%*
		Total Peak	*94.0%*	*97.3%*	*98.1%*
		Off Peak Weekday	*94.0%*	*98.0%*	*98.4%*
		Weekend	*94.0%*	*98.4%*	*98.6%*
	Hudson Line	**Overall**	*94.0%*	**98.1%**	**98.7%**
		AM Peak	*94.0%*	*98.3%*	*98.0%*
		AM Reverse Peak	*94.0%*	*99.1%*	*99.0%*
		PM Peak	*94.0%*	*97.4%*	*99.3%*
		Total Peak	*94.0%*	*98.0%*	*98.9%*
		Off Peak Weekday	*94.0%*	*98.2%*	*98.8%*
		Weekend	*94.0%*	*98.0%*	*98.5%*
	Harlem Line	**Overall**	*94.0%*	**97.8%**	**98.3%**
		AM Peak	*94.0%*	*97.2%*	*98.2%*
		AM Reverse Peak	*94.0%*	*97.5%*	*97.5%*
		PM Peak	*94.0%*	*96.8%*	*97.8%*
		Total Peak	*94.0%*	*97.1%*	*97.9%*
		Off Peak Weekday	*94.0%*	*98.0%*	*98.3%*
		Weekend	*94.0%*	*98.9%*	*98.8%*
	New Haven Line	**Overall**	*94.0%*	**97.7%**	**98.2%**
		AM Peak	*94.0%*	*95.9%*	*97.1%*
		AM Reverse Peak	*94.0%*	*98.4%*	*98.2%*
		PM Peak	*94.0%*	*98.0%*	*98.6%*
		Total Peak	*94.0%*	*97.0%*	*97.9%*
		Off Peak Weekday	*94.0%*	*97.9%*	*98.2%*
		Weekend	*94.0%*	*98.2%*	*98.5%*
Operating Statistics		**Trains Scheduled**		222,310	223,284
		Avg. Delay per Late Train (min) *excluding trains cancelled or terminated*		15.7	14.6
		Trains Over 15 min. Late *excluding trains cancelled or terminated*	*2,300*	1,438	896
		Trains Canceled	*230*	97	77
		Trains Terminated	*230*	187	140
		Percent of Scheduled Trips Completed	*99.8%*	99.9%	99.9%
Consist Compliance *(Percent of trains where the number of seats provided was greater than or equal to the required number of seats per loading standards)*	**System**	**Overall**	*99.0%*	**99.9%**	**99.9%**
		AM Peak	*99.0%*	*99.9%*	*99.8%*
		AM Reverse Peak	*99.0%*	*99.9%*	*99.9%*
		PM Peak	*99.0%*	*99.9%*	*99.8%*
		Total Peak	*99.0%*	*99.9%*	*99.8%*
		Off Peak Weekday	*99.0%*	*99.9%*	*99.9%*
		Weekend	*99.0%*	*99.9%*	*100.0%*
	Hudson Line	AM Peak	*99.0%*	*99.9%*	*100.0%*
		PM Peak	*99.0%*	*99.9%*	*99.9%*
	Harlem Line	AM Peak	*99.0%*	*99.7%*	*99.7%*
		PM Peak	*99.0%*	*99.9%*	*99.9%*
	New Haven	AM Peak	*99.0%*	*99.9%*	*99.8%*
		PM Peak	*99.0%*	*99.9%*	*99.9%*

2025 On Time Performance By Month

GOAL: **94%**
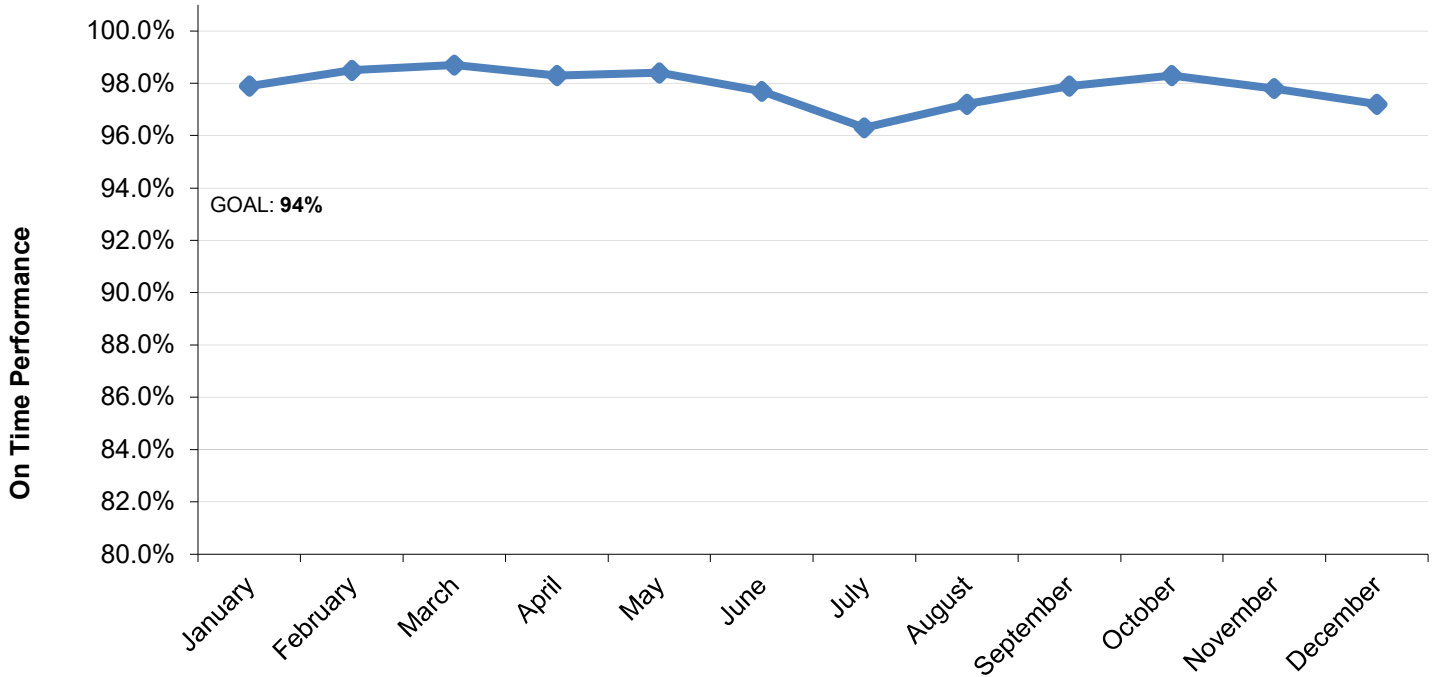
On Time Performance By Year
1983 through 2025

All time high OTP in 2024
(98.3% OTP)

GOAL: **94%**

Adverse weather and infrastructure work
led to heavy delays in 2018 (90.1% OTP)
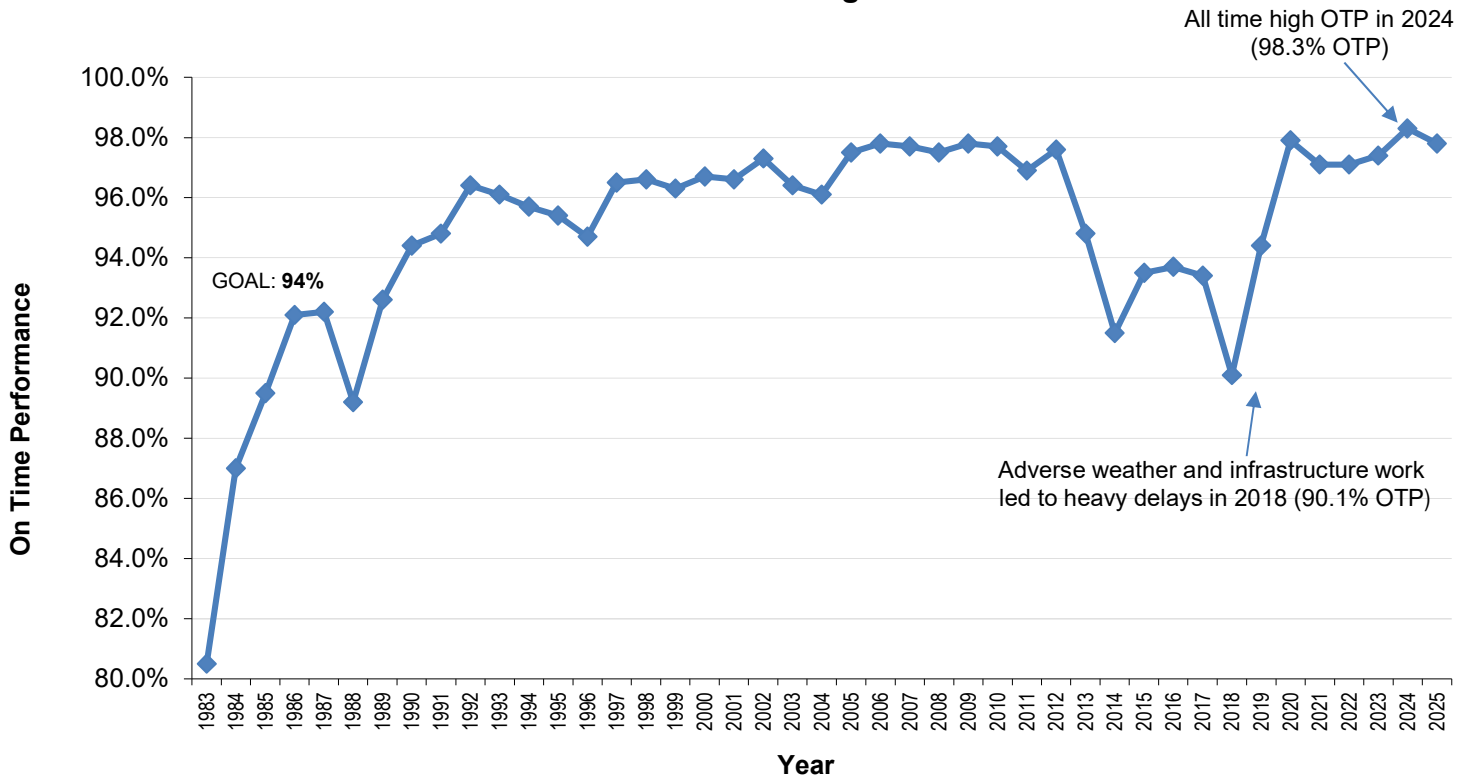
Scheduled Trains by Year

COVID-19 Pandemic resulted in
schedule reduction in 2020:
(163,116 trains Scheduled)
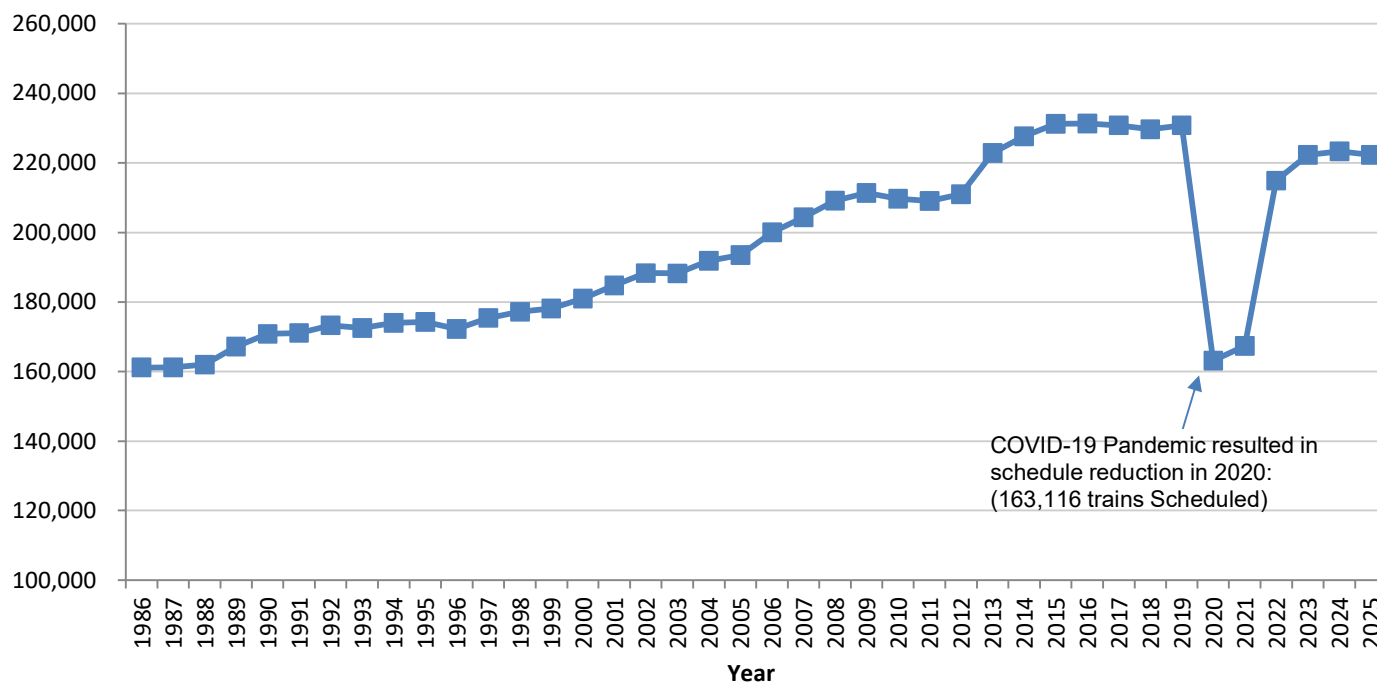
Percentage of Adversely Impacted Trains
(>15' Late, Cancelled, Terminated)

Metro-North Railroad
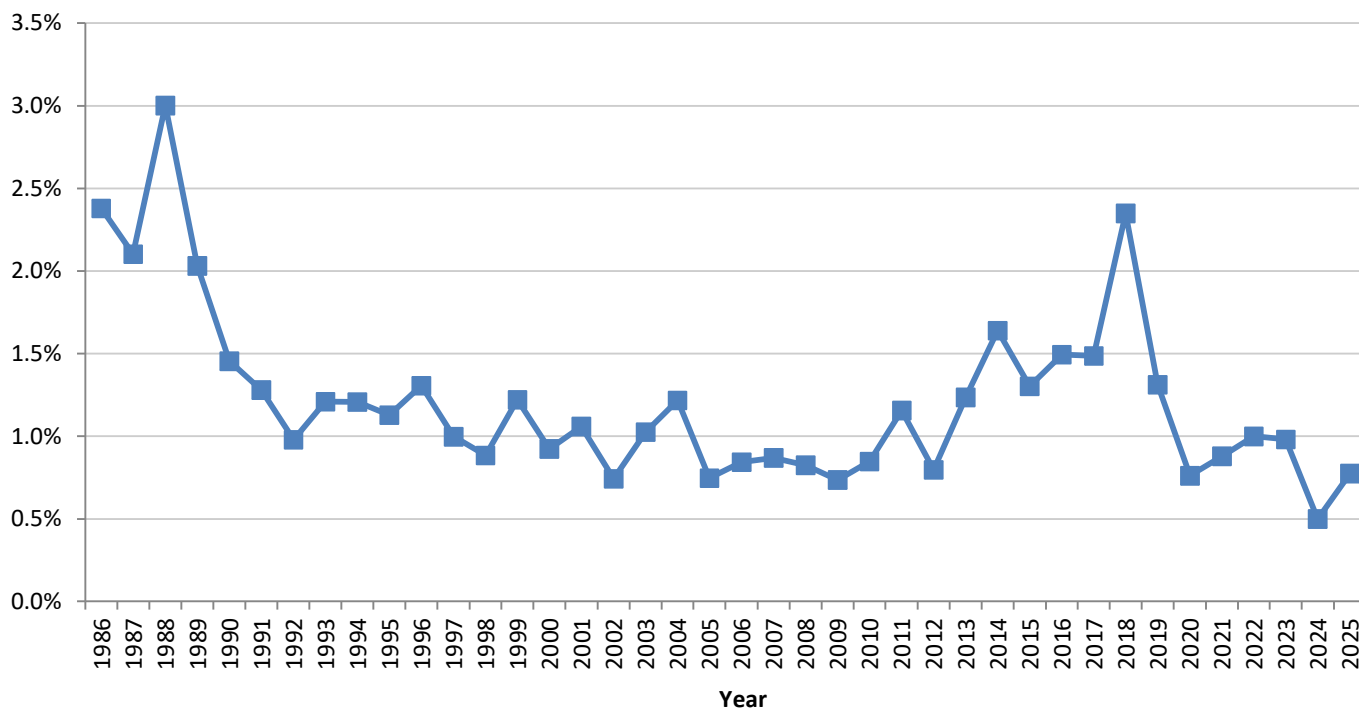
Category of Delays		% Total	2025 Data *Year Ending Dec 31*	2024 Data *Year Ending Dec 31*	YTD *2025 vs 2024*
System	**Overall**	**100.0%**	**5,475**	**4,489**	**986**
	Infrastructure Maintenance	19.5%	1,066	1,123	-57
	Fleet	18.8%	1,030	842	188
	Train Operations	8.7%	479	617	-138
	Capital	0.7%	37	17	20
	External Factors	38.1%	2,088	1,322	766
	Police	12.0%	658	463	195
	Customer Assistance	2.1%	117	105	12
Hudson Line	**Overall**	**100.0%**	**1,182**	**869**	**313**
	Infrastructure Maintenance	12.1%	143	166	-23
	Fleet	27.0%	319	207	112
	Train Operations	14.9%	176	226	-50
	Capital	1.8%	21	3	18
	External Factors	30.8%	364	170	194
	Police	11.3%	133	75	58
	Customer Assistance	2.2%	26	22	4
Harlem Line	**Overall**	**100.0%**	**1,664**	**1,419**	**245**
	Infrastructure Maintenance	16.9%	281	321	-40
	Fleet	17.2%	287	241	46
	Train Operations	7.5%	125	148	-23
	Capital	0.2%	3	5	-2
	External Factors	45.0%	749	519	230
	Police	9.9%	164	154	10
	Customer Assistance	3.3%	55	31	24
New Haven Line	**Overall**	**100.0%**	**2,629**	**2,201**	**428**
	Infrastructure Maintenance	24.4%	642	636	6
	Fleet	16.1%	424	394	30
	Train Operations	6.8%	178	243	-65
	Capital	0.5%	13	9	4
	External Factors	37.1%	975	633	342
	Police	13.7%	361	234	127
	Customer Assistance	1.4%	36	52	-16

2025 Metro-North Delays

Category	Value
External Factors	2,088
Infrastructure Maintenance	1,066
Fleet	1,030
Police	658
Train Operations	479
Customer Assistance	117
Capital Projects	37
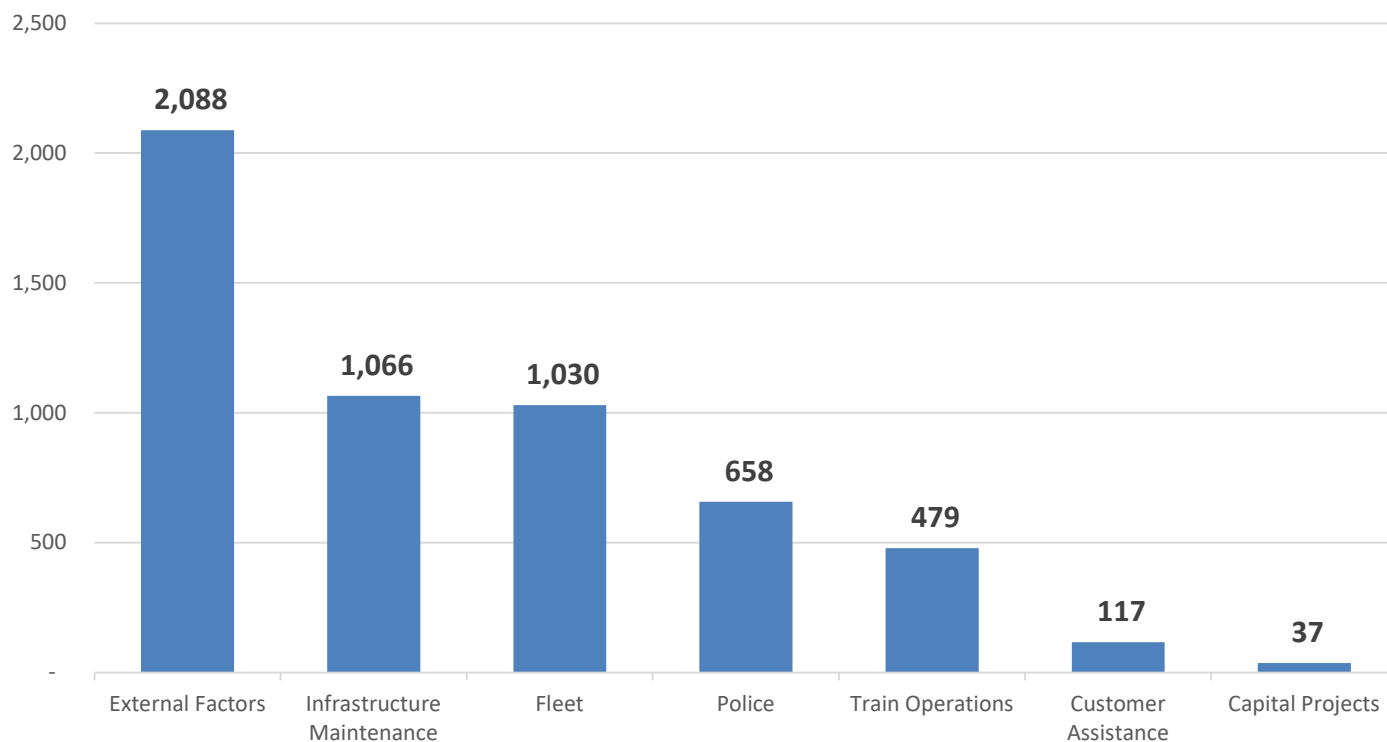
2025 Metro-North Cancellations and Terminations

Category	Value
External Factors	131
Fleet	71
Infrastructure Maintenance	48
Police	27
Train Operations	4
Customer Assistance	3
Capital Projects	-

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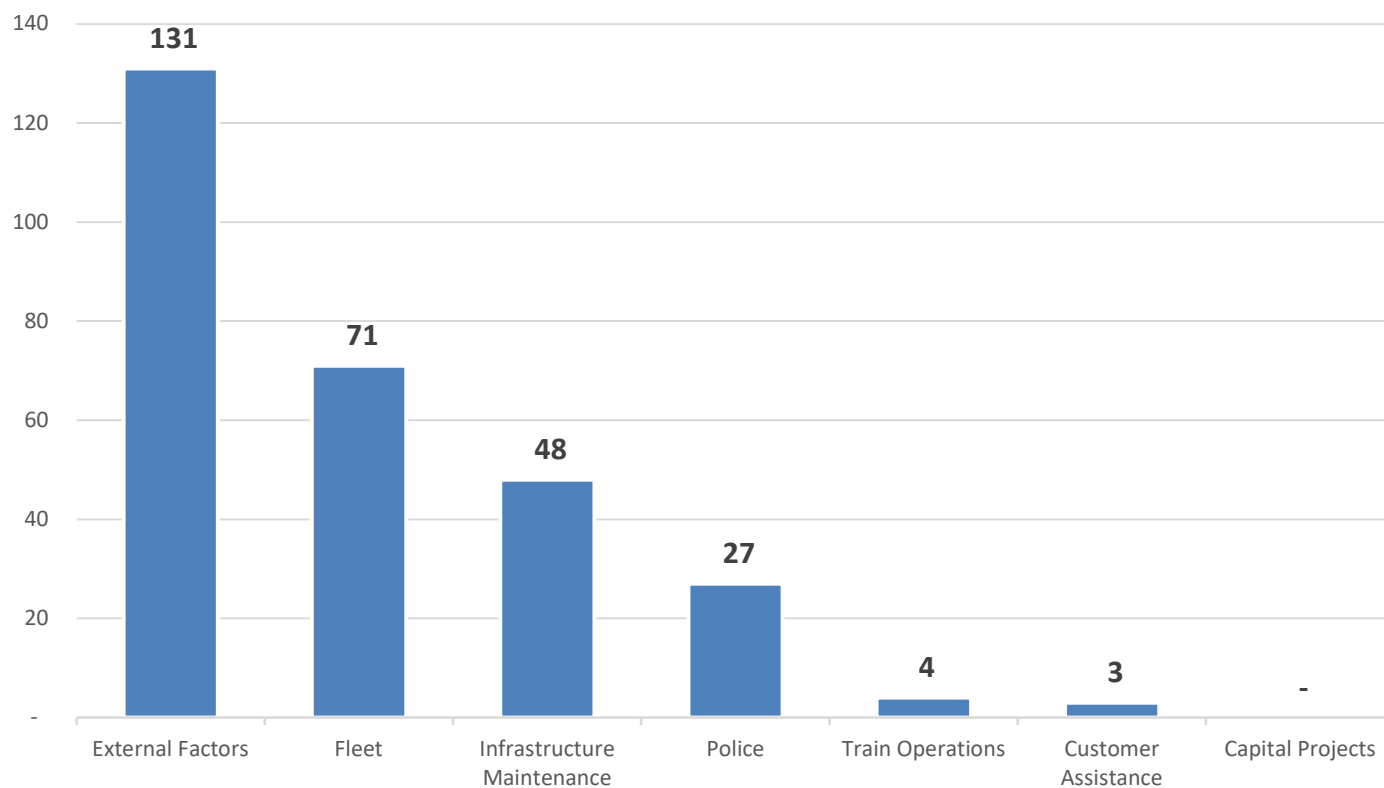
2025 West of Hudson Performance Summary			Goal	2025	2024
On Time Performance *(Trains that arrive at their final destination within 5 minutes 59 seconds of scheduled arrival time)*	**West of Husdon Total**	**Overall**	*94.0%*	**94.3%**	**93.0%**
		AM Peak	*94.0%*	96.0%	94.3%
		PM Peak	*94.0%*	95.1%	92.3%
		Total Peak	*94.0%*	**95.5%**	**93.4%**
		Off Peak	*94.0%*	94.3%	91.3%
		Weekend	*94.0%*	92.3%	91.8%
	Pascack Valley Line	**Overall**	*94.0%*	**95.2%**	**94.5%**
		AM Peak	*94.0%*	97.3%	96.5%
		PM Peak	*94.0%*	95.9%	95.4%
		Total Peak	*94.0%*	**96.7%**	**96.0%**
		Off Peak	*94.0%*	95.0%	94.3%
		Weekend	*94.0%*	93.3%	92.9%
	Port Jervis Line	**Overall**	*94.0%*	**92.9%**	**90.9%**
		AM Peak	*94.0%*	93.6%	90.3%
		PM Peak	*94.0%*	94.1%	89.2%
		Total Peak	*94.0%*	**93.9%**	**89.7%**
		Off Peak	*94.0%*	93.2%	92.0%
		Weekend	*94.0%*	90.6%	90.2%
Operating Statistics	**Trains Scheduled**			20,965	20,024
	Avg. Delay per Late Train (min) *excluding trains cancelled or terminated*			21.5	21.9
	Trains Over 15 min. Late *excluding trains cancelled or terminated*		*300*	600	719
	Trains Canceled		*60*	63	76
	Trains Terminated		*60*	65	76
	Percent of Scheduled Trips Completed		*99.4%*	99.4%	99.2%
Consist Compliance * *(Percent of trains where the number of coaches provided met the scheduled requirement)*	**System**	**AM Peak**	*99.0%*	**97.4%**	**93.8%**
	Pascack Valley Line	AM Peak	*99.0%*	96.0%	96.5%
	Port Jervis Line	AM Peak	*99.0%*	98.9%	90.7%

Consist Compliance Reporting for West of Hudson PM Peak trains is currently unavailable.

Mean Distance Between Failure			2025 Data Year Ending Dec 31	2024 Data Year Ending Dec 31
Equipment Type	Total Fleet Size	MDBF Goals	(in miles)	(in miles)
Overall Fleet	1,136	200,000	333,159	332,059
M8	471	400,000	711,273	642,028
M3	90	80,000	89,035	100,953
M7	330	330,000	587,061	544,247
Coach	207	260,000	403,121	436,925
P-32	29	25,000	39,577	37,727
BL-20	9	15,000	29,730	32,556

All Fleets
Mean Distance Between Failures
2010-2025

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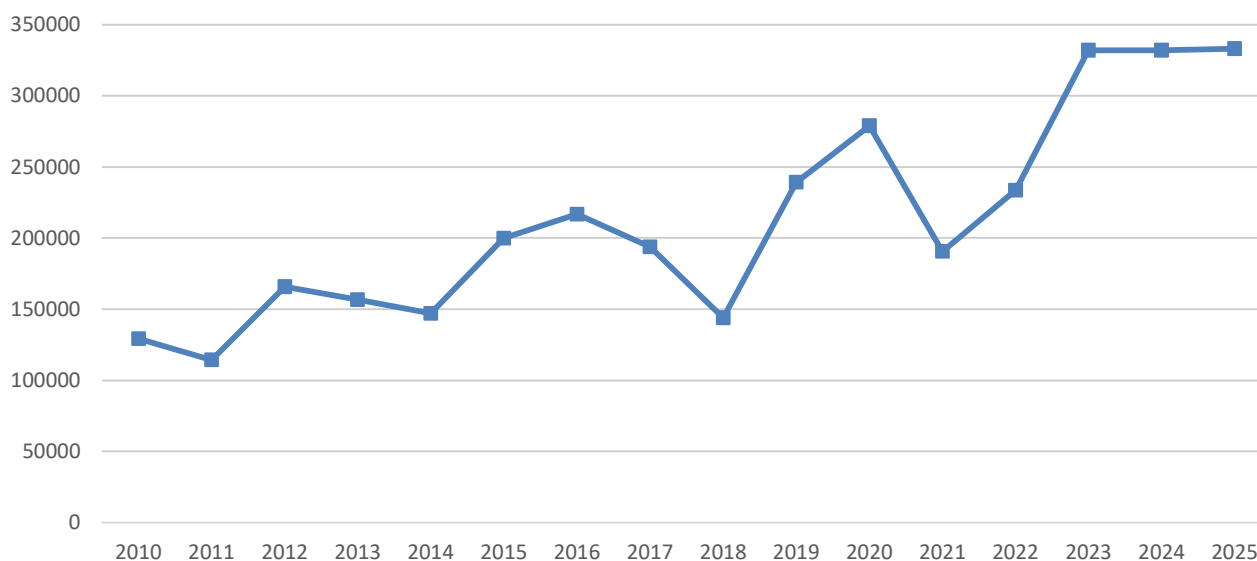
Elevator Availability	2025 Data Year Ending Dec 31	2024 Data Year Ending Dec 31
Overall Average	**99.59%**	**99.62%**
Grand Central Terminal	98.91%	99.04%
Harlem	99.80%	99.82%
Hudson	99.78%	99.79%
New Haven	99.88%	99.81%

Escalator Availability	2025 Data Year Ending Dec 31	2024 Data Year Ending Dec 31
Overall Average	**100.00%**	**99.87%**
Grand Central Terminal	100.00%	100.00%
White Plains	100.00%	99.73%