

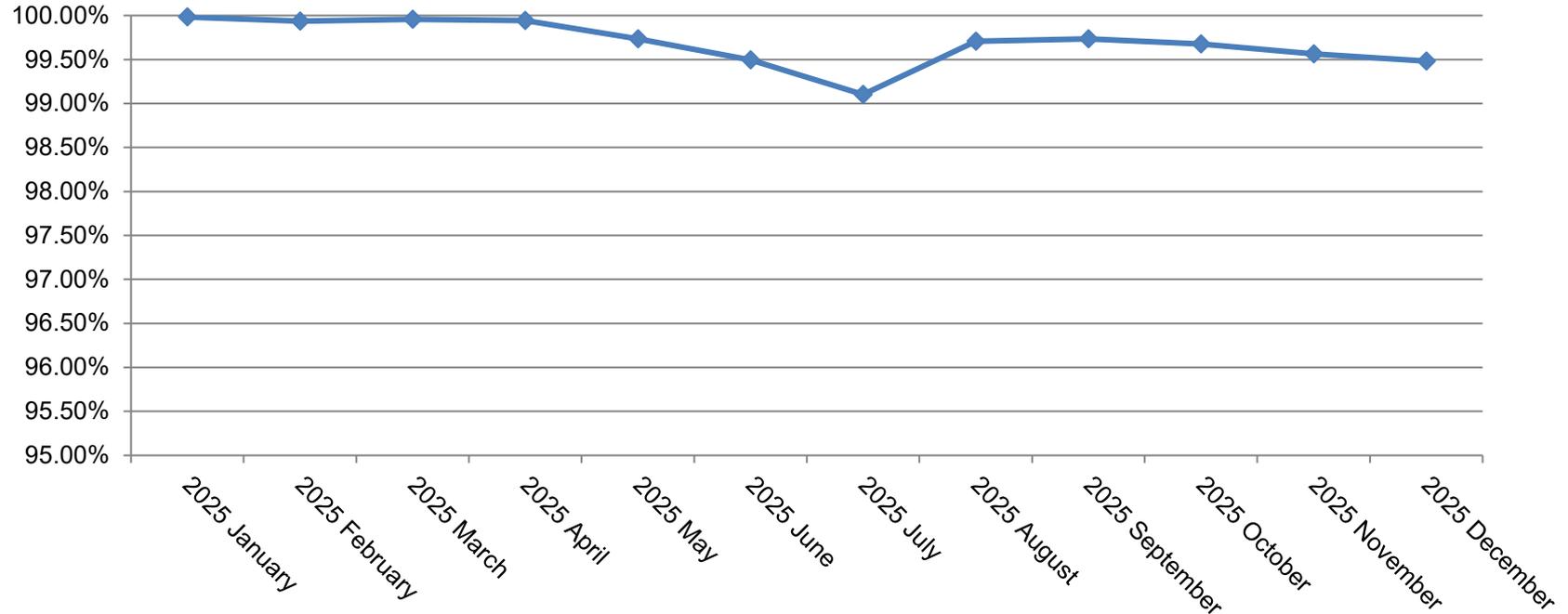


Metro-North Railroad Elevator/Escalator

**Year-End Report
2025**



2025 Passenger Elevator Availability



Definition: Availability measures the percent of time that a unit is running and available for customer service **as of 7:00 AM daily.**



2025 Elevator Availability by Station - Hudson Line

Elevator Name	Elevator Number	% Available (Mechanical Failures only)	Elevator Name	Elevator Number	% Available (Mechanical Failures only)
ARDSLEY-ON-HUDSON	026N	99.9%	HARLEM 125th	002S	99.9%
ARDSLEY-ON-HUDSON	026S	100.0%	HASTINGS-ON-HUDSON	022N	99.8%
BEACON	056I	98.8%	HASTINGS-ON-HUDSON	022S	100.0%
COLD SPRING	054N	99.7%	GRAND CENTRAL TERMINAL	T-6	98.3%
COLD SPRING	054S	99.4%	GRAND CENTRAL TERMINAL	T-7	95.9%
CORTLANDT	043P	99.7%	GRAND CENTRAL TERMINAL	T-8	100.0%
CORTLANDT	043I	99.9%	GRAND CENTRAL TERMINAL	T-9	88.0%
CORTLANDT	043PW	99.9%	GRAND CENTRAL TERMINAL	T-10	100.0%
CROTON-HARMON	3813	99.6%	GRAND CENTRAL TERMINAL	T-11	98.6%
CROTON-HARMON	3821	100.0%	GRAND CENTRAL TERMINAL	T-12	100.0%
CROTON-HARMON	3842	99.9%	GRAND CENTRAL TERMINAL	T-13	100.0%
CROTON-HARMON	038P	99.9%	GRAND CENTRAL TERMINAL	T-18	99.7%
DOBBS FERRY	024N	100.0%	GRAND CENTRAL TERMINAL	T-19	100.0%
DOBBS FERRY	024S	100.0%	GRAND CENTRAL TERMINAL	T-20	100.0%
GARRISON	050N	100.0%	GRAND CENTRAL TERMINAL	WCL	100.0%
GARRISON	050S	99.7%	GRAND CENTRAL TERMINAL NORTH	NE-1	100.0%
GLENWOOD	018N	99.9%	GRAND CENTRAL TERMINAL NORTH	NE-2	O.O.S
GLENWOOD	018S	100.0%	GRAND CENTRAL TERMINAL NORTH	NE-3	99.7%
GREYSTONE	020N	99.7%	GRAND CENTRAL TERMINAL NORTH	NE-5	100.0%
GREYSTONE	020S	99.6%	GRAND CENTRAL TERMINAL NORTH	NE-6	93.6%
HARLEM 125th	002N	99.6%			

Note: WCL = Wheelchair Lift



2025 Elevator

Availability by Station - Hudson Line

Elevator Name	Elevator Number	% Available (Mechanical Failures only)	Elevator Name	Elevator Number	% Available (Mechanical Failures only)
MORRIS HEIGHTS	004I	99.8%	RIVERDALE	012S	100.0%
OSSINING	3624	99.9%	SCARBOROUGH	034N	100.0%
OSSINING	363	100.0%	SCARBOROUGH	034S	100.0%
OSSINING	036N	99.9%	TARRYTOWN	030N	99.7%
OSSINING	036S	99.8%	TARRYTOWN	030S	100.0%
PEEKSKILL	046N	100.0%	UNIVERSITY HEIGHTS	006N	98.8%
PEEKSKILL	046S	100.0%	YANKEES - E. 153RD STREET	321	100.0%
POUGHKEEPSIE	058N	99.8%	YANKEES - E. 153RD STREET	364	100.0%
POUGHKEEPSIE	058PE	100.0%	YANKEES - E. 153RD STREET	003P	99.9%
POUGHKEEPSIE	058PW	100.0%	YANKEES - E. 153RD STREET	003W	99.6%
POUGHKEEPSIE	058S	99.5%	YONKERS	016N	98.5%
RIVERDALE	012N	100.0%	YONKERS	016S	99.8%



2025 Elevator

Availability by Station - Harlem Line

Elevator Name	Elevator Number	% Available (Mechanical Failures only)	Elevator Name	Elevator Number	% Available (Mechanical Failures only)
BEDFORD HILLS	152P	99.9%	HAWTHORNE	142I	99.9%
BEDFORD HILLS	152I	99.3%	KATONAH	154P	99.8%
BOTANICAL GARDEN	110N	100.0%	KATONAH	154I	99.8%
BOTANICAL GARDEN	110S	99.9%	MOUNT KISCO	150P	99.8%
BREWSTER	162P	99.6%	MOUNT KISCO	150I	99.9%
BREWSTER	162I	99.7%	MOUNT VERNON WEST	118N	99.7%
CHAPPAQUA	148P	99.7%	MOUNT VERNON WEST	118S	100.0%
CHAPPAQUA	148I	99.7%	NORTH WHITE PLAINS	134N	99.7%
CRESTWOOD	126N	100.0%	NORTH WHITE PLAINS	134P	100.0%
CRESTWOOD	126P	99.9%	NORTH WHITE PLAINS	134S	99.7%
CRESTWOOD	126S	100.0%	PLEASANTVILLE	146I	99.9%
CROTON FALLS	160P	99.8%	PURDYS	158P	99.9%
CROTON FALLS	160I	99.9%	PURDYS	158I	99.8%
FLEETWOOD	120N	99.7%	SCARSDALE	128N	100.0%
FLEETWOOD	120S	100.0%	SOUTHEAST	163P	99.4%
FORDHAM	108N	99.8%	SOUTHEAST	163I	99.5%
FORDHAM	108S	99.4%	TUCKAHOE	124N	99.7%
GOLDENS BRIDGE	156P	100.0%	VALHALLA	136P	99.8%
GOLDENS BRIDGE	156I	99.9%	VALHALLA	136I	99.8%
HAWTHORNE	142P	100.0%	WHITE PLAINS	132I	99.6%



2025 Elevator Availability by Station - New Haven Line

Elevator Name	Elevator Number	% Available (Mechanical Failures)
GREENWICH	218E	100.0%
GREENWICH	218T	100.0%
GREENWICH	218W	100.0%
HARRISON	212E	100.0%
HARRISON	212W	100.0%
LARCHMONT	208E	100.0%
LARCHMONT	208W	99.5%
MOUNT VERNON EAST	202E	99.9%
MOUNT VERNON EAST	202W	99.8%
NEW ROCHELLE	206E	99.7%
NEW ROCHELLE	206W	99.9%
PORTCHESTER	216W	99.6%
RYE	214E	99.9%
RYE	214W	100.0%

These are the only elevators Metro-North maintains on the New Haven Line.



2025 Elevator
Availability by MNR Line

MNR Line	% Available
HUDSON	99.4%
HARLEM	99.8%
NEW HAVEN	99.9%



2025 Escalator Failures

Escalator Number	Escalator Location	% Available	Escalator Number	Escalator Location	% Available
1	WEST SIDE NEAR TRANSIT MUSEUM	0	NE-8	47TH ST CROSS PASSAGE TO EAST SPINE	0
2	WEST SIDE NEAR TRANSIT MUSEUM	0	NE-9	EAST SPINE TO 48TH ST & PARK	0
3	EAST SIDE NEAR MARKET	0	NE-10	45TH ST CROSS PASSAGE TO WEST SPINE	0
4	EAST SIDE NEAR MARKET	0	NE-11	47TH ST CROSS PASSAGE TO 47TH & MADISON	O.O.S (a)
5	EAST SIDE NEAR MARKET	0	NE-12	245 PARK AVE	0
6	EAST SIDE NEAR MARKET	0	N	WHITE PLAINS	0
NE-7	45th ST CROSS PASSAGE TO EAST SPINE	0	S	WHITE PLAINS	0

Notes:

Availability percentages exclude time escalators are out of service for planned long-term repair.

a) Escalator 11 is out of service for planned upgrade work.



2025 Escalator Availability

Escalator Number	Escalator Location	% Available	Escalator Number	Escalator Location	% Available
1	WEST SIDE NEAR TRANSIT MUSEUM	100.0%	NE-8	47TH ST CROSS PASSAGE TO EAST SPINE	100.0%
2	WEST SIDE NEAR TRANSIT MUSEUM	100.0%	NE-9	EAST SPINE TO 48TH ST & PARK	100.0%
3	EAST SIDE NEAR MARKET	100.0%	NE-10	45TH ST CROSS PASSAGE TO WEST SPINE	100.0%
4	EAST SIDE NEAR MARKET	100.0%	NE-11	47TH ST CROSS PASSAGE TO 47TH & MADISON	O.O.S (a)
5	EAST SIDE NEAR MARKET	100.0%	NE-12	245 PARK AVE	100.0%
6	EAST SIDE NEAR MARKET	100.0%	N	WHITE PLAINS	100.0%
NE-7	45th ST CROSS PASSAGE TO EAST SPINE	100.0%	S	WHITE PLAINS	100.0%

Notes:

Availability percentages exclude time escalators are out of service for planned long-term repair.

a) Escalator 11 is out of service for planned upgrade work.



2025 Escalator Availability

Station	% Available
GRAND CENTRAL TERMINAL	100.0%
WHITE PLAINS	100.0%



Grand Central Terminal Elevator & Escalator Map

