

MARCH 2026

LIST OF RATIFICATIONS FOR BOARD APPROVAL

Procurements Requiring Majority Vote:

K. Ratification of Completed Procurement Actions (Involving Schedule E-J)

(Staff Summaries required for items estimated to be greater than \$1,000,000.)

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|---|-------------|-------------------------------|
| 1. JusticeONE
Five Years
Contract # 90000000005262 | \$5,009,970 | <i>Staff Summary Attached</i> |
| Contract award for Implementation of e-Citation System; Ratification of the declaration of an Immediate Operating Need. | | |
| 2. PowerTrunk Inc.
One Year
Contract # 60000000038023 | \$6,000,000 | <i>Staff Summary Attached</i> |
| Contract award for Maintenance and Support Services for the Bus Radio System at the Bus Command Center; Ratification of the declaration of an Immediate Operating Need. | | |

Schedule K: Ratification of Completed Procurement Actions

Item Number: 1

Vendor Name (Location) JusticeONE (Acworth, Georgia)
Description Implementation of e-Citation System
Contract Term (including Options, if any) January 20, 2026–January 19, 2031
Option(s) included in Total Amount? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> n/a
Procurement Type <input type="checkbox"/> Competitive <input checked="" type="checkbox"/> Noncompetitive
Solicitation Type <input type="checkbox"/> RFP <input type="checkbox"/> Bid <input checked="" type="checkbox"/> Other: Immediate Operating Need
Funding Source <input checked="" type="checkbox"/> Operating <input type="checkbox"/> Capital <input type="checkbox"/> Federal <input type="checkbox"/> Other:
Requesting Department: MTA IT, Ram Seshan

Contract Number 900000000005262	AWO/Mod. #
Original Amount:	\$ 5,009,970
Prior Modifications:	\$
Prior Budgetary Increases:	\$
Current Amount:	\$
This Request:	
% of This Request to Current Amount:	0
% of Modifications (including This Request) to Original Amount:	0

Discussion:

It is requested that the Board formally ratify the declaration of an Immediate Operating Need (“ION”) issued in December 2025 and approved by the MTA Chief Security Officer, the acting MTA Chief Procurement Officer and the MTA Chief Financial Officer, waiving competitive bidding pursuant to Article III, Paragraph B (1), of the All-Agency Procurement Guidelines and Public Authorities Law 1209, subsection 9(a) and approve the award of a five-year (January 20, 2026–January 19, 2031) noncompetitive miscellaneous service contract to JusticeONE for the urgent implementation of an e-Citation System for electronic summons issuance by the MTA EAGLE Team Special Inspectors and, in the future, MTAPD. Included in the contract is one year of implementation followed by four years of recurring licensing, maintenance, and support services. The estimated amount is \$5,009,970.

The Office of Safety & Security, in collaboration with the MTA Police Department, NYC Transit Eagle Teams, Transit Adjudication Bureau, and other stakeholders, conducted a 60-day pilot program (June 17–August 17, 2024) to assess the benefits of e-Citation. The pilot evaluated the speed, efficiency, and effectiveness of electronic summonses compared to the current manual process and informed strategies for implementing recommendations from May 2023, Blue Ribbon Report on MTA Fare and Toll Evasion. In 2024, fare and toll evasion projections estimated at \$1 billion revenue loss, including \$568 million from bus fares. The current paper-based summons process is outdated and less effective. The proposed e-Citation system will benefit the MTA by:

- *Increase in summons issuance:* A four-times increase in EAGLE Team’s summons is projected beginning July 2026. The e-citations system will be essential to support this growth. It will provide a modern summoning process to support effective enforcement. This approach will help ensure that promised consequences are enforced. The projected growth will be driven by a 100 percent proof-of-payment enforcement model, up from approximately 25 percent today. Currently, EAGLE can only conduct proof-of-payment enforcement on Select Bus Service. The MetroCard phase-out will enable proof-of-payment enforcement on all bus routes. MTA is also increasing the headcount of EAGLE team from 255 to 505 members (98 percent).
- *Holding fare evaders accountable:* Warnings or fines will now be issued on-the-spot due, and fare evaders can pay the fines the same day. Currently many offenders do not experience any consequences, due to three main gaps in the current paper-based summoning process (1): warnings/summons delayed or lost in mail due to inaccurate address, (2) repeat offenders incorrectly issued warnings (vs. fines) due to data quality, leading to reduced consequences for chronic fare evaders; repeat offenders are issued fines instead of warnings, and are identified using an exact match of first name, last name, and date of birth, and (3) 2,500+ summons is discarded each year due to data quality, primarily due to issuer errors in recording the date, time, or place of issuance.

The e-Citations system is projected to unlock 38 percent more summons issued per EAGLE shift, as time to issue each summons projected to drop by 30 percent (e.g., via data auto populating from ID scan). This will also improve safety of EAGLE team members, as 30 percent reduction in time per interaction reduces likelihood that a given offender will escalate to violence.

In collaboration between the MTA Office of Safety & Security and the MTA IT departments, two vendor platforms were identified that could potentially meet MTA’s requirements: Kutir Mobility and JusticeONE. During the evaluation process of these solutions, it was determined that while Kutir Mobility’s core offerings include software development and custom applications, its core solution is better suited for asset tracking and field service management. They do not specialize in customer-facing electronic ticketing platforms for public transportation, whereas JusticeONE is a more specialized SaaS (software-as-a-service) provider specific to e-citation functions for law enforcements and municipal courts. JusticeONE possesses 29+ years in supporting government technology initiatives for various police and sheriff departments.

JusticeONE currently provides an e-Citation platform used by police departments and municipalities in Georgia, Texas, and the Carolinas, demonstrating a proven operational foundation. JusticeONE offers a licensing and co-development model that maintains MTA control, including MTA branding, cloud hosting, full source-code escrow, and a clear exit strategy that avoids vendor lock-in. This approach enables rapid deployment while preserving strategic flexibility for over 27+ years. JusticeONE has been providing user-friendly design, reliable performance, and cutting-edge features to law enforcement, public safety, and local governments and agencies. No other vendor offers this combination of deployment readiness, intellectual property protection, and long-term control, making JusticeONE the only viable option to meet the March 31, 2026, deployment deadline.

To address this critical need, a Notice to Proceed (“NTP”) was issued to JusticeONE in January 2026 to implement its e-Citation platform. The NTP is essential to begin design, development, and field validation activities. Any delay in securing these resources will directly impact system integration, device testing, and jeopardize meeting the mandated field deployment date of April 2026.

Cost Discussions and Negotiations

The in-house estimate for the e-Citation project was projected at \$7.1 million for five years. The initial proposal by JusticeONE was \$5,186,480, which procurement negotiated down to \$5,009,970 with an option to own the source code at a pre-negotiated price at any time during the term of the contract. All negotiated pricing and terms have been deemed fair and reasonable.

This contract has been evaluated to determine the appropriate scope of cybersecurity requirements, including any requirements under federal, state, and local law regulations. Any applicable cybersecurity requirements, to the extent required, are included in the contract terms and conditions.

JusticeONE has certified that pursuant to EO 16, it is not doing business in Russia.

D/M/WBE Information

The MTA Department of Diversity and Civil Rights (DDCR) established zero percent MBE, WBE, and SDVOB goals on this contract.

Impact on Funding

The total cost of this contract is funded by the MTA IT Operating Budget.

Schedule K: Ratification of Completed Procurement Actions

Item Number: 2

Vendor Name (Location) Power Trunk (Jersey City, New Jersey)
Description Maintenance and Support Services for the Bus Radio System (BRS) at the Bus Command Center (BCC)
Contract Term (including Options, if any) January 1, 2026–December 31, 2026
Option(s) included in Total Amount? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> n/a
Procurement <input type="checkbox"/> Competitive <input checked="" type="checkbox"/> Noncompetitive
Solicitation Type <input type="checkbox"/> RFP <input type="checkbox"/> Bid <input checked="" type="checkbox"/> Other: ION
Funding Source <input checked="" type="checkbox"/> Operating <input type="checkbox"/> Capital <input type="checkbox"/> Federal <input type="checkbox"/> Other:
Requesting Department: NYCT DOB and MTABC

Contract Number 600000000038023	AWO/Mod. #
Original Amount:	\$
Prior Modifications:	\$ 0
Prior Budgetary Increases:	\$ 0
Current Amount:	\$
This Request:	\$ \$6,000,000 (est.)
% of This Request to Current Amount:	0
% of Modifications (including This Request) to Original Amount:	0

Discussion:

It is requested that the Board ratify the declaration of an Immediate Operating Need (“ION”) approved by the Deputy Chief Procurement Officer, MTA Procurement, waiving competitive bidding pursuant to Article III, Paragraph B, of the All-Agency Procurement Guidelines and Public Authorities Law 1209, subsection 9(a) and approve the award of this noncompetitive miscellaneous service agreement to PowerTrunk, Inc. in the estimated amount of \$6 million. The award was made in January 2026 for a one-year term for the provision of comprehensive 24/7 maintenance, support, and critical infrastructure upgrades for the New York City Transit Department of Buses’ (“DOB”) Bus Radio System (“BRS”) at the Bus Command Center (“BCC”) facilities. This system supports mission-critical communications for over 6,000 buses and 1,200 portable radios. The ION was authorized to prevent a lapse in safety-critical coverage following the expiration of the warranty period in December 2025. During this one-year period, a competitive solicitation will be conducted for a long-term contract.

Background:

In 2016, the MTA Board approved an award by MTA Construction & Development (“C&D”) to Parsons Transportation Group (“PTG”) to design, build, furnish, and install a new land mobile digital radio system in the 700/800 MHz band servicing both the NYC Transit Department of Buses (“DOB”) and MTA Bus Company (“MTABC”). This project was completed in December 2024, which allowed DOB and MTABC to share a common radio network with base station sites (known as Bus Radio System or “BRS”) and a new unified Bus Command Center (“BCC”). The BCC serves as the primary hub for the core of the BRS network, housing the main node of the 700/800 MHz TETRA radio infrastructure. This includes the Power Trunk System Central Node, the PowerTrunk Command and Control Center (“CeCoCo”), core backhaul routers and switches, RedBox recorders, the NEC PBX system, and 75 CeCoCo console positions. The BCC is also equipped with an Indoor Backup System Backup Storage system, providing internal communication capabilities via portable radios in the event of communication failures affecting the computer-aided design and dispatch positions. The BRS system was under warranty with PTG which was scheduled to expire on December 31, 2025. This PTG contract reserved the exercise of an option permitting PTG to extend warranty services for up to five years. On October 1, 2025, C&D issued an official memo exercising the first one-year option. However, due to several challenges encountered with PTG and ongoing disputes pertaining to the original construction contract of the BCC, PTG has not committed to performing some or any of the contracted warranty work for the option years. The PTG contract ended December 31, 2025, as PTG could not commit to performing the required services and no assurance of service after December 31, 2025.)

New PowerTrunk Inc. Service Agreement

PowerTrunk is the Original Equipment Manufacturer responsible for manufacturing 75 percent of the core radio infrastructure and has been successfully providing maintenance services to the MTA as a subcontractor to PTG since 2016. Based on the ION, a Notice to Proceed was issued to PowerTrunk in December 2025 to ensure the continuation of services without interruption and assume comprehensive and multifaceted maintenance requirements of the Bus Radio System. PowerTrunk possesses in-depth knowledge and experience in manufacturing and supporting numerous radio systems throughout the world, including the US, and possesses full FCC certification for all its equipment. MTA’s BCC utilizes 700/800MHz TETRA base radio technology, a global standard that was manufactured by PowerTrunk and can only be properly maintained and supported by them. PowerTrunk owns the proprietary source code, cryptographic keys, and engineering depth required to maintain the system.

Scope of Managed Services

PowerTrunk will assume end-to-end responsibility for the BRS and BCC infrastructure, ensuring 24/7/365 availability. The scope includes:

- **Core Infrastructure Support:** Maintenance of the TETRA radio network, 39+ radio shelters, and backhaul connections across all five boroughs.
- **Bus Command Center Operations:** On-site Tier II engineering support and dedicated Network Operations Center monitoring.
- **Subsystem Integration:** Management of critical third-party integrations including the Activu video wall system, RedBox voice recording, and Fujitsu microwave tower networks. PowerTrunk has established direct back-to-back agreements with these vendors to provide a single point of accountability for the MTA.
- **Logistics and Spare Parts:** Management of a centralized Return Merchandise Authorization center and a guaranteed supply chain for critical spare parts.

System Modernization and Value-Added Incentives

As part of this agreement, PowerTrunk is providing two critical infrastructure upgrades at no additional cost to the MTA that will significantly enhance system resilience:

1. **Virtualized Platform System Upgrade:** Modernizing the core system cabinets from physical hardware to virtual machines, extending the system lifecycle and improving cybersecurity posture.
2. **Geographic Redundancy:** Deployment of a redundant CeCoCo node at the backup Transit Control Center. This ensures that if the primary BCC goes offline, dispatch operations can seamlessly transition to the backup site, a capability that does not currently exist.

Cost Discussions and Negotiations

Negotiations yielded a 15 percent or \$1.1 million reduction from PowerTrunk's original proposal of \$7,091,018 down to \$6 million. This one-year cost is 30 percent or \$2.6 million below last year's maintenance cost under the PTG contract of \$8.6 million, maintaining the same service levels and scope requirements. Additionally, the added incentives described above related to VPS and Geographic Redundancy are valued at approximately \$2 million that PowerTrunk is providing at no additional cost to the MTA. All negotiated pricing and terms have been deemed fair and reasonable.

PowerTrunk has certified that pursuant to EO 16, it is not doing business in Russia.

The contracts resulting from this procurement are currently being evaluated to determine the necessity and appropriate scope, if any, of cybersecurity requirements, including any requirements under federal, state, and local law and regulations. Any applicable cybersecurity requirements, to the extent required, will be included in the contract terms and conditions prior to issuance of the notice of award.

D/M/WBE Information

The MTA Department of Diversity and Civil Rights (DDCR) established zero MBE, WBE, and SDVOB goals on this contract.

Impact on Funding

The total cost of this contract is funded by the NYC Transit DOB's Operating Budget.