



Modern Fare Gates

March 2026



MTA's fare equipment is 30+ years old



Modern fare gate pilot

Fare gates provided by three global vendors, at no cost to the MTA



Conduent
Paris SNCF
SEPTA



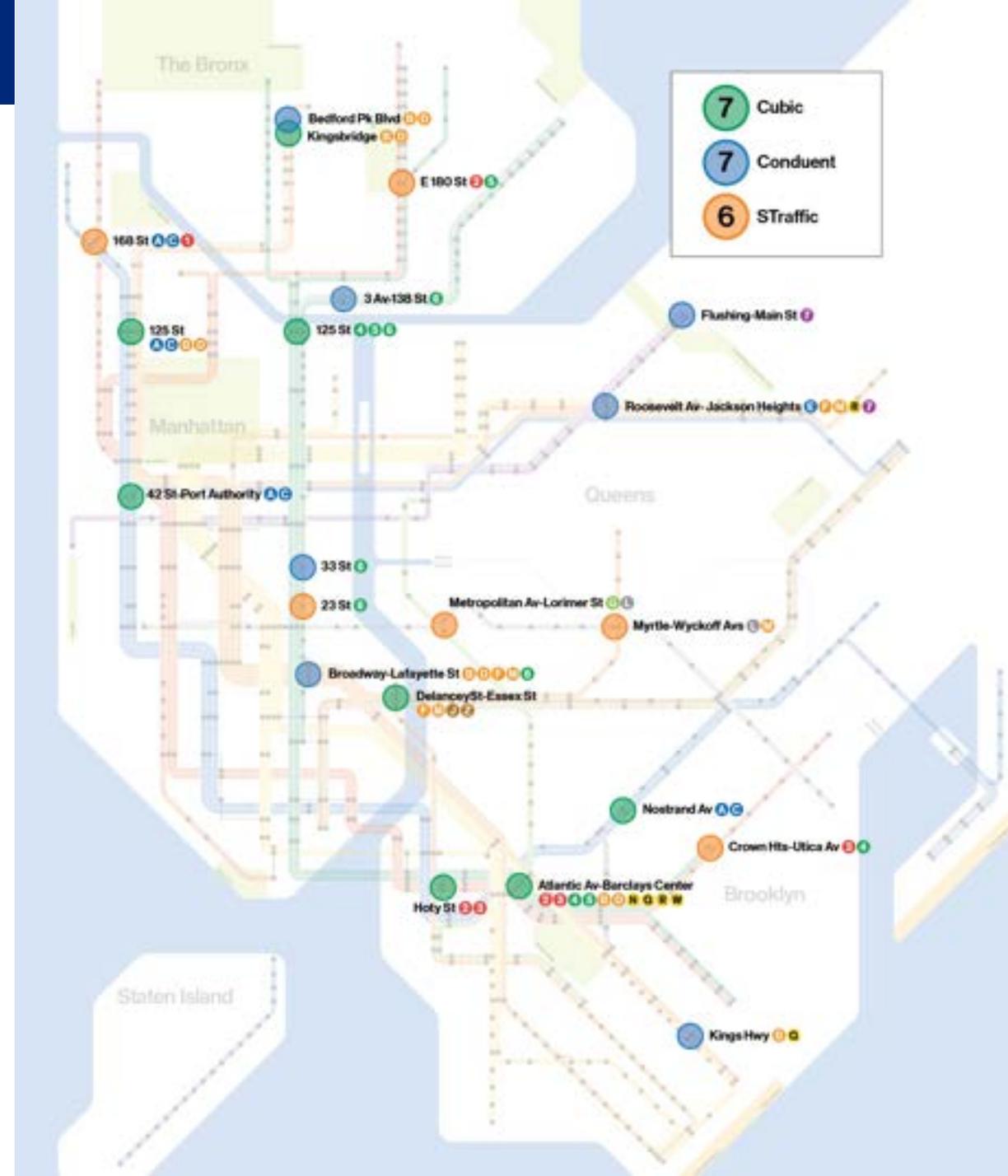
Cubic
Transport for London



STraffic
Seoul Metro
BART
WMATA
LA Metro

Gates installed at 20 stations

- 3 Av-138 St **6**
- Broadway-Lafayette **B D F M 6**
- Bedford Park Blvd **B D**
- Flushing-Main St **7**
- 42 St-Port Authority **A C**
- Atlantic Av-Barclays Ctr **2 3 4 5 B D N Q R W**
- Delancey St/Essex St **F M J Z**
- Nostrand Av **A C**
- 23 St **6**
- Hoyt St **2 3**
- E 180 St **2 5**
- Kingsbridge **B D**
- 168 St **A C**
- Metropolitan Av **G L**
- 125 St **A C B D**
- Myrtle-Wyckoff **L M**
- Roosevelt Av-Jackson Heights **E F M R 7**
- Kings Highway **B Q**
- Crown Hts-Utica Av **3 4**
- 33 St **6**



31% of riders have used a new gate – 12 million times



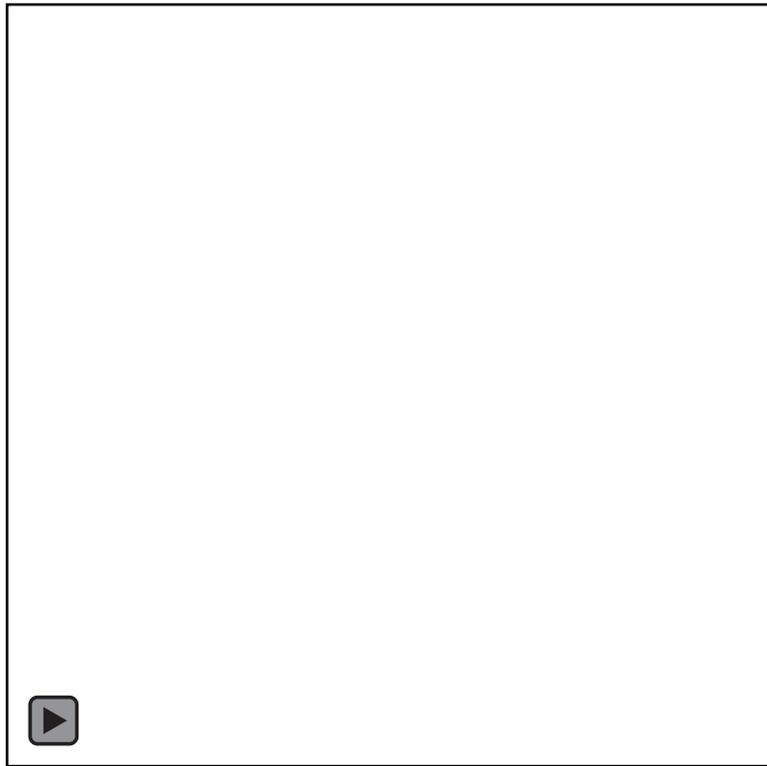
Better accessibility and customer experience

Accessibility and improved movement for riders with strollers, luggage, bicycles



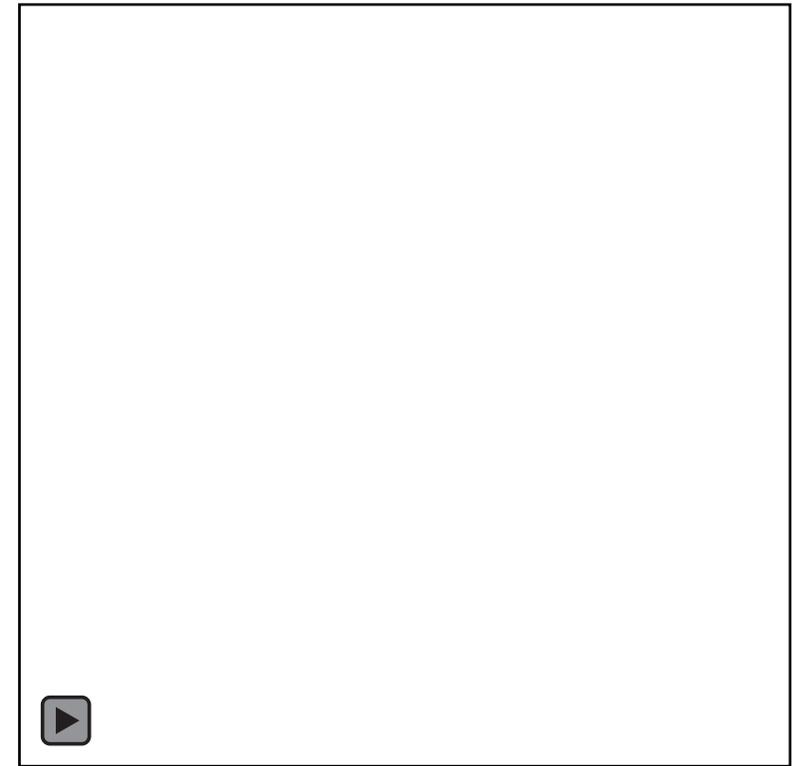
Accessibility

Accessibility-first design. Removes need to tap to exit AFAS gates.



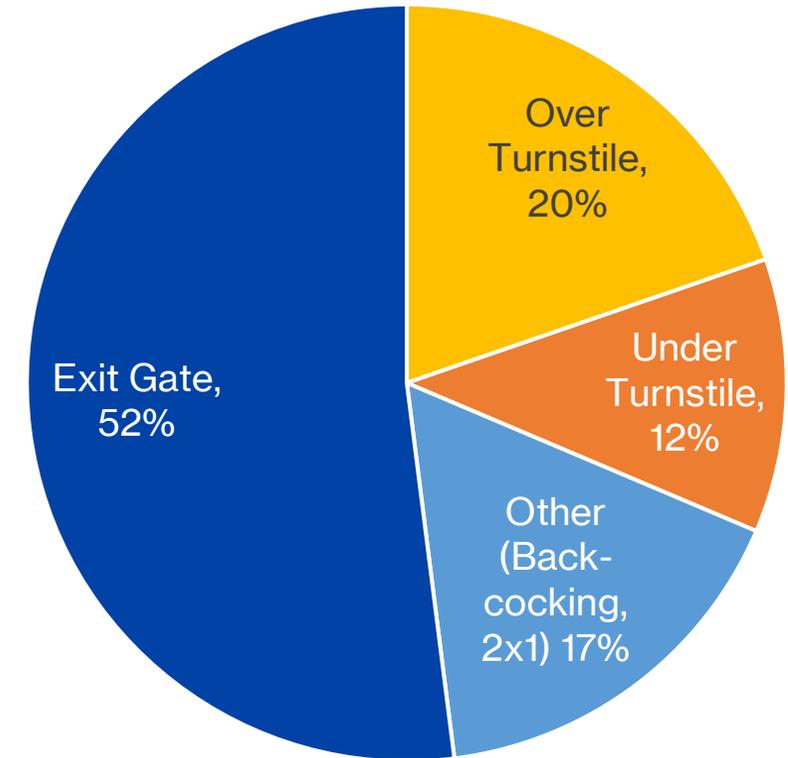
Customer experience

Parents with strollers or travelers with luggage no longer need to wait for someone to open an emergency exit gate.



Addressing main sources of fare evasion

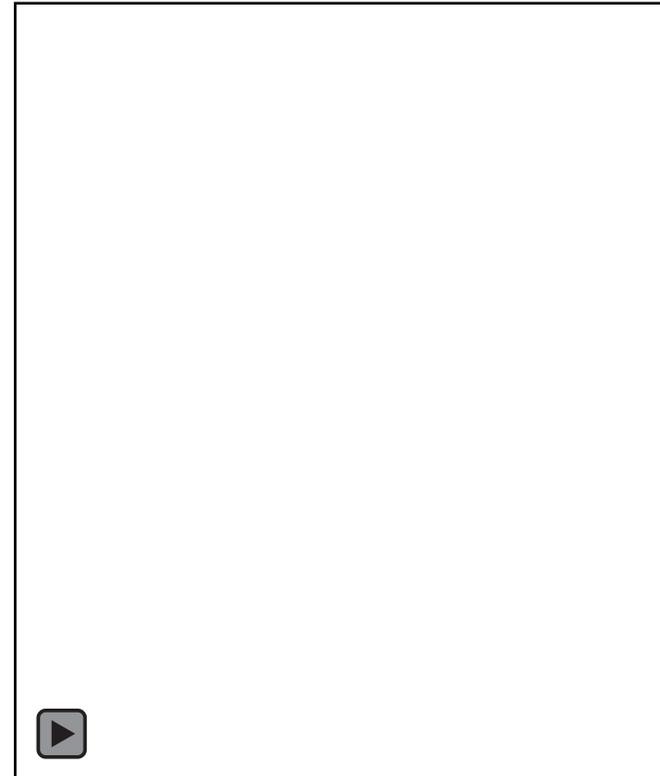
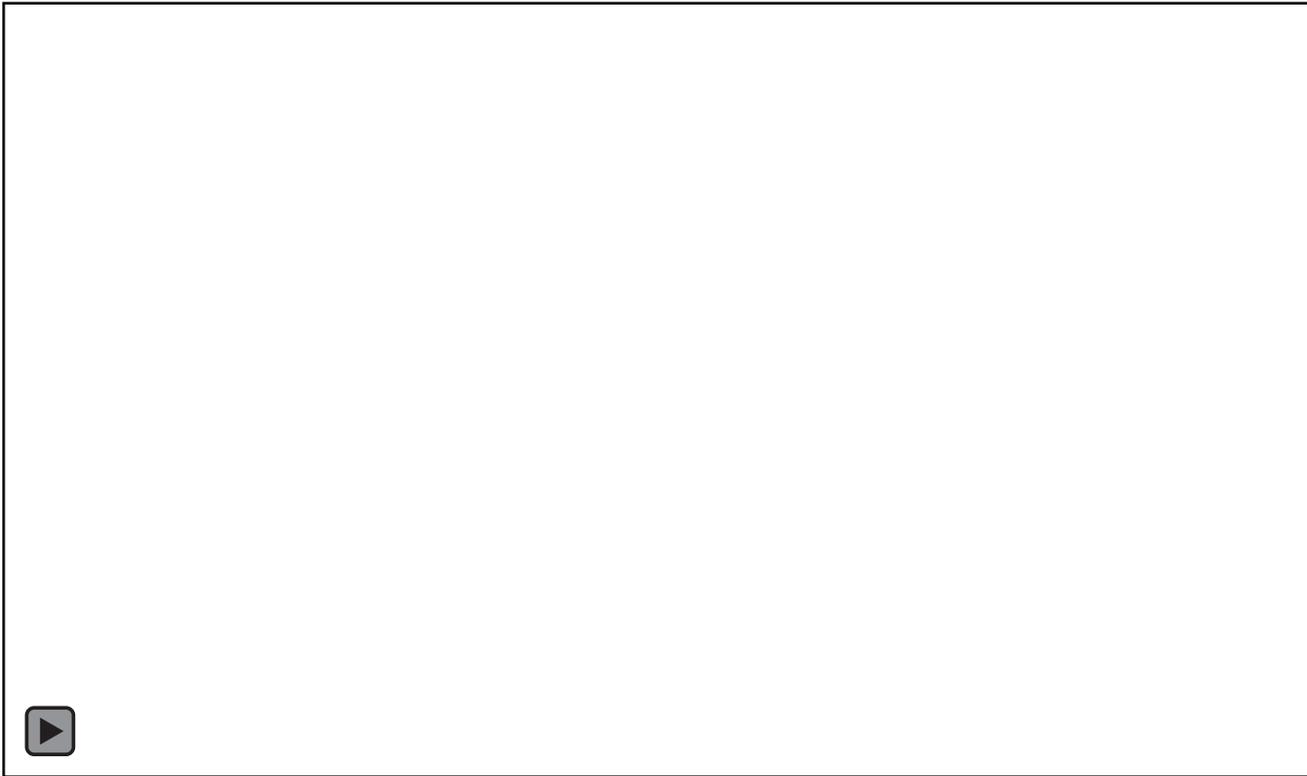
Minimizes known issues with legacy turnstiles and exit gates



Sources of Subway Fare Evasion
Blue Ribbon Panel, 2023

Addressing main sources of fare evasion

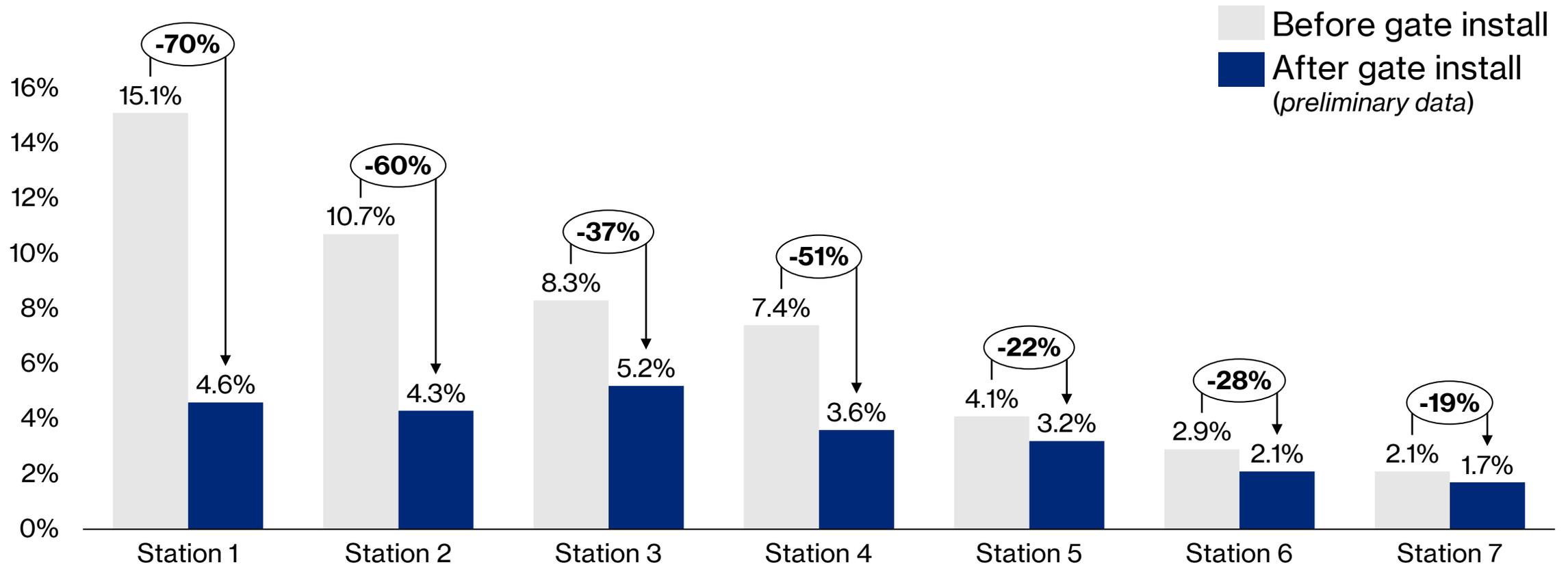
Minimizes known issues with legacy turnstiles and exit gates



Early data points to substantial evasion reduction

Fare evasion has decreased 20-70% at pilot stations

Fare evasion rates at entrances with modern fare gates (%)



Note: After data depicts evasion rates for the week of 3/16.

Continual improvements

Updates gate software to match needs of the MTA

- Improved vision detection
- Adjusted paddle reaction
- Audio and visual communication
- Validator response timing



Customer service & communication

Supporting learning new technology



Customer Service Agents



Signage



Modern fare gates are being installed

MTA mtainfo 58.1K subscribers

Subscribe

181

Informational Videos

Evaluation

Gates will be assessed across numerous dimensions

- Fare Evasion
- Accessibility
- Customer Experience
- Entry & Egress Throughput
- Maintenance
- Integration
- Data & Detection Accuracy



Next steps

MTA will install gates at 150+ stations through the 25-29 Capital Program

