



## New York City Transit

**SENT VIA EMAIL**

April 7, 2026

Recipient: MetroCard Bulk Sales Merchant

Subject: Notice of Termination of MetroCard Sales Agreement (the "Agreement")

Dear Merchant:

The New York City Transit Authority ("NYCT") hereby provides written notice of termination pursuant to the relevant section of the above-referenced Agreement between NYCT and you, the entity named in the Agreement ("the Merchant"). The Agreement is being terminated by NYCT effective thirty (30) days from the date of this letter, without cause, due to the transition from MetroCard to OMNY, the Metropolitan Transportation Authority's new fare collection system.

As of the effective date of this termination, NYCT will no longer fulfill any MetroCard orders. Merchant will be required to make all bulk sales for transit fare media through OMNY Programs. For more information about OMNY bulk sales, please visit [omny.info/bulk-sales](https://omny.info/bulk-sales). Participation in OMNY Programs shall be governed by those terms and conditions applicable to the OMNY Programs Portal, which are located at the bottom of the OMNY Programs Portal page.

Merchant may continue to distribute MetroCards in your possession to your clients, but please be aware of any MetroCard expiration dates. Alternatively, MetroCards can be returned to NYCT up to two (2) years after the card's expiration date for a refund of the balance. There are no exceptions made for requests that exceed the two-year redemption window. If you have any questions, please contact [MetroCardMerchantSales@nyct.com](mailto:MetroCardMerchantSales@nyct.com).

This letter does not operate as a waiver of any of NYCT's rights or remedies at law, or in equity, all of which NYCT expressly reserves. Any and all rights to MetroCard intellectual property shall be considered rescinded as of the date of this termination notice.

Sincerely,

New York City Transit Authority