



BRIDGES AND TUNNELS KEY PERFORMANCE METRICS

| April 2026

**NO VEHICLES
OVER 12'-1"**

**TRUCKS
ONLY**
↓

South Street
1000
NO 4335



This performance metrics document was prepared for the April 2026 meeting of the Bridges and Tunnels Committee.

2 Broadway • New York, NY 10004
April 27, 2026

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Visit <https://new.mta.info/transparency/board-and-committee-meetings> or scan the QR code for Board action staff summaries, administrative items, and information items.



Data in this report is current as of the publication date. For the most up-to-date data, visit metrics.mta.info or scan the QR code to access a comprehensive dashboard of Bridges and Tunnels metrics.



Bridges and Tunnels

MESSAGE FROM THE PRESIDENT



Catherine Sheridan
President, Bridges and Tunnels

This month showcased the strength, professionalism, and public service commitment that defines MTA Bridges and Tunnels. From a record-setting presence at the New York International Auto Show, to extraordinary acts of courage by MTAPD, and our continued leadership in statewide work zone safety, April has been a powerful reminder of the impact our agency makes every day.

The New York International Auto Show delivered outstanding results for Bridges & Tunnels, including the debut of our E-ZPass Customer Service Center pilot. Our on-site presence resulted in improved customer understanding of E-ZPass, helped address concerns, and enabled more meaningful interactions with more than 1,000 customers.

This month, we are highlighting the work of our Intelligent Transportation Systems (ITS) unit, led by Assistant Vice President, Krishna Venkataswami. ITS combines engineering, technology, and communication into systems that perform critical functions including traffic, weather, cybersecurity, control systems, and variable message signage that forms the backbone of how we operate our facilities safely and efficiently. The ITS unit's efforts allow frontline staff, central operations, and leadership to access real-time information and maintain safe, reliable service for millions of customers.

Earlier this month, officers from the MTAPD responded to an individual experiencing a mental health crisis on the Bronx-Whitestone Bridge. Police Officers Raheem Uddin and Jesus Alberto Fernandez engaged with compassion and calm professionalism, ultimately bringing her to safety through patient dialogue and swift action. Their response reflects the dedication and humanity that characterizes the best of our public safety partners, and we thank them for their exemplary service.

As construction season begins, we recently stood with transportation agencies statewide in recognizing National Work Zone Awareness Week at events in Albany and Ardsley, which highlighted the continued rollout of Automated Work Zone Speed Enforcement and this year's theme, "Safe Actions Save Lives." The message is clear: every worker behind a cone or barrier deserves to return home safely. Driver decisions and awareness make the difference.

As we move through the busy spring and summer months, I encourage all of us to remain vigilant. Safety in work zones is a shared responsibility, and the choices we make protect lives.

5,403

summonses issued, largest activity since 2002

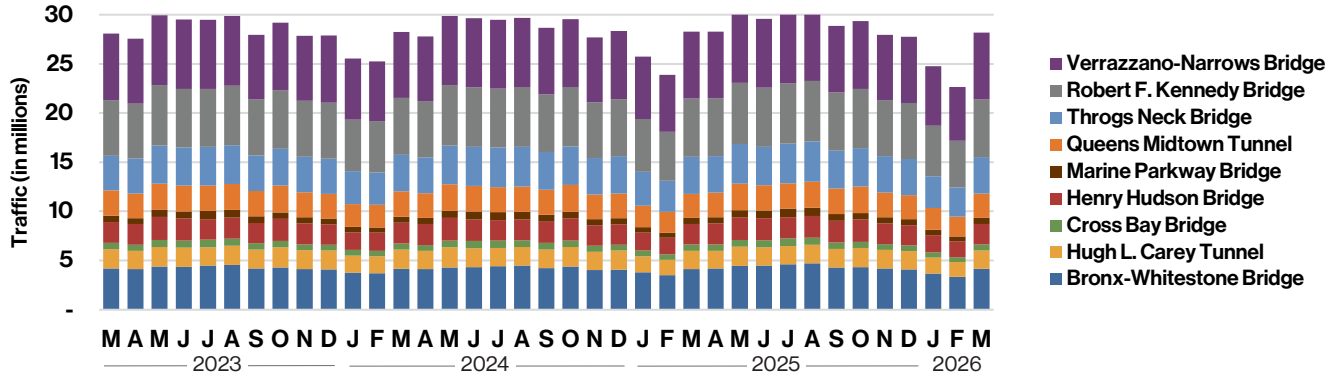
1,000+

customer interactions occurred during the New York International Auto Show

Bridges and Tunnels TRAFFIC

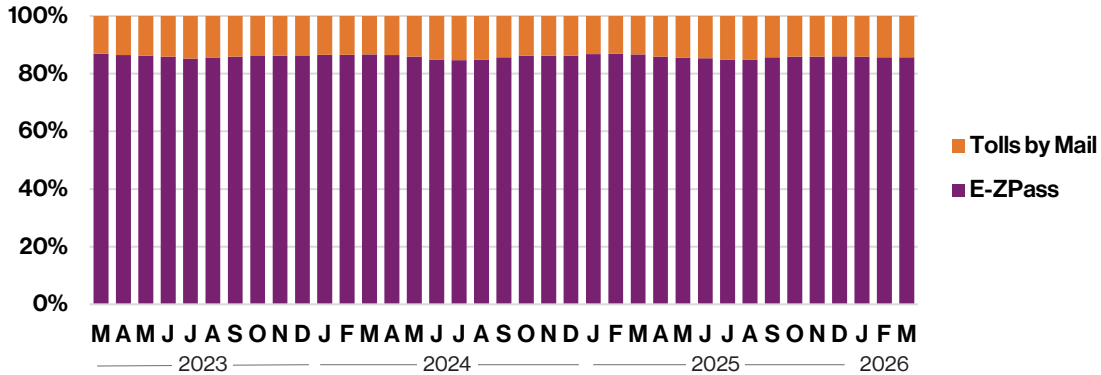
Total Traffic by Facility

The number of vehicles crossing each MTA Bridges and Tunnels facility.



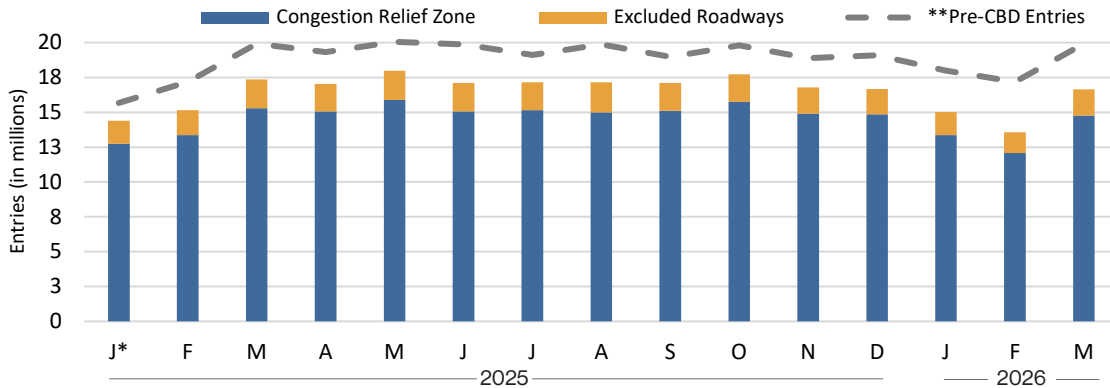
Payment Method (Preliminary)

Preliminary assessment of a vehicle's payment method at the time of crossing a MTA Bridges and Tunnels facility.



Congestion Relief Zone Vehicle Entries

The number of vehicles entering the Congestion Relief Zone and excluded roadways.



*Partial month (program inception January 5, 2025)

**Pre-CBD Entries calculated using 2022 / 2023 data



TRAFFIC

Data Review

Traffic at MTA Bridges and Tunnels in March 2026 was lower by a total of 110,594 vehicles or 0.4%, compared to March 2025. The Bronx-Whitestone Bridge had an increase of 34,531 vehicles or 0.8% and the Marine Parkway Bridge had an increase of 694 vehicles, or 0.1%, for this period. Traffic increases at the Hugh L. Carey and Queens Midtown tunnels were 0.2% and 1.3%, respectively, in March 2026 compared to March 2025. All other crossings saw decreases when compared to the same month in 2025.

Year-to-date traffic at MTA Bridges and Tunnels through March 2026 was lower by a total of 2,344,317 vehicles or 3.0%, compared to year-to-date March 2025. All bridges and tunnels saw decreases in vehicle traffic, in part due to the snowstorms in January and February. The largest reduction was at the Verrazzano-Narrows Bridge, with 621,235 fewer vehicles or 3.3% less than the comparable 2025 period, followed by the Robert F. Kennedy Bridge, with 587,901 fewer vehicles or a 3.6% decline.

Year-to-date through March 2026, entries into the Central Business District (CBD), which includes the Congestion Relief Zone (CRZ) and Excluded Roadways, totaled 45,256,363 vehicles, averaging 502,848 vehicles per day. Of these, 40,196,118 were CRZ entries, averaging 446,624 vehicles per day.

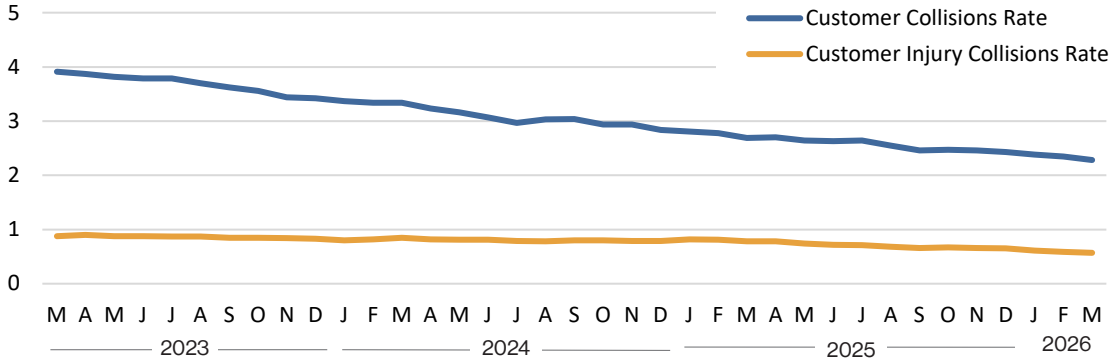
Year-to-date average daily CBD entries were 7.8% lower and CRZ entries were 7.2% lower than the same period in 2025. In March alone, average daily CBD entries were 4.1% lower than in March 2025, while CRZ entries were 3.5% lower year-over-year.

Moving Forward

CBD entries and total traffic across MTA Bridges and Tunnels facilities are likely to be generally the same in April 2026, based on historical seasonal traffic patterns.

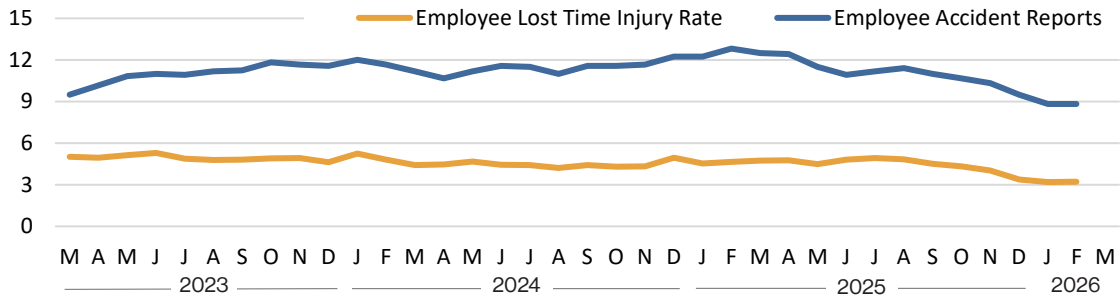
Customer Collision Rate and Customer Collision Injury Rate

The rate of customer vehicle collisions per one million vehicles and the rate of customer injuries from collisions per one million vehicles (12-month rolling average).



Employee Lost Time Injury Rate and Employee Accident Reports

The rate of employee lost time accidents per 200,000 hours worked and the number of reported employee accidents (12-month rolling average).



SAFETY

Data Review

In March 2026, MTA Bridges and Tunnels recorded a total collision rate of 2.3 per million vehicles, a 18.6% decrease from the rate of 2.7 per million vehicles recorded in March 2025. The collisions-with-injury per million vehicles also declined to 0.5, a 32.1% reduction from last year's rate of 0.8. The lost-time injury rate for February 2026 was 3.2, which constitutes a 30.6% decrease relative to February 2025, when the rate was 4.6.

Moving Forward

MTA Bridges and Tunnels staff and joint partners continue to reduce collisions through engineering, education, and enforcement. Enhanced signage visibility has contributed to lower collision rates, while facility-specific initiatives, including increased safety inspections, reviews of high-hazard work activities, and enhancements to safety training programs, have improved organizational injury reduction efforts.

FINANCIAL RESULTS

2026 Revenues & Expenses, March Year-to-Date

\$ in millions favorable / (unfavorable)

Bridge and Tunnel Facilities	Budget	Actual	Variance
Total Non-Reimbursable Revenues	\$637.2	\$633.2	(\$4.0)
Toll Revenue	\$630.2	\$624.7	(\$5.4)
Other Revenue	\$7.1	\$8.5	\$1.4
Total Non-Reimbursable Expenses	\$118.1	\$112.5	\$5.5
Labor Expenses	\$59.9	\$63.8	(\$3.9)
Non-Labor Expenses	\$58.2	\$48.8	\$9.4
Non Cash Liabilities	\$57.8	\$60.3	(\$2.6)
Net Surplus / (Deficit) - Accrued	\$519.2	\$520.7	\$1.5

Total Support to Mass Transit	\$374.0	\$403.0	\$29.0
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Congestion Relief Zone	Budget	Actual	Variance
Total revenue	\$159.8	\$180.2	\$20.5
Program expenses	\$34.6	\$28.3	\$6.3
Net Surplus / (Deficit) - Accrued	\$125.2	\$151.9	\$26.8

Staffing Levels

Positions (Full-Time Equivalents)	Budget	Actual	Variance
Non-Reimbursable	867	814	53
Reimbursable	72	69	3
Total Positions	939	883	56

Data Review

Year-to-Date toll revenue is \$5.4 million below the Adopted Budget. Total non-reimbursable expenses are favorable by \$5.5 million, due primarily to timing of non-labor expenses. Total Support to Mass Transit is \$403.0 million, which is favorable by \$29.0 million. Year-to-Date CRZ revenue is favorable to budget by \$20.5 million, with a year-to-date net surplus of \$151.9 million.

Moving Forward

The Agency remains dedicated to keeping its facilities in a state of good repair and providing support to Mass Transit. These goals are accomplished by implementing cost-effective strategies for operational efficiencies and management of expenses.

Marine Parkway Bridge Gantry Lane Use Signals



A project to improve safety and security at the Marine Parkway Bridge, led jointly by MTA Construction & Development and MTA Bridges and Tunnels Intelligent Transportation Systems (ITS) Division, is in its early stages. The \$4.2 million contract, which involves replacement of traffic lane control signals and upgrades to security cameras, was awarded in December 2025 and is scheduled for completion in March of 2027.

The project scope includes replacing the existing lane-use and bridge lift traffic control signals, used to notify motorists of lane closures and bridge openings for construction or maintenance, with a new fiber-optic, programmable logic controller-based system.

The upgraded system will enable distributed control and monitoring to each location, enhancing reliability and providing real-time visibility into operating conditions for facility staff. This distributed architecture will also minimize the risk of systemwide outages affecting traffic signal operations.

Also included in the scope are new CCTV security cameras (both additional and replacements for existing) to enhance security for pedestrians and workers.



MTA Bridges and Tunnels at the New York International Auto Show

ABOUT THE METROPOLITAN TRANSPORTATION AUTHORITY AND BRIDGES AND TUNNELS

The Metropolitan Transportation Authority is North America's largest transportation network, serving a population of 15.3 million people across a 5,000 square-mile travel area surrounding New York City through Long Island, southeastern New York State, and Connecticut.

MTA Bridges and Tunnels is comprised of over 1,000 employees and operates seven bridges and two tunnels in New York City, handling over 330 million vehicle crossings every year in addition to managing the Congestion Relief Zone.

The MTA is governed by a 23-member Board, organized in eight committees. Members of the Bridges and Tunnels Committee include:

- David Mack, Co-Chair
- Samuel Chu, Co-Chair
- Andrew Albert
- Randolph Glucksman
- James O'Donnell
- Lisa Sorin
- Midori Valdivia

