



# Improving Subway Access: AutoGates and Wide Fare Gates

Quemuel Arroyo  
MTA Chief Accessibility  
Officer

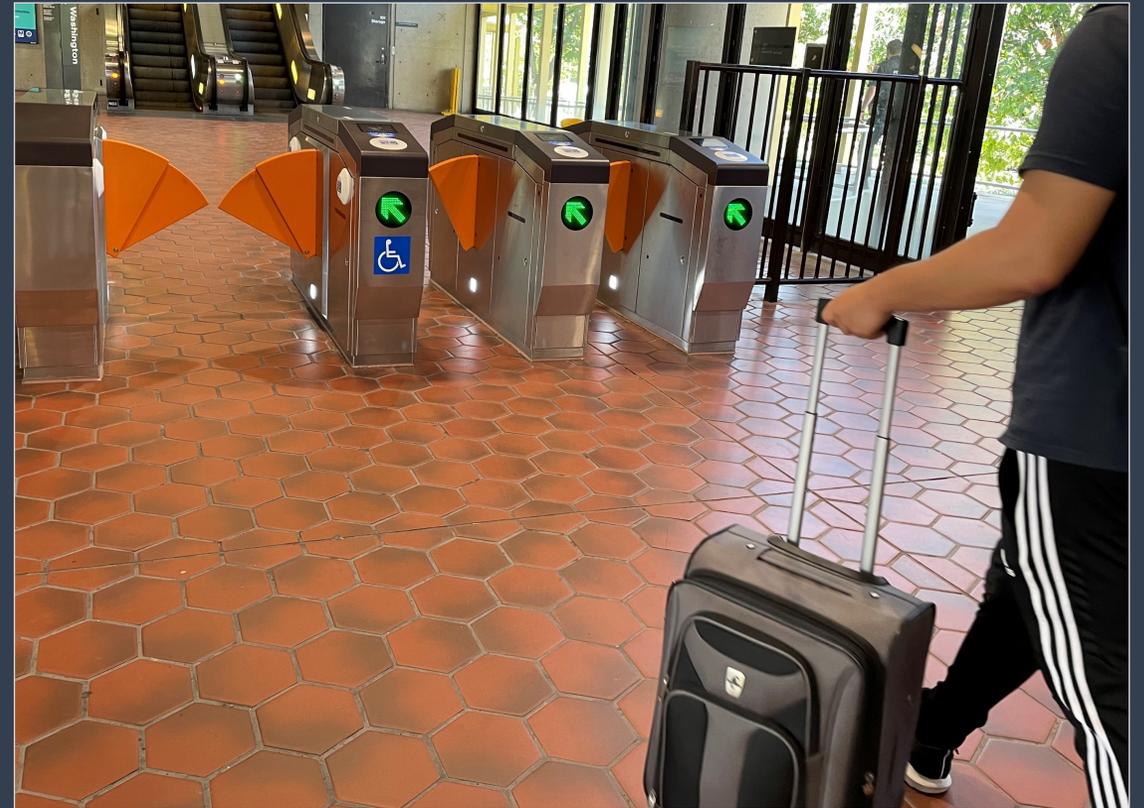


# Wide Fare Gates are the Future

BART



DC Metro



Wide Fare  
Gate prototype  
on display

Jay St-MetroTech  
ACFR station  
in 2020



Emergency exit  
and service gates

Have functioned  
as the subway's  
accessible  
entrances



MTA has installed readers at 240 gates to create “AutoGates” for access

But only 28,000 customers had a MetroCard that gave them the ability to use the AutoGate



AutoGates can  
now be activated  
By any customer  
with OMNY  
or a Metrocard\*



*\*except Single Ride paper tickets*



# AutoGate access proof of concept

- Gathering user data & feedback
- Updating signage and web content
- Monitoring fare evasion



**AutoGate** 

Tap with OMNY or dip MetroCard to enter

Gate will open automatically. Station agent available for assistance if needed.  
Please use turnstiles if you can and give priority to customers who need AutoGate access.

